



GO bg transit

Wheelchair and Power Scooter Procedures

GO bg transit fixed route buses are all Americans with Disabilities Act (ADA) accessible either by an access ramp, or wheelchair lift. All lifts and ramps are cycled as part of the Pre-trip performed on a vehicle before that vehicle is placed in service each day.

Riders needing to use the lift to access the bus need to tell the driver that they would like to board by the lift. A rider does not have to be in a wheelchair or scooter to use the lift. The rider should follow the driver's instructions and hold on to the handles provided on the lift. Wheelchair and Scooter riders should turn off their assist device while on the lift.

GO bg transit does not have a maximum size or weight limit stated for wheelchairs and scooters with their riders.

Drivers will attempt to load a rider using the lift and will load the rider if the lift can provide the lift. Riders whose combined weight of the rider and their assist device exceed the mechanical capabilities of the lift on the bus in service on that route at that time will not be able to be transported.