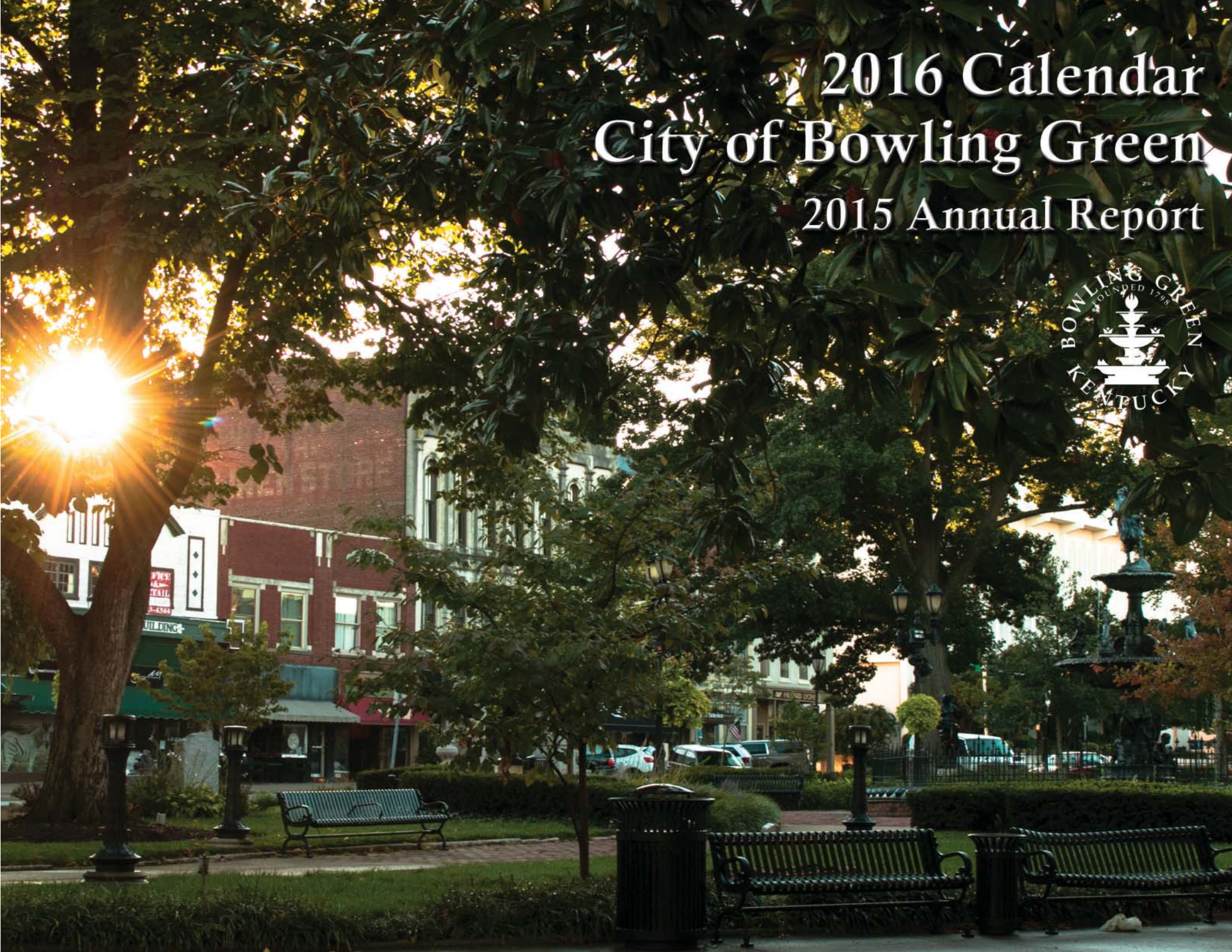


2016 Calendar  
City of Bowling Green  
2015 Annual Report



# City Manager's Letter

Dear Fellow Resident,

It is my pleasure to present the *Tenth Annual City Report and Calendar*.

The theme of this year's report is **Bowling Green Sunrises and Sunsets**.

We are truly blessed to live each day in Bowling Green: anointed in promise by a new sunrise and completed in thankfulness at sunset.

This is a gift we should never take for granted.

Each day is an opportunity for all of us to make our City a little better place to live.

Please know that your elected officials and City employees are also working to make our beautiful City the best community it can be. We do this by following these simple principles:

- To provide the best municipal services at the lowest appropriate cost;
- To improve the quality of life for all residents;
- To help Bowling Green compete economically;
- To invest in our community's infrastructure; and
- To meld these principles within the framework of an open, honest and representative government.

We trust we have succeeded in meeting your expectations over the past year or so. If you have any ideas that can help make us a better community, please let us know.

Bowling Green First,

Kevin D. DeFebbo  
City Manager  
November, 2015



Hills Bark Park at H.P. Thomas Park



# Board of Commissioners & Senior Management Team

## Board of Commissioners



Front Row, Left to Right: Commissioner Melinda Hill and Commissioner Sue Parrigin

Back Row, Left to Right: Mayor Bruce Wilkerson, Commissioner Joe Denning, and Commissioner Rick Williams

## Senior Management Team



Row One, Left to Right: Jeff Meisel (Chief Financial Officer), Kim Lancaster (Executive Assistant/Public Information Officer), and Gene Harmon (City Attorney)

Row Two, Left to Right: Lynn Hartley (Chief Information Officer), Brian O' Callaghan (Interim Fire Chief), and Deborah Jenkins (Internal Auditor)

Row Three, Left to Right: Jeff Lashlee (Public Works Director) and Kevin D. DeFebbo (City Manager)

Row Four, Left to Right: Katie Schaller-Ward (Assistant City Manager/City Clerk), Doug Hawkins (Police Chief), and Michael Grubbs (Human Resources & Risk Management Director)

Row Five, Left to Right: Brent Childers (Neighborhood & Community Services Director) and Brent Belcher (Parks & Recreation Director)

# Vision

The City of Bowling Green is a dynamic urban center, which is a hometown for families and home of the nationally recognized Western Kentucky University.

It has a vibrant downtown and riverfront and a strong, growing economy.

Our diverse Bowling Green residents have access to top quality education, can enjoy an active lifestyle with cultural, recreational and leisure opportunities and reside in safe, livable neighborhoods.

We take pride in our great community.



# Mission

The City of Bowling Green is committed to strengthening our vibrant community by focusing on quality of life, service delivery, fiscal responsibility, public safety, neighborhood revitalization, visionary leadership, and economic development.



Barren River

# 2015: The Year in Review and a Look Ahead

## ROADS AND TRANSPORTATION: BETTER WAYS TO GET AROUND TOWN

- A roadway capacity project was completed on Hennessy Way allowing for increased flow of traffic during peak travel times.
- A roadway safety project on Southwood Court was completed, including a curbed island to channelize traffic within the cul-de-sac.
- Improvements were made to McLellan Road, including widening of the roadway, improvements to drainage, and removal of trees and bushes along the right-of-way.



- Preliminary designs were completed for the South Central Industrial Park Connector which will allow for planning of more potential industrial development within the City.
- A new signal system was installed at Smallhouse Road and Highland Way.

# January 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1 New Year's Day City Offices Closed	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18 Martin Luther King, Jr. Day City Offices Closed	19	20	21	22	23
24	25	26	27	28	29	30
31						

- Design work was completed to remedy a highly congested roadway on Smallhouse Road from Campbell Lane to Highland Way. This project will include the widening of the roadway and will increase turning lane capacity.



- The Collegeview Sidewalk Project was completed from Old Morgantown Road to Glen Lily Road, developing a pedestrian connection, addressing drainage issues and increasing safety.
- Street cut repair standards were reviewed and revised to hold contractors accountable to a higher standard of repair.
- The total overlay budget has progressively increased by more than 60% over the past six years to better address the quality of road surface conditions throughout the City.

#### **STRONG NEIGHBORHOODS: IMPROVING INFRASTRUCTURE, EMPOWERING PEOPLE**

- Work began on the neighborhood project to drain Wakefield Pond to assist with algae and mosquito issues as well as to help with flooding along Wakefield Drive.
- The Neighborhood Improvement Program was initiated in Census Block 105.2 and includes investments of Community Development Block Grant (CDBG) and local funding to address opportunities and challenges.



Reservoir Hill Park

- The partnership with WKU Hill House students was expanded to survey and update residents of the Reservoir Hill area for the pilot Neighborhood Improvement Program.



- New affordable housing construction was completed for Phase III of Habitat for Humanity's Durbin Estates Project, including utilities, site and street improvements and sidewalks.
- NCS Department successfully bid to host the 2015 Regional Neighborhood Network Conference which brings participants from Kentucky, Illinois, Indiana, Ohio and Tennessee to Bowling Green.
- The City assumed ownership of the Hunting Creek Cemetery and removed undergrowth, debris, and several dangerous trees.

**PUBLIC SAFETY: IMPROVED TECHNOLOGY, BETTER EQUIPMENT**

- New Mobile Data Computers with internal air cards were provided to the BYPD.
- CrimeView software was purchased for the BYPD and is currently being implemented for improved crime analysis.
- New tablets were distributed to the BYPD to assist with inspections and recording information while in the field.

# February 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2 Groundhog Day	3	4	5	6
7	8	9	10 Ash Wednesday	11	12 Lincoln's Birthday	13
14 Valentine's Day	15 Presidents' Day Washington's Birthday	16	17	18	19	20
21	22	23	24	25	26	27
28	29					

- BCPD and BCFD are in the final stages of completing the City/County Radio Project that replaced the City's previous public safety radio system.
- A technical solution for crime analysis was implemented in the BCPD which can be deployed to in-car computers to enhance efforts of "Intelligence Leading Police."
- New Mobile Data Computers were installed in BCFD emergency apparatus to improve emergency response, efficiency and safety.
- A new Comprehensive Recruiting Plan was developed for the BCPD and includes specific strategies for recruiting minority candidates.



- BCFD purchased a new Mobile Fire Prevention Trailer for public education.
- The 911 Center's Enroute Software was upgraded to allow quicker response via emergency notification texting to mobile devices.
- Multiple structures were acquired by the City and used for hands-on training by the BCFD.
- A crime tracking application was developed by GIS staff to track and analyze trends based on geographic locations and times.



L&N Depot



- All BGPD departmentally issued secondary weapons were replaced with a sub-compact Smith & Wesson Shield 9mm semi-automatic platform.

**PARKS AND RECREATION: NEW AND IMPROVED FACILITIES**

- Construction of a new soccer field in the West End is nearing completion fulfilling a need for this area.
- A major repair was completed under the CrossWinds pump house including sinkhole repairs and the addition of a new and improved pump station.
- Sixteen outdoor bleachers were replaced at various parks in order to comply with upgraded safety regulations.
- Bowling Green Parks and Recreation total participation was over 1,130,000 residents.
- Over 7,000 youth were served by the Golf Division through various schools' Physical Education classes and the City's golf academy.
- West End Neighborhood Park was relocated, received a new playground and complete renovation of the site.



- Forty-six City-owned garden plots sold out in less than 30 minutes.

# March 2016

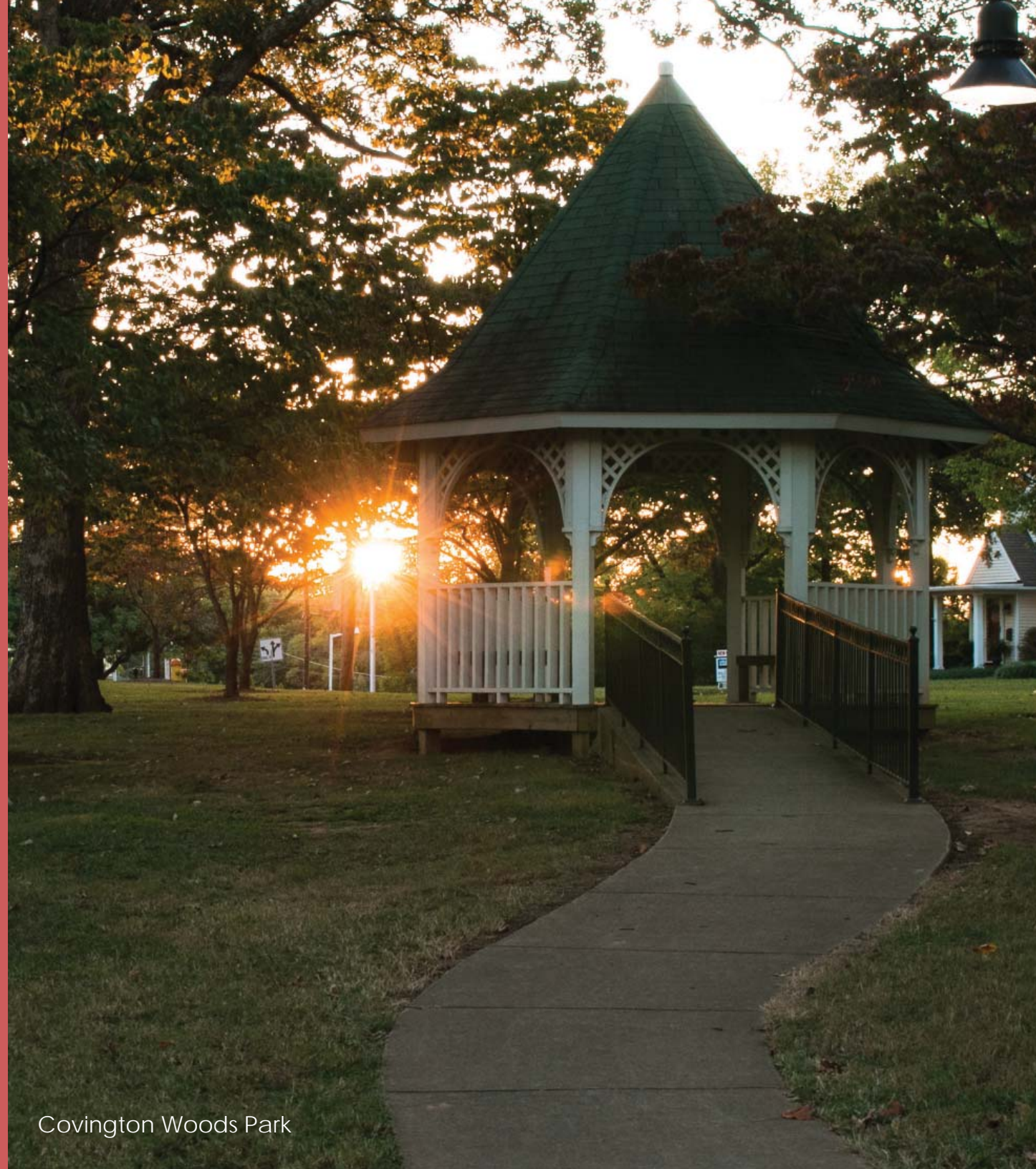
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
6	7	8	9	10	11	12
13 Daylight Savings Time Begins	14	15	16	17 St. Patrick's Day	18	19
20 Palm Sunday Spring Begins	21	22	23	24	25 Good Friday City Offices Closed	26
27 Easter	28	29	30	31		

- Circus Square Park received a newly constructed electrical room to more efficiently operate the fountain.
- The bathrooms, shelter, and storage area were remodeled at Hobson Grove Park along with the initiation of the construction of baseball fields and the purchase of playground equipment.
- Construction began on the Hart Indoor Training Facility for Little League baseball players at Kereiakes Park.
- Kereiakes tennis courts were resurfaced to better serve the tennis community.
- Golf Division purchased 32 new carts for the Golf Course at RiverView.



#### WAYS WE'RE SAVING MONEY

- Cellular Air Cards were successfully implemented for each department that requires outdoor wireless access cutting overall communication costs in half.
- Staff negotiated and amended the Kentucky Pollutant Discharge Elimination System permit for the stormwater discharges at the Butler County Landfill which will result in approximately 95% cost savings annually.



Covington Woods Park

- A new City of Bowling Green smartphone app was developed in-house for better management and control at a much lower price.
- Over \$100,000 was collected from five on-line public auctions including surplus and confiscated items through GovDeals.com.



- Approximately \$10 million of the 2007A Bonds were refinanced resulting in a net savings to the City of approximately \$1,200,000 over the next 18 years.
- Staff secured \$2.75 million in funding through the Kentucky Environmental Cabinet for Phase 1 of the Butler County Landfill Improvements.
- Exterior lighting was replaced with LED lights at BGFD Station 3 and BGPD Headquarters to lower energy costs.
- Staff recovered over \$177,986 in City-owned property losses through outside insurance agencies, City insurers, and recovery from individuals through personal payments or court-ordered restitution.
- Parks and Recreation Department overtime was decreased to less than \$54,000.
- Approximately \$604,000 was collected in additional occupational licenses and fees through various audits.
- Russell Sims Aquatic Center operating revenues increased 13% to over \$500,000.

# April 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22 Earth Day	23
24	25	26	27 Administrative Professional's Day	28	29 Arbor Day	30

## BETTER WAYS OF WORKING

- A new indoor guest WIFI network was established for citizens to use at various City facilities.
- A new on-line system was developed to process job postings, job applications, and applicant reviews.
- The pool of potential bidders for City projects has increased approximately 30% since the spring of 2013 to ensure competition and to achieve the best price and value for purchases greater than \$20,000.
- Four new large trucks were purchased for snow and ice removal with greater functionality than previous vehicles.
- Renovations were completed at 707 East Main to support the relocation of the NCS Department.



- The Bowling Green Parks and Recreation Master Plan was initiated with surveys and public forums to better determine the future direction of City parks.
- Building permit applications have been reformatted to reduce the amount of time and information necessary to complete the process.
- Eleven Job Development Incentive Agreements were completed, projecting 1,364 new jobs.



- A new records retention area is being developed at the City Hall Annex to provide for more storage and better overall retention of records.

**BETTER SECURITY**

- A new building security access system was installed and implemented at BGPD and the City Hall Main Campus and was subsequently expanded to Neighborhood and Community Services.
- On-line security training was developed and assigned to staff as the result of a recent security study and recommendations.
- Much needed renovations were completed at the City Hall Annex and the Neighborhood and Community Services buildings to better serve the public and employees.



**DISTINCTIVE**

- The City's FY15 Budget Document received the third consecutive Distinguished Budget Presentation Award from the Government Finance Officers Association (GFOA).
- The fourth annual Internal Services Survey was completed with a 35% response rate to rate the services received by employees during FY14.

# May 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
8 Mother's Day	9	10	11	12	13	14
15	16	17	18	19	20	21 Armed Forces Day
22	23	24	25	26	27	28
29	30 Memorial Day City Offices Closed	31				

- BGF D collected \$17,000 for the Muscular Dystrophy Association through the “Fill the Boot” campaign.
- The bi-annual National Citizen Survey was completed, reaching out to Bowling Green residents to compare City services nationally.
- The City was recertified as a “Drug-Free Workplace” through the Department of Workers’ Claims and received a 5% workers’ compensation premium savings of approximately \$21,891, providing approximately 75% of all funding needed to perform pre-employment, random, and post-accident drug and alcohol testing.

#### OUTSTANDING

- Participation in ICMA Insights Center for Performance Analytics (formerly Center for Performance Measurement) data reporting and comparison program continued for the eighth year.
- BGF D re-initiated its day long Citizens Fire Academy.



- BGF D partnered with Toys for Tots and delivered toys to 100 kids on Christmas morning.
- The Popular Annual Financial Report (PAFR) for FY14 received the GFOA award for Outstanding Achievement.



Hobson House

- Public Works Department won the drainage award from the Kentucky Section of the American Public Works Association for the Covington Street Drainage Basin.

- A safety grant in the amount of approximately \$6,000 was awarded from the Kentucky League of Cities Insurance Services for 50% reimbursement on certain sidewalk repair projects and the purchase of respirators for Police and other Personal Protection Equipment for various departments.

- The Comprehensive Annual Financial Report (CAFR) received the GFOA Certificate of Excellence in financial reporting for FY14.

#### HIGH PERFORMING

- The City achieved the Certified City of Ethics designation from the Kentucky League of Cities (KLC).
- BGPD Communication Center was the first 911 Communication Center in Kentucky to be accredited by the Kentucky Association of Chiefs of Police.
- BGFD arson arrest rate was 71% while FBI statistics list the national average at 18.8%.



# June 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6	7	8	9	10	11
12	13	14 Flag Day	15	16	17	18
19 Father's Day	20 Summer Begins	21	22	23	24	25
26	27	28	29	30		

- Public Works Department achieved re-accreditation through the American Public Works Association (APWA). Bowling Green Public Works remains the only department in Kentucky to achieve this status.
- Public Works Department had no lost time injuries in FY15; the Operations Division has completed over 2,400 days without a lost time accident.

### **FISCAL YEAR (FY) 2016 KEY BUDGET RECOMMENDATIONS**

- Compared to last year's adopted budget, revenues in FY16 are projected to increase by 2.6% for All Funds and 2.4% for General Fund.
- The City's overall expenditure budget has increased by 2.9% for FY16 and the General Fund expenditure budget has increased by 2.4% compared to the previous year.
- No local tax increases were recommended or adopted in the budget.



- The General Fund minimum reserve balance (savings) remains at 20% of revenues to better underwrite the City's financial obligations.
- There are no new financed projects proposed in FY16. The total adopted Capital Improvement Program, including debt, is approximately \$21.2 million.



Keriakes Park



- \$513,415 of CDBG and local tax dollars will fund the second year of the Neighborhood Improvement Program to make targeted improvements within a defined area. Additionally, \$40,000 of local tax dollars will be dedicated to the annual SNAP Grant Program to assist neighborhoods with smaller improvement projects.

- \$1.2 million in State funds and another \$1,272,500 in local tax revenues will be utilized to maintain streets and sidewalks as part of the City's annual overlay and reconstruction program and to continue making improvements to a segment of Smallhouse Road.

- \$827,000 in local tax revenues will fund the Stormwater Mitigation Program as well as make other stormwater improvements for the enrichment of our community livability.



- Nearly \$1.1 million will be dedicated to enhance public safety services with upgraded facilities, vehicles, equipment, and surveillance systems, including the purchase of a training simulator for vehicle fires.

# July 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4 Independence Day City Offices Closed	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

- The Convention Center Corporation will share taxing district revenues with the City for the second of five years in an effort to expand and improve Parks and Recreation facilities and programming. The money will be used to continue the development of West End Park as well as make improvements to Lampkin and Pedigo parks and at the Russell Sims Aquatic Center in FY16.



- The City also implemented a savings program for new road projects to begin planning for future needs.

## Did You Know?

- 34 Board of Commissioners Meetings, Work Sessions and Special Call Meetings Held
- 57 Neighborhood Groups Participating in Neighborhood Watch
- 6 *Spotlight on Bowling Green* Programs Produced In-house
- 222 Positions Filled (Including Temporary/Seasonal)
- 826 Potholes Repaired
- 9,799 Permit Plan Reviews Completed
- 6,195 Fire Incident Responses



CrossWinds Golf Course

- 22,220 Property Tax Bills Distributed (Calendar Year 2014)
- 560 Municipal Computer Users Supported (Including Planning Commission and Other External Agencies)
- 57,128 Rounds of Golf Played at City Golf Courses



- 78,465 Police Service Calls to 911
- 45 Ordinances Considered
- 55 Neighborhood Meetings
- 3 Public Service Announcements Produced In-house
- 1,559 Applicants for City Jobs
- 3,377 Feet of Sidewalks Replaced



- 6,959 Code Inspections
- 13,246 People in Fire Education/Prevention Classes/Events

# August 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

1,364 New Jobs Created through Job Development Incentive Program

1,620,071 Page Views for City Website

970 Acres of Parks Maintained

2,317 Animal Control Calls/Responses



231 Municipal Orders/Resolutions Considered

9 Celebrate Safe Communities Events

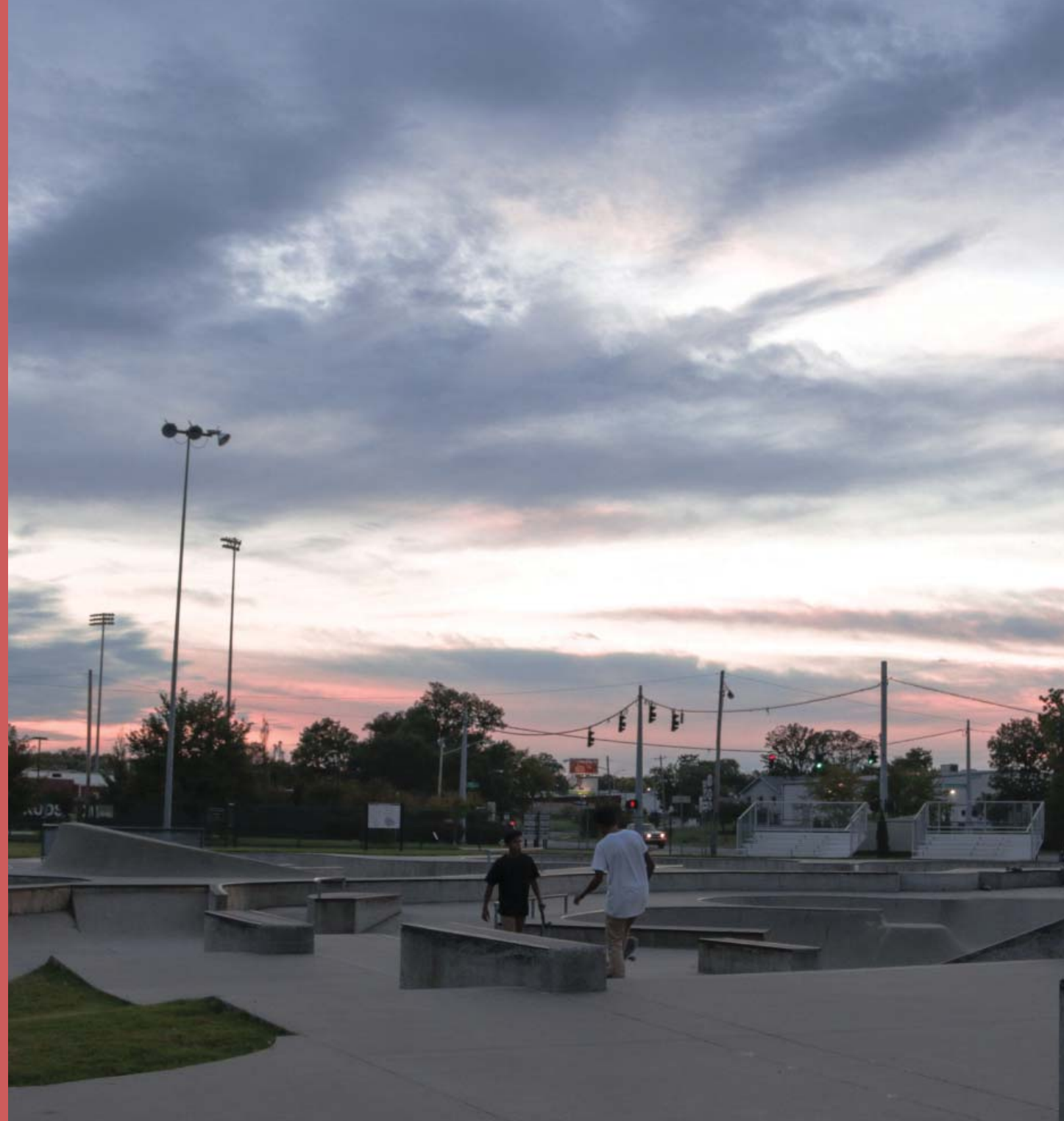
45 Update Bowling Green Programs Produced In-house

2,348 eNews Subscribers for Job Vacancy Announcements

4,900 Feet of New Sidewalks Constructed

3,837 Building Inspections

282 Total Fire Runs



Bowling Green Skate Park

- 883 Business Registrations
- 3,255 Computer Helpdesk Requests
- 15,100 Trees, Plants and Shrubs Planted
- 21 Citizen Police Academy Graduates
- 126 Certificates Issued for the Purchase of Fairview Cemetery Burial Sites



- 3 Summer Strolls
- 44 Recruitment Announcements Issued
- 640 Feet of Curb and Gutter Replaced
- 522 Building Permits Issued
- 4,156 Fire First Responder/EMS Responses
- \$233,334 Delinquent Property Taxes Collected
- 1,395 Computers, Printers and Other Hardware Supported
- 4,147 Parks & Recreation Volunteers Contributed 91,500 Hours of Service



# September 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5 Labor Day City Offices Closed	6	7	8	9	10
11 Patriot Day	12	13	14	15	16 Constitution Day	17
18	19	20	21	22 Autumn Begins	23	24
25	26	27	28	29	30	

21 Junior Police Academy Graduates

210 Requests for Public Records  
Processed by the City Clerk's  
Office

9 Neighborhood SNAP Grant  
Recipients

767 Citations Issued for Disregarding Stop  
Signs



112 Auto, Property, General Liability  
and Injury Claims Reviewed or  
Investigated

878 Electrical Permits Issued

53 Fire Extrication Responses (Auto  
and Industrial)

206 Request for Service Forms  
Completed On-line

883,654 Participants in Athletics and Fitness  
Programs



Roland Bland Park

- 3,594 Traffic Collisions Worked
- 2,491 Complaints/Service Requests Processed
- 128 Outreach Activities Held with Members of the International Community
- 222 Purchase Orders Approved by Central Purchasing
- 42.5 Hours of Neighborhood Management and Community Resources Training Offered to Residents
- 7 Miles of Streets and Alleys Repaved



- 55 eNews Releases Distributed
- 1,261 Hours of Safety Related Instruction Presented
- 15 Stormwater Presentations/Events
- \$179,596,282 Value of Building Permits Issued
- 2,823 Fire Code Inspections Conducted
- 5,469 Accounts Payable Checks Issued
- 4,467 eNews Subscribers
- 50 Formal Bids Processed and Posted on Website

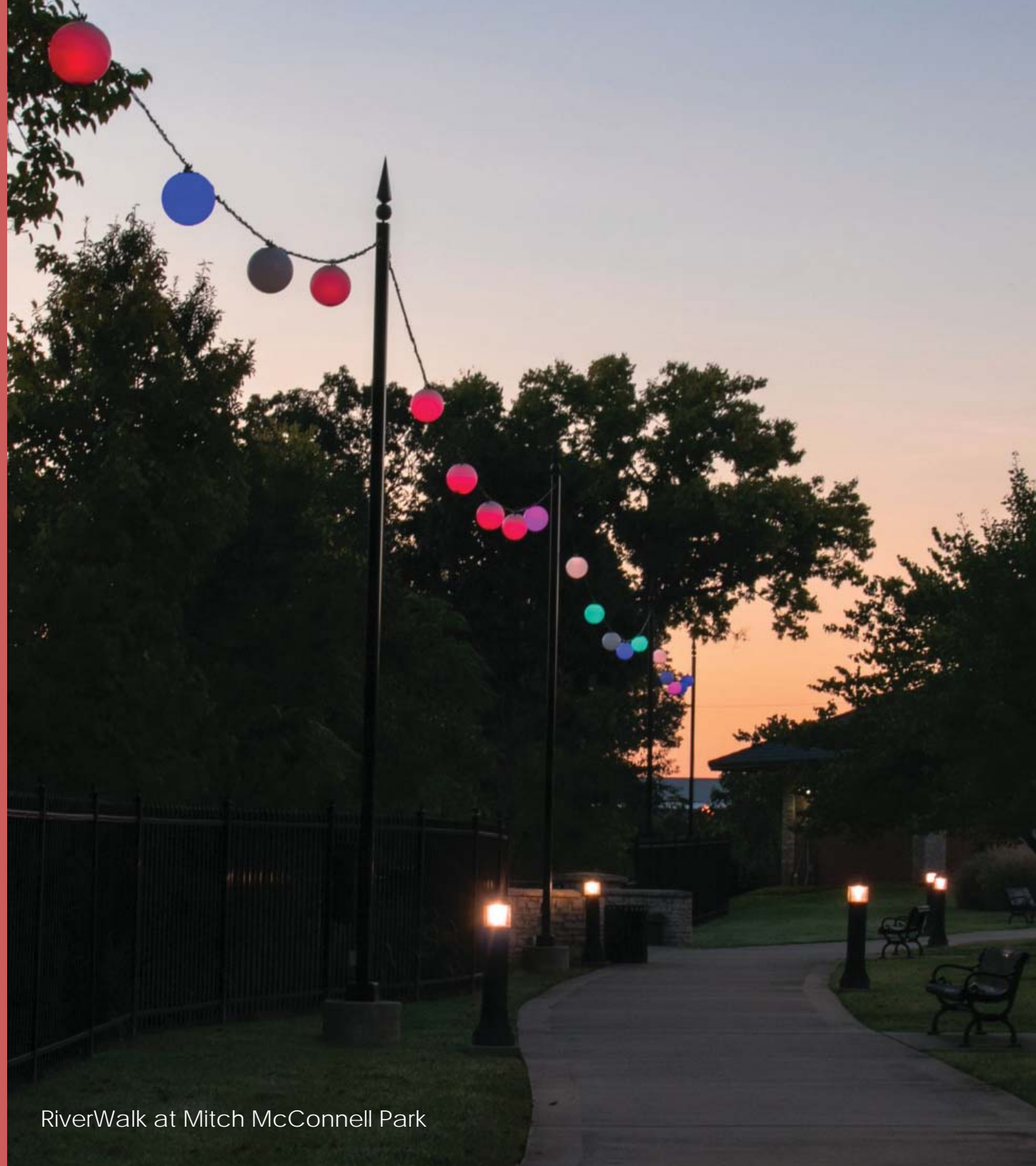
# October 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5	6	7	8
9	10 Columbus Day	11	12	13	14 National Boss's Day	15
16	17	18	19	20	21	22
23	24 United Nations Day	25	26	27	28	29
30	31 Halloween					

- 2,080 City of Bowling Green Facebook Friends
- 728 Full and Part-Time Public Service Employees
- 21,443 Special Populations Participants
- 9,071 Police Traffic Stops (12,055 Charges)
- 269 Volunteer Applications Received and Processed
- 304 Tons of Waste Removed from Streets by Sweeper
- 7,739 Accounts Payable Electronic Funds Transfer (EFT) Payments
- 229,885 Visits to Bowling Green Community Centers
- 39 Noise Variance Application Requests
- 111 Special Event/Parade Permit Application Requests
- 1,262 Tons of Leaves Picked Up and Recycled (Oct. 2014 to Jan. 2015)



- 14 Countries and 4 Ethnic Groups Represented on the Bowling Green International Communities Advisory Council
- 7,722 Active Vendors



RiverWalk at Mitch McConnell Park



- 3,810 Park Facility Rentals Processed
- 1,253 Tons of Deicer Used on City Roadways this Past Winter
- 2,668 Registered Bidders
- 17 New Installation Street Lighting Requests
- 9,639 Twitter Followers
- 472 City-Owned Vehicles/Equipment Maintained



- 460 Other Permits Issued
- 356 New Vendors
- 427 City Staff Members Received Cultural Competency Training
- \$66,875 Received in Donations
- 1,297 Fleet Repair Work Orders Completed
- 836 Citations Issued for Speeding
- 52 City Appointees to Various Boards, Commissions and Agencies
- 27 Applications and Inquiries Regarding the Use of the Downtown Parks
- 2,176 Linear Miles of Streets Maintained/Cleaned

# November 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
6 Daylight Savings Time Ends	7	8 Election Day	9	10	11 Veterans Day	12
13	14	15	16	17	18	19
20	21	22	23	24 Thanksgiving City Offices Closed	25 City Offices Closed	26
27	28	29	30			

- 466 Citations Issued for Running Red Lights
- 796 Fleet Preventative Maintenance Work Orders Completed
- 743 Households Receiving Rental Assistance
- 121,698 YouTube Views
- 1,555 Service Requests Completed by Operations Division
- 40 Proclamations Issued
- 404,316 Square Feet of Buildings Maintained
- 587 Transient Business Registrations
- 17 Stormwater Illicit Discharge Responses
- 74,130 Visits to Russell Sims Aquatic Center



- 2,553 Drug Charges
- 74 Outside Agency Vehicles/ Equipment Maintained
- 915 Development Plan Reviews Completed
- 469 DUI Arrests
- 1,162 Service Requests Completed by Planning and Design



Hills Bark Park at H.P. Thomas Park

- 63 Fires Investigated
- 19,432 Direct Deposit Payroll Checks Issued
- 2,925 Text Message Subscribers
- 20 Over 50 Citizens Academy Graduates
- 267 Street Cut Permits Issued
- 1,635 Electrical Inspections
- 300 Assists Provided to Members of the International Community
- 183 GIS Service Requests Completed
- \$4.3 Million in Federal Grant Spending
- 70 Newly Naturalized Citizens Recognized at the Inaugural Reception for New Americans



- 639 Street Cut Inspections Completed
- 3,344 Minutes of Over-the-Phone Interpreter's Services Provided to Individuals with Limited English Proficiency Accessing Emergency City Services of Police
- 537 Environmental Permit Reviews
- 225 Subscribers to the City's Bilingual e-Newsletter "Amigos Resource Network"

# December 2016

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5	6	7 Pearl Harbor Remembrance Day	8	9	10
11	12	13	14	15	16	17
18	19	20	21 Winter Begins	22	23 City Offices Closed	24 Christmas Eve
25 Christmas Day	26 City Offices Closed	27	28	29	30	31 New Year's Eve

## IMPORTANT CITY TELEPHONE NUMBERS

POLICE/FIRE/EMS EMERGENCY ONLY: 911

Police - Information  
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-4244

Police - to Report Non-Emergency Police  
Incident: 270-393-4000

Police - Information: 270-393-BGPD

Fire - Information: 270-393-3702

Fire Non-Emergency Dispatch: 270-393-4831

City Main Number/Switchboard  
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-3000

Hearing Impaired - Toll Free: 1-800-648-6056

City Central (Complaints/Information about  
City Services): 270-393-3444

Public Works Information Hotline: 270-393-3333

Power Outage/Problem:  
BGMU 270-782-4302 WRECC 270-842-6541

Building Permits: 270-393-3615

Electrical Permits: 270-393-3676

Business Licenses: 270-393-3000

Contractors Licensing: 270-781-3530

Employment Opportunities (City): 270-393-3689

Garbage Pickup (Scott Waste): 270-783-4016

Neighborhood Services: 270-393-3674

Parks & Recreation Main Office: 270-393-3249

Planning & Zoning (City-County): 270-842-1953

## Live Monthly Meetings Schedule on Bowling Green Government Access Channel 4

City Board of Commissioners Meeting: 1st & 3rd Tuesday at 4:30 p.m.  
City/County Planning Commission Meeting: 1st & 3rd Thursday at 6:00 p.m.  
BGMU Board Meeting: 2nd Monday at 7:00 p.m.  
City Code Enforcement Board Meeting: 4th Tuesday at 5:00 p.m.  
Board of Adjustments Meeting: 4th Thursday at 5:00 p.m.

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Watch Channel 4 online by visiting [www.bgky.org/videos](http://www.bgky.org/videos)  
Visit our YouTube channel at [www.youtube.com/cityofbgky](http://www.youtube.com/cityofbgky)

Sign up for e-News by visiting [www.bgky.org/enews.php](http://www.bgky.org/enews.php)

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Follow us on Twitter at [www.twitter.com/cityofbgky](http://www.twitter.com/cityofbgky)

Read our blog at [www.bgky.org/blog](http://www.bgky.org/blog)



City of Bowling Green  
1001 College Street • Bowling Green, Kentucky 42101  
270.393.3000 • [www.bgky.org](http://www.bgky.org)