

2017 Calendar
City of Bowling Green
2016 Annual Report

City Manager's Letter

Dear Fellow Resident,

It is my continuing pleasure to present the Eleventh Annual City Report and Calendar for your review and use.

The theme this year is **International Diversity**.

Our unique community is home to persons of many different cultures, languages, and countries. In fact, the most recent census shows that approximately thirteen percent (13%) of Bowling Green residents were born outside of the United States of America, many of whom speak English as a second language.

This diversity provides Bowling Green with a cultural richness and maturity not found in many other cities our size. But it also creates its own special challenges and needs for us as a community and a city government as well.

Despite the differences of those we are called to serve, our operating principles as a city government remain unchanged.

We seek:

1. To provide the best municipal services at the lowest appropriate cost;
2. To invest in our public infrastructure;
3. To have our city compete on a national and worldwide basis providing the jobs that fuel our community; and,
4. To provide a representative local government that is open, honest, and adheres to the highest democratic standards.

And finally, we want to be a city government that seeks to improve the quality of life of all residents - both native-born and those who now choose to make Bowling Green their new home.

We trust that we have stayed true to these operating principles and have succeeded in meeting your expectations.

If you have any ideas that can help to make us a better city, please let us know.

Bowling Green First,

Kevin D. DeFebbo
City Manager
November 2016



Photos courtesy of the International Festival and the Daily News



Board of Commissioners & Senior Management Team

Board of Commissioners



Front Row, Left to Right: Commissioner Melinda Hill and Commissioner Sue Parrigin

Back Row, Left to Right: Mayor Bruce Wilkerson, Commissioner Joe Denning, and Commissioner Rick Williams

Senior Management Team



Front Row, Left to Right: Gene Harmon (City Attorney), Jeff Meisel (Chief Financial Officer), and Kim Lancaster (Executive Assistant/Public Information Officer)

Middle Row, Left to Right: Mike Grubbs (Human Resources & Risk Management Director), Greg Meredith (Public Works Director), Jason Colson (Fire Chief), Doug Hawkins (Police Chief), Brent Childers (Neighborhood & Community Services Director), and Brent Belcher (Parks & Recreation Director)

Back Row, Left to Right: Lynn Hartley (Chief Information Officer), Katie Schaller-Ward (Assistant City Manager/City Clerk), Kevin D. DeFebbo (City Manager), and Deborah Jenkins (Internal Auditor)

Vision

The City of Bowling Green is a dynamic urban center, which is a hometown for families and home of the nationally recognized Western Kentucky University.

It has a vibrant downtown and riverfront and a strong, growing economy.

Our diverse Bowling Green residents have access to top quality education, can enjoy an active lifestyle with cultural, recreational and leisure opportunities and live in safe, livable neighborhoods.

We take pride in our great community.



Mission

The City of Bowling Green is committed to strengthening our vibrant community by focusing on quality of life, service delivery, fiscal responsibility, public safety, neighborhood revitalization, visionary leadership, and economic development.



Photos courtesy of the International Festival

2016: The Year in Review and a Look Ahead

ROADS AND TRANSPORTATION: BETTER WAYS TO GET AROUND TOWN

- Property acquisition was completed and utility relocation initiated for Phase I of the Smallhouse Road improvement project.
- Sidewalks were replaced on 2nd Avenue, 3rd Avenue, College Street, and Park Street.
- A more aggressive overlay program was developed, and the paving and resurfacing budget was increased over 146% from just six years ago.



- City-wide sidewalk inspections were completed for Americans with Disabilities Act (ADA) compliance and repair.

STRONG NEIGHBORHOODS: IMPROVING INFRASTRUCTURE, EMPOWERING PEOPLE

- The first project under the Neighborhood Improvements Program was completed; 14 different sections of sidewalk in various locations throughout Census block group 105.2 were rehabilitated.

JANUARY 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1 New Year's Day	2 City Offices Closed	3	4	5	6	7
8	9	10	11	12	13	14
15	16 Martin Luther King, Jr. Day City Offices Closed	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

- A storm sewer pipe was installed at the intersection of Smallhouse Road and Ridgecrest Way, and stormwater is now redirected to a new basin behind Cabell Drive to address issues.
- A contract was awarded for the second project under the Neighborhood Improvement Program; the project entails the installation of approximately 1,500 new feet of sidewalk and 360 feet of curb and gutter on Josephine Street, improving connections within the Bowling Green sidewalk network.



- With support and assistance by Neighborhood and Community Services (NCS), neighborhood down-zoning applications were approved in six neighborhoods, preserving the single-family residential character of the neighborhoods for years to come.
- The City was awarded \$177,474 from the Kentucky Transportation Cabinet for the Moss Middle School Greenways Project. The project will result in the construction of a quarter mile pathway extending the greenways network from Creekwood Drive to Moss Middle School.
- Wakefield Pond was drained and drywells were constructed to make improvements to what was once an eyesore and a haven for mosquitoes.



Photo courtesy of the Daily News

- A small drainage system was installed, an existing water retention basin was enlarged, and an additional culvert pipe was installed to complete subdivision drainage improvements at Sheffield Court and Crossridge Court.

- Bowling Green hosted 270 attendees from five states for the Regional Neighborhood Network Conference (RNNC).

PUBLIC SAFETY: MORE STAFF, BETTER EQUIPMENT

- The new Mobile Public Education Center Program was developed and the Fire Prevention Trailer was purchased.
- CrimeView crime analysis software technology was launched providing a powerful web-based analytical tool that allows officers in the field to have data at their fingertips.
- Two Fire Department staff vehicles were purchased, replacing aging and costly units.



- BGPD Records Unit was modified and renovated to create a new floor plan and work space.
- All BGPD first responder patrol vehicles are now equipped with in-car camera systems.

FEBRUARY 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2 Groundhog Day	3	4
5	6	7	8	9	10	11
12 Lincoln's Birthday	13	14 Valentine's Day	15	16	17	18
19	20 Presidents' Day Washington's Birthday	21	22	23	24	25
26	27	28				

- The City GIS system was expanded to analyze BGFD response times and trends for future departmental training.
- The hiring process was restructured for BGPD resulting in a 40% increase in minority hiring.
- Body worn cameras were proposed for BGPD first responders pending project funding and Board of Commissioners approval.



- The new Digital Public Safety Radio System used by many agencies in the Bowling Green and Warren County area was completed.

PARKS AND RECREATION: NEW AND IMPROVED FACILITIES

- In partnership with The Foundry, construction of a new soccer field in the West End was completed fulfilling a need for this area.
- Phase 1 of renovations at F.O. Moxley Community Center and BGPR Fitness Center were completed.
- Improvements were made to the Lovers Lane Soccer Complex by removing an existing, ineffective drainage system and replacing it with easier to maintain surface ditches.



Photos courtesy of the International Festival and the Daily News

- Parks and Recreation offered multiple golf classes including instruction in elementary Physical Education classes, Spanish speaking classes, and a Youth Golf Academy.



- Improvements to Lampkin Park playground equipment were made by adding a double mast climbing structure.
- Repairs were completed at CrossWinds Golf Course to Lake #7 and an emergency pump was installed for use during dry conditions.
- New batting cages were constructed at Pedigo Park.



- Scorebox construction was completed at Lovers Lane Soccer Complex between Fields #1 and #2.
- A shelter, LED lights, and a water fountain were added to West End Park.
- The plan for a new maintenance facility at Fairview Cemetery was finalized and construction began.

MARCH 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1 Ash Wednesday	2	3	4
5	6	7	8	9	10	11
12 Daylight Savings Time Begins	13	14	15	16	17 St. Patrick's Day	18
19	20 Spring Begins	21	22	23	24	25
26	27	28	29	30	31	

WAYS WE'RE SAVING MONEY

- The HVAC cooling system at Fire Station #1 was replaced with a more efficient chiller.
- A grant received from the Firehouse Subs Foundation for over \$16,000 was used to purchase a Bullex Attack Fire Simulator for extinguisher and fire training, reducing training costs by utilizing technology instead of burning materials.



- Approximately \$24 million of the Series 2008A&B G.O. Bonds related to the Ballpark construction and Fire Station renovations were refinanced, resulting in a net savings of over \$4 million through 2038.
- LED exterior lighting efficiency upgrades continued at BGF D Station #5 and Station #6.
- Bowling Green-Warren County Regional Airport hangar was secured for Fire Department candidate physical ability testing by the Kentucky State Fire Commission, allowing for a savings of \$19,000.



Photos courtesy of the International Festival

- A minimum of \$1.5 million was captured in personnel and non-personnel underspending at the end of FY16 which will be applied to future capital projects.
- Approximately \$15 million of the Series 2007B&C G.O. Bonds related to the ITA were refinanced resulting in a net savings of over \$1.5 million through 2023.
- A commission reduction with the City's property, casualty, and workers' compensation insurance agent was negotiated and will save the City approximately \$36,000 in FY17.
- Staff recovered over \$132,000 in City property losses through outside insurance agencies, City insurer, and recovery from individuals through personal payments or court-ordered restitution.



BETTER WAYS OF WORKING

- A car fire simulator that runs on propane instead of class "A" materials was purchased, which will reduce the emissions from this essential training.
- A new industrial washing machine at BGFD Station #6 enhances cancer prevention measures by extracting carcinogens from Personal Protective Equipment.

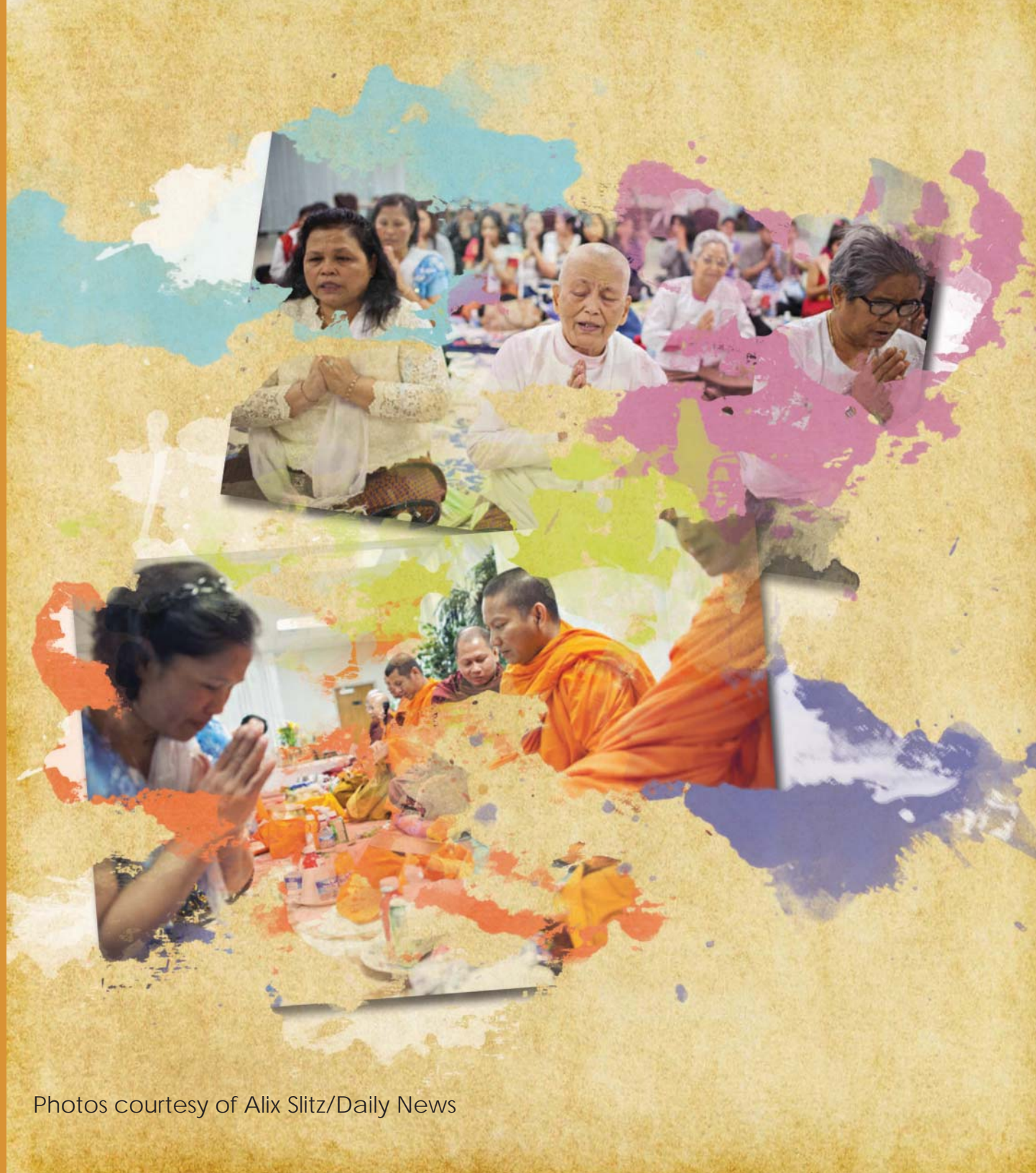
APRIL 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5	6	7	8
9 Palm Sunday Spring Begins	10	11 Passover	12	13	14 Good Friday City Offices Closed	15
16 Easter	17	18	19	20	21	22 Earth Day
23	24	25	26 Administrative Professional's Day	27	28 Arbor Day	29
30						

- The pool of potential bidders for City projects has increased by an additional 17% over the previous year to ensure competition and the best price and value for purchases greater than \$20,000.
- New desktop PCs were provided to staff with upgraded hardware and Microsoft Office allowing for more productivity and faster computer speeds.
- Software was purchased that will allow residents to register and pay for Parks and Recreation reservations and sports online.
- New LED parking lot lights were installed at Hobson Grove Park to improve usage and energy efficiency.
- Over \$114,000 was collected in FY16 from seven online public auctions of surplus and confiscated items through GovDeals.com.



- The Fleet Division outfitted an additional five trucks with snow removal equipment.
- Construction was completed, and the new City Care Center was opened to allow full-time employees and their dependents to see a doctor on site at City Hall Campus.
- Approximately \$817,000 in additional occupational licenses and fees were collected through audits.



Photos courtesy of Alix Slitz/Daily News

- Almost 1,500 hours of in-house safety and risk management training was conducted with more than 1,200 employees.
- Electronic Personnel Actions approval process was implemented in order to improve efficiency and reduce errors in the Human Resources and Payroll process.

BETTER SECURITY AND SAFETY

- An Intrusion Prevention System (IPS) was implemented to add an additional layer of security and aid in preventing malware and virus attacks on City computers.
- BGPD deployed an unmarked traffic car that is used to target high collision intersections.
- The City's surveillance camera system was extended by adding cameras at Covington Woods, Circus Square, RiverWalk, and Fountain Square parks.



- A new hardware inventory system was implemented to better track major pieces of equipment.
- BGPD Headquarters' closed circuit television security camera system was replaced.
- Security renovations of the BGPD gun vault were completed, providing better access, accountability, and effective storage.

MAY 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4 National Day of Prayer	5 Cinco de Mayo	6
7	8	9	10	11	12	13
14 Mother's Day	15	16	17	18	19	20 Armed Forces Day
21	22	23	24	25	26	27
28	29 Memorial Day City Offices Closed	30	31 Shavuot			

DISTINCTIVE

- BGFD collected over \$18,000 for the Muscular Dystrophy Association during the annual Labor Day "Fill the Boot" Campaign.
- The fifth annual Internal Services Survey to rate the services received by employees was completed during FY16.
- BGFD co-sponsored the "Hand it to a Hero" event at two locations, collecting over 1,290 toys and books as well as \$1,800 in cash donations for Toys for Tots.
- The City's FY16 Budget Document received the fourth consecutive Distinguished Budget Presentation Award from the Government Finance Officers Association (GFOA).
- The City was recertified as a "Drug-Free Workplace" through the Department of Workers' Claims and received a 5% workers' compensation premium savings of \$28,419, providing approximately 75% of all funding needed to perform pre-employment, random, and post-accident drug and alcohol testing.
- BGFD partnered with the Marine Corps League and the Toys for Tots Foundation to provide four toys each to over 230 children on Christmas Day.



Photos courtesy of the International Festival and Miranda Pederson/Daily News

OUTSTANDING

- BGFD hosted the Insurance Services Office, Inc. (ISO) symposium for Kentucky Fire departments, increasing departmental awareness of ISO Public Protection Classification Requirements.
- The Comprehensive Annual Financial Report (CAFR) received the GFOA Certificate of Excellence in financial reporting for FY15 for the 10th consecutive year.



- Participation in ICMA Insights Center for Performance Analytics (formerly Center for Performance Measurement) data reporting and comparison program continued for the ninth year.
- The Popular Annual Financial Report (PAFR) for FY15 received the GFOA award for Outstanding Achievement for the fourth straight year.
- The Workforce Recruitment and Outreach Committee was created to assist the City with recruiting and hiring a diverse workforce.
- A safety grant in the amount of \$6,000 was awarded by the Kentucky League of Cities Insurance Services for 50% reimbursement on certain sidewalk repair projects and the purchase of Personal Protective Equipment for various departments.

JUNE 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4 Whitsunday (Pentecost)	5	6 D-Day	7	8	9	10
11	12	13	14 Flag Day	15	16	17
18 Father's Day	19	20 Summer Begins	21	22	23	24
25	26 Eid-al-Fitr	27	28	29	30	

- BGF D received an improved ISO rating (from 3 to 2), which may benefit residents of the community with the potential for lower insurance premiums.

HIGH PERFORMING

- BGF D completed the Annual Compliance Review for the Commission on Fire Accreditation International, receiving zero discrepancies for departmental performance measures.
- Housing Division received the U.S. Department of Housing and Urban Development (HUD) High Performer Status for the 10th straight year.
- Two Job Development Incentive agreements totaling over \$3 million in withholding credits were approved, resulting in a projected 638 new jobs.
- BGF D became the first agency in the State to have a 911 Communications Center accredited.
- Bowling Green was admitted to the AARP Network of Age Friendly Communities, intensifying the commitment to the Age Friendly Bowling Green initiative.



Photos courtesy of the International Festival

**FISCAL YEAR (FY)17 KEY BUDGET
RECOMMENDATIONS**

- Compared to last year's adopted budget, revenues in FY17 are projected to increase by 9.0% for All Funds and 8.0% for General Fund.
- The City's FY17 operating budget, excluding capital projects, reflects an increase of only 2.3% for All Funds and 2.6% for General Fund compared to FY16.
- No local tax increases were recommended or adopted in the budget for the 14th consecutive year.
- The General Fund minimum reserve balance (savings) was increased to 25% to counteract any potential volatility of the City's largest revenue source and to present a stronger financial outlook to underwrite the City's financial obligations.
- There are no new financed projects proposed in FY17, although the capital improvement budget has increased by 25% over FY16. The total adopted Capital Improvement Program, including debt, is approximately \$26.2 million.
- \$516,516 of CDBG and local tax dollars will be used for the 3rd year in the BG Reinvestment Area to make neighborhood improvements within a defined target area. Also, \$40,000 of local tax dollars will be used for the annual SNAP Grant Program to assist neighborhoods with smaller improvement projects.

JULY 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4 Independence Day City Offices Closed	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

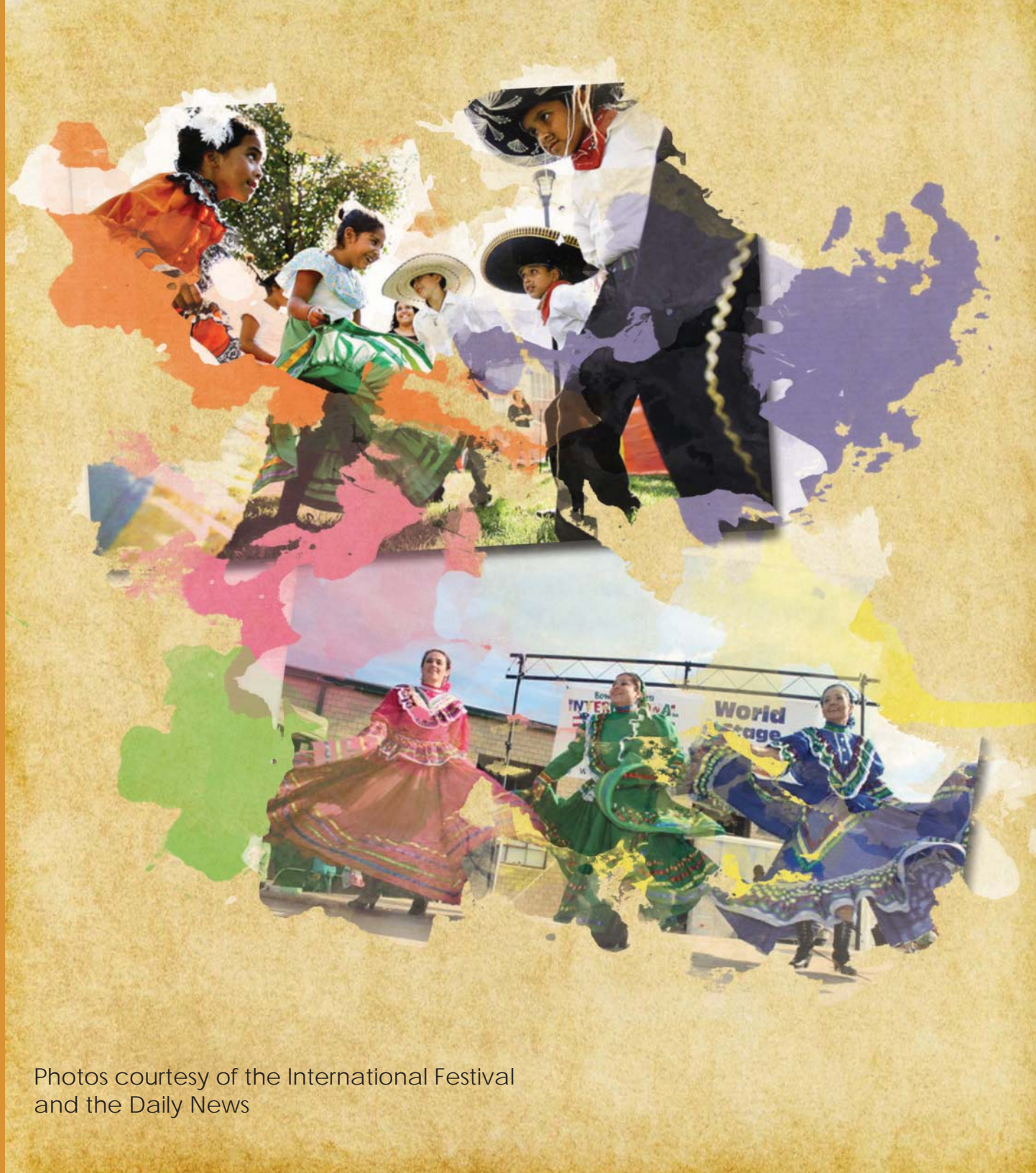


- \$1.3 million in State funds and another \$2,105,000 in local tax revenues will be used to maintain streets and sidewalks as part of the City's annual overlay and sidewalk reconstruction program, and to continue making improvements to Smallhouse Road as well as add a new traffic signal on Cave Mill Road. The total overlay budget was increased by 53% over the FY16 amount to continue to address the quality of road surface conditions throughout the City.

- \$1 million in local tax revenues will be utilized to continue the Stormwater Mitigation Program and the Sidewalk Improvement Program for the enrichment of our community livability.



- Over \$1.4 million will be dedicated to enhance public safety services with upgraded facilities, vehicles, and equipment. A firearms training simulator will be purchased, the call-out alarm notification system at the fire stations will be upgraded, and body worn cameras will be deployed for Police Officers.
- Nearly \$5.7 million in local tax revenues will be used to implement recommendations from the Parks Master Plan, including the construction of a new soccer complex at Preston Miller Park, a spray ground park at Lampkin Park, a walking trail at Lovers Lane Soccer Complex (LLSC), and additional recreation improvements at LLSC, Covington Woods, Kereiakes, Pedigo and Fountain Square parks.



Photos courtesy of the International Festival and the Daily News

Did You Know?

- 23 Board of Commissioners Meetings, Work Sessions and Special Call Meetings Held
- 69 Neighborhood Meetings
- 6 *Spotlight on Bowling Green* Programs Produced In-house



- 234 Positions Filled (Including Temporary/Seasonal)
- 575 Potholes Repaired
- 8,266 Permit Plan Reviews Completed
- 6,786 Fire Incident Responses
- 22,352 Property Tax Bills Distributed (Calendar Year 2015)
- 560 Municipal Computer Users Supported (Including Planning Commission and Other External Agencies)
- 59,940 Rounds of Golf Played at City Golf Courses
- 81,072 Police Service Calls to 911
- 47 Ordinances Considered

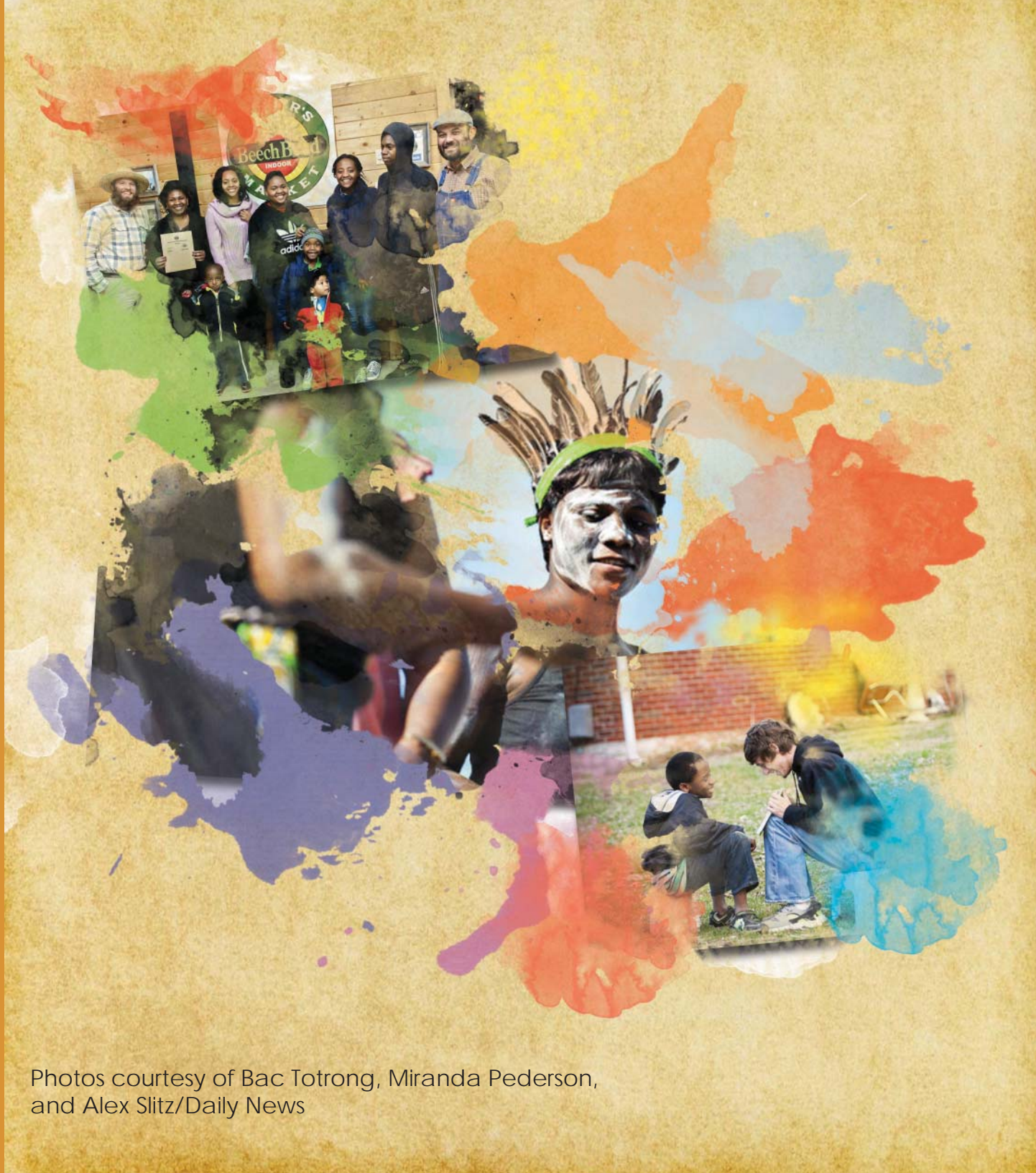
AUGUST 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

- 5 States Represented at Regional Neighborhood Network Conference (RNNC)
- 5 Public Service Announcements Produced In-house
- 449 Assists Provided to Members of the International Communities
- 2,488 Applicants for City Jobs
- 2,300 Feet of Sidewalk Replaced



- 6,959 Code Inspections
- 236 Fire Responses
- 638 New Jobs Created through Job Development Incentive Program
- 1,715,610 Page Views for City Website
- 975 Acres of Parks Maintained
- 23 Citizens Police Academy Graduates
- 234 Municipal Orders/Resolutions Considered
- 24 Workshops, 8 Neighborhood Tours, and 2 Keynote Speakers Offered at RNNC
- 46 *Update Bowling Green Programs* Produced In-house



Photos courtesy of Bac Totrong, Miranda Pederson, and Alex Slitz/Daily News

- 2,467 eNews Subscribers for Job Vacancy Announcements
- 8,690 Feet of New Sidewalk Constructed
- 4,574 Building Inspections
- 114 Hazardous Condition Responses
- 829 Business Registrations
- 3,521 Computer Help Desk Requests
- 14,150 Trees, Plants and Shrubs Planted
- 25 Junior Police Academy Graduates



- 184 Certificates Issued for the Purchase of Fairview Cemetery Burial Sites
- 127 Local Presenters, Volunteers, or Attendees at RNNC
- 55 eNews Releases Distributed
- 56 Recruitment Announcements Issued
- 7.8 Miles of Streets and Alleys Repaved
- 2,489 Animal Control Calls/Responses
- 247 Fire Prevention Classes Held
- \$157,876 In Delinquent Property Taxes Collected

SEPTEMBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2 Eid-al-Adha
3	4 Labor Day City Offices Closed	5	6	7	8	9
10	11 Patriot Day	12	13	14	15	16
17	18 Constitution Day	19	20	21 Rosh Hashanah	22 Autumn Begins	23
24	25	26	27	28	29	30 Yom Kippur

1,320 Computers, Printers and Other Hardware Supported

4,076 Volunteers Contributed 88,700 Hours of Service

3,977 Traffic Collisions Worked

251 Requests for Public Records Processed by the City Clerk's Office

270 RNNC Registrants

3,066 Facebook Friends

99 Auto, Property, General Liability and Injury Claims Reviewed or Investigated

22 Stormwater Presentations/Events

\$4.4 Million in Federal Grant Spending

18,207 Contacts Through Public Fire Education and Prevention Classes



587 Transient Business Registrations

419 Request for Service Forms Completed On-line

902,073 Participants in Athletics and Fitness Programs

8,594 Traffic Stops (8,034 Charges)



Photos courtesy of the International Festival and Miranda Pederson/Daily News

- 363 Purchase Orders Approved by Central Purchasing
- 14 Neighborhood SNAP Grant Recipients
- 12,000 Twitter Followers
- 1,452 Hours of Safety Related Instruction Presented
- 888 Tons of Leaves Picked Up and Recycled (Oct. 2015 through Jan. 2016)



- 1,827 Electrical Inspections
- 4,718 Emergency Medical Responses
- 5,212 Accounts Payable Checks Issued
- 5,090 eNews Subscribers
- 20,007 Special Populations Participants
- 794 Citations Issued for Speeding
- 56 Formal Bids Processed and Posted on Website
- 39 Hours of Neighborhood Management and Community Resources Training Offered to Residents
- 172,198 YouTube Views

OCTOBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5 Sukkot	6	7
8	9 Columbus Day	10	11 Hoshana Rabba	12 Shemini Atzereth Simchat Torah	13	14
15	16 National Boss's Day	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31 Halloween				

- 732 Full and Part-time Public Service Employees
- 1,824 Linear Miles of Streets Maintained/Cleaned
- 603 Building Permits Issued
- 65 Extrication/Rescues
- 7,965 Accounts Payable Electronic Funds Transfer (EFT) Payments
- 4,152 Text Message Subscribers
- 156,811 Visits to Bowling Green Community Centers



- 545 Citations Issued for Disregarding Stop Signs
- 3,144 Registered Bidders
- 20 *Over 50 Citizens Academy Graduates*
- 438 Volunteer Applications Received and Processed
- 412.75 Tons of Waste Removed from Streets by Sweeper
- 996 Electrical Permits Issued
- 2,831 Fire Code Inspections Conducted



Photos courtesy of the International Festival

- 222 New Vendors
- \$115,743 Received in Donations
- 523 Citations Issued for Running Red Lights
- 48 City Appointees to Various Boards, Commissions and Agencies
- 38 *Over 50 Citizens Academy* Alumni Reunion Attendees
- 460 City-owned Vehicles/Equipment Maintained
- 588 Other Permits Issued
- 285 Plans Reviewed for Fire Code Compliance
- 3,428 Facility Rentals Processed
- 3,563 Drug Charges
- 31 Proclamations Issued
- 1,997 Complaints/Service Requests Processed
- 96,100 Square Feet of Buildings Maintained
- \$400,566,076 Value of Building Permits Issued
- 36 Arson Fire Investigations Conducted
- 19,596 Direct Deposit Payroll Checks Issued



NOVEMBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5 Daylight Savings Time Ends	6	7 Election Day	8	9	10	11 Veterans Day
12	13	14	15	16	17	18
19	20	21	22	23 Thanksgiving City Offices Closed	24 City Offices Closed	25
26	27	28	29	30		

92,730 Visits to Russell Sims Aquatic Center



603 DUI Arrests

124 Special Event/Parade Permit
Application Requests

80 Outside Agency Vehicles/Equipment
Maintained

695 Households Receiving Rental
Assistance

1,778 Total Capital Assets Inventoried and
Valued at \$136 Million

44 Noise Variance Application Requests

1,600 Service Requests Completed by
Operations Division

11 Homeless Veteran Families Received
Housing

12 Countries and 4 Ethnic Groups
Represented on the Bowling Green
International Communities Advisory
Council

16 Stormwater Illicit Discharge Responses

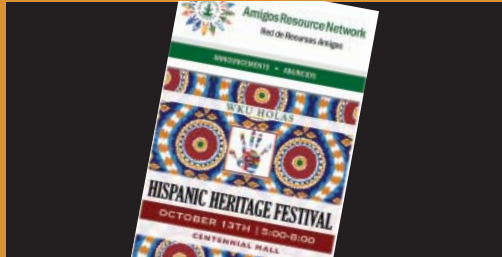
111 Outreach Activities Held with
Members of the International
Community



Photos courtesy of the International Festival

1,232 Tons of Deicer Used on City Roadways this Past Winter

264 Subscribers to the City's Bilingual e-Newsletter *Amigos Resource Network*



1,260 Service Requests Completed by Planning and Design

70 Newly Naturalized Citizens Recognized at the Inaugural Reception for New Americans

743 Development Plan Reviews Completed

243 City Staff Members Received Cultural Competency Training

772 Fleet Preventative Maintenance Work Orders Completed

2,077 Minutes of Over-the-Phone Interpreter's Services Provided to Individuals with Limited English Proficiency Accessing Non-Emergency City Services

1,388 Fleet Repair Work Orders Completed

4,913 Minutes of Over-the-Phone Interpreter's Services Provided to Individuals with Limited English Proficiency Accessing Emergency City Services of Police

DECEMBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4	5	6	7 Pearl Harbor Remembrance Day	8	9
10	11	12	13 Hanukkah	14	15	16
17	18	19	20	21 Winter Begins	22	23
24 Christmas Eve	25 Christmas Day City Offices Closed	26 City Offices Closed	27	28	29	30
31 New Year's Eve						

IMPORTANT CITY TELEPHONE NUMBERS

POLICE/FIRE/EMS EMERGENCY ONLY: 911

Police - Information
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-4244

Police - to Report Non-Emergency Police
Incident: 270-393-4000

Police - Information: 270-393-BGPD

Fire Non-Emergency Dispatch: 270-393-4831

City Main Number/Switchboard
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-3000

Hearing Impaired - Toll Free: 1-800-648-6056

City Central (Complaints/Information about
City Services): 270-393-3444

Public Works Information Hotline: 270-393-3333

Power Outage/Problem:
BGMU 270-782-4302 WRECC 270-842-6541

Building Permits: 270-393-3615

Electrical Permits: 270-393-3676

Business Licenses: 270-393-3000

Contractors Licensing: 270-781-3530

Employment Opportunities (City): 270-393-3689

Garbage Pickup (Scott Waste): 270-783-4016

Neighborhood Services: 270-393-3674

Parks & Recreation Main Office: 270-393-3249

Planning & Zoning (City-County): 270-842-1953

Live Monthly Meetings Schedule on
Bowling Green Government Access Channel 4

City Board of Commissioners Meeting: 1st & 3rd Tuesday at 4:30 p.m.
City/County Planning Commission Meeting: 1st & 3rd Thursday at 6:00 p.m.
BGMU Board Meeting: 2nd Monday at 4:30 p.m.
City Code Enforcement & Nuisance Board Meeting: 4th Tuesday at 5:00 p.m.
Board of Adjustments Meeting: 4th Thursday at 5:00 p.m.

Watch Channel 4 online by visiting www.bgky.org/videos
Visit our YouTube channel at www.youtube.com/cityofbgky

Sign up for E-News by visiting www.bgky.org/enews.php

Like us on Facebook at www.facebook.com/citybgky

Follow us on Twitter at www.twitter.com/cityofbgky

Read our blog at www.bgky.org/blog



City of Bowling Green
1001 College Street • Bowling Green, Kentucky 42101
270.393.3000 • www.bgky.org