

# 2015 Calendar City of Bowling Green 2014 Annual Report





# City Manager's Letter

Dear Fellow Resident,

On behalf of the Bowling Green Board of Commissioners and its workforce, it is our pleasure to present the **Ninth Annual City Report and Calendar**.

It has often been said that "beauty lies in the eye of the beholder." In the pages that follow, we invite you to take a look at some of the images that we have all come to know and to rediscover their simple beauty when examined through a different lens of interpretation.

It is our hope that you will more fully appreciate the inherent beauty found in each of our community icons and how they have come to subtly form the image of the place we call home.

As a city government, we too strive to apply a creative touch to the services we provide as well as the larger community vision we strive to achieve. Hopefully, our artistic touch can be seen in the simple beauty of Circus Square, a well paved street, or the ever evolving skyline of our downtown.

Despite this passion, we as a city service organization stay ever committed to these organizational values:

- To provide the best municipal services at the lowest appropriate cost;
- To work with our other governments and partners to help Bowling Green compete economically;
- To invest in our community infrastructure and human capital;
- To improve the quality of life for all of our residents.

And, in the end, we strive constantly to creatively and responsibly meld these values together within the framework of an open, representative government.

If you have any ideas that can help to make us a better community or service organization, please let us know.

Bowling Green First,

Kevin D. DeFebbo  
City Manager  
November, 2014



Covington Woods Park





# Board of Commissioners & Senior Management Team

Board of Commissioners



Front Row, Left to Right: Mayor Bruce Wilkerson, Commissioner Melinda Hill, and Commissioner Rick Williams

Back Row, Left to Right: Commissioner Joe Denning and Commissioner Bill Waltrip

Senior Management Team



Front Row, Left to Right: Lynn Hartley (Chief Information Officer), Gene Harmon (City Attorney), Kim Lancaster (Executive Assistant/Public Information Officer), and Jeff Meisel (Chief Financial Officer)

Back Row, Left to Right: Katie Schaller (Assistant City Manager/City Clerk), Kevin D. DeFebbo (City Manager), Greg Johnson (Fire Chief), Brent Childers (Neighborhood & Community Services Director), Brent Belcher (Parks & Recreation Director), Mike Grubbs (Human Resources & Risk Management Director), Jeff Lashlee (Public Works Director), Doug Hawkins (Police Chief), and Deborah Jenkins (Internal Auditor)

# Vision

The City of Bowling Green is a dynamic urban center, which is a hometown for families and home of the nationally recognized Western Kentucky University.

It has a vibrant downtown and riverfront and a strong, growing economy.

Our diverse Bowling Green residents have access to top quality education, can enjoy an active lifestyle with cultural, recreational and leisure opportunities and live in safe, livable neighborhoods.

We take pride in our great community.



# Mission

The City of Bowling Green is committed to strengthening our vibrant community by focusing on quality of life, service delivery, fiscal responsibility, public safety, neighborhood revitalization, visionary leadership, and economic development.



Main Avenue



# 2014: The Year in Review and a Look Ahead

## ROADS AND TRANSPORTATION: BETTER WAYS TO GET AROUND TOWN

- Improvements to the traffic signal at Smallhouse Road and Highland Way are in progress.
- Multiple design projects were completed in-house for drainage improvements, signal design, sidewalk rehabilitation, and irrigation mitigation.
- New sidewalk design is in progress for Lehman Avenue.
- Sidewalk projects on Westen Street, Ashley Circle and Catherine Drive have been completed.



- Design work has been initiated for the widening of McLellan Road and the realignment of Hennessy Way.
- Public Works revised the Sidewalk Program Policy to allow staff to more effectively interact with and inform citizens of projects in their neighborhoods.

# JANUARY 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1 New Year's Day City Offices Closed	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19 Martin Luther King, Jr. Day City Offices Closed	20	21	22	23	24
25	26	27	28	29	30	31

## STRONG NEIGHBORHOODS: IMPROVING INFRASTRUCTURE, EMPOWERING PEOPLE

- A 10 member citizen group participated in the rewrite of the City's Property Maintenance and Nuisance Code (Chapter 27).
- A new five year Consolidated Plan was developed for the Community Development Block Grant Program. The plan includes various neighborhoods within six census tracts and a new BG Reinvestment Area strategy.
- A partnership with Habitat for Humanity has assisted four households in receiving repairs of exterior code deficiencies through the Code Offense Volunteer Eligible Repair (COVER) Program.



- Collegeview Sidewalk Rehab Project design was completed with construction to be finalized in the fall of 2014. The project includes 2,000 linear feet of new sidewalk.

## DOWNTOWN REDEVELOPMENT/RIVERFRONT

- The Finance Department completed the 2012 TIF revenue calculation (5th year) and distributed 80% of the incremental revenues to the Warren County Downtown Economic Development Authority, Inc.



Reservoir Hill Park

- Monitoring and analysis of the City's involvement and contingent liability associated with the Block 6 Wrap Development has continued. Staff reviewed draft documents for the upcoming \$27M Industrial Revenue Bond (IRB) issue and assisted with obtaining a bond rating from Standard & Poors.
- Renovation began on 707 East Main to support the relocation of the Neighborhood and Community Services Department.



- Assisted the Chapter 58 TIF Authority with review and analysis of the first State TIF revenue distribution and met with State Revenue and Economic Development staff in an attempt to resolve outstanding issues with the calculations.

#### **PUBLIC SAFETY: MORE STAFF, BETTER EQUIPMENT**

- Multiple departments throughout the City partnered with various agencies in the community to agree upon and sign a contract with Motorola Communications to build a new Public Safety Radio System.
- GIS staff completed a Crime Mapping project utilizing GIS technology to more effectively deploy patrol personnel in identified higher crime areas.
- BGFD designed and built a swift water rescue boat trailer in-house.

# FEBRUARY 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2 Groundhog Day	3	4	5	6	7
8	9	10	11	12 Lincoln's Birthday	13	14 Valentine's Day
15	16 Presidents' Day Washington's Birthday	17	18 Ash Wednesday	19	20	21
22	23	24	25	26	27	28



- A new bulk evidence storage facility was constructed at the Fleet Division to relocate and more efficiently store BGPD evidence.
- Alpine Fire Software was purchased and installed for the BGFD providing added training functionality.
- New Dodge Chargers were purchased for the BGPD and outfitted in-house by the Fleet Division to contain all accessories required by the Police Department.



- New training facilities were constructed for the Critical Response Team and the K9 units at the Advanced Training Tactical Center to enhance performance of both programs.
- BGFD assisted in the building of a two-story Safety and Survival Prop structure to adhere to State mandates.
- The transition to the upgraded 911 Communication Center Computer Aided Dispatch (CAD) software was successfully completed.
- BGPD and BGFD worked with WBKO, WNKY and BGMU to complete lease agreements for the use of additional towers that will complete the new county-wide radio system.



Downtown Bowling Green



- Multiple structures were acquired by the City to be used for hands-on training by the BGFD.
- A new In-Car Camera System was selected for and deployed in patrol vehicles with the assistance of the Information Technology Department.

#### **PARKS AND RECREATION: NEW AND IMPROVED FACILITIES**

- Establishment of the new West End Park began with the acquisition of property on West Main Avenue.
- Sink holes were repaired and a new pond liner installed at hole seven at CrossWinds Golf Course.
- Bowling Green Parks and Recreation total participation reached over 127,000 citizens.



- 55 City-owned garden plots were sold out in 15 minutes at Kereiakes Park.
- Bowling Green Parks and Recreation Maintenance Division reconstructed Circus Square Fountain with a concrete stamping procedure.
- Dugouts and score boxes were reconstructed at Lampkin Park Field #5 (Tee Ball).
- Additional restrooms were constructed at Lovers Lane Soccer Complex in the rear of the park.

# MARCH 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
8 Daylight Savings Time Begins	9	10	11	12	13	14
15	16	17 St. Patrick's Day	18	19	20 Spring Begins	21
22	23	24	25	26	27	28
29 Palm Sunday	30	31				



- Field #16 at Lovers Lane Soccer Complex was converted into a tournament quality Bermuda grass field.
- A shelter with restrooms was constructed at HP Thomas Park, home of the Hills Bark Park.



- A UV disinfection system was installed at Russell Sims Aquatic Center.
- Additional cart paths at Paul Walker Golf Course were replaced by Bowling Green Parks and Recreation with in-house labor.
- The new “Golf Academy” program was introduced to 25 youths over the course of 12 weeks.
- The Barren Riverbank was stabilized near the CrossWinds Golf Course Intake structure.
- Birdie Ball was introduced to nine Bowling Green and Warren County Elementary School Physical Education classes to teach students the basics of golf.

#### WAYS WE'RE SAVING MONEY

- Procurement card usage increased by an additional 1,000 transactions from the previous year, improving efficiencies in invoice and payment processing while also providing cost savings.



Kereiakes Park



- An aerial lift was purchased to perform elevated duties in Parks Maintenance. The lift should save the City approximately \$10,000 over three years through reduced equipment rental fees.
- \$3.5 million of the remaining series 2003 Convention Center Bonds were refinanced, resulting in a net savings of \$255,000 over the next five years.



- Approximately \$10,000 will be saved annually in audit fees as a result of the new Audit Services Contract that was established through the RFP process.
- The City was recertified as a "Drug-Free Workplace" through the Department of Workers' Claims, which provides a 5% worker's compensation premium savings of approximately \$22,000.
- The pool of potential bidders for City projects was increased by an additional 21.2% over the previous year to ensure competition and to achieve the best price and value for purchases greater than \$20,000.
- Respirator fit testing for all sworn police officers and golf spray technicians was performed in-house, saving approximately \$4,000.

# APRIL 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3 Good Friday City Offices Closed	4
5 Easter	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22 Earth Day Administrative Professional's Day	23	24 Arbor Day	25
26	27	28	29	30		



- After a review of the Kentucky League of Cities Insurance Services' new interpretation of general liability policy coverage, the City was able to cancel separate liquor liability insurances and save \$7,000 annually.

#### **BETTER WAYS OF WORKING**

- The Crime Analystist position from BGPD was transferred to Public Works to improve GIS/crime analysis efficiency and productivity.
- Air cards were successfully tested with BGPD and Neighborhood and Community Services and have now replaced the wireless mesh network.
- A mobile GPS application was developed to assist Public Works with annual sidewalk inspections.
- Financial policies and procedures were updated and new procedures were created relating to the new General Fund structure of the Golf and Aquatics programs.
- The City's Groupwise email system was successfully migrated to the more efficient Microsoft Outlook.
- The Public Works Environmental Compliance Division was established to address all environmental compliance issues, including stormwater and landfills.



Bloch Chapel



- A new Time Clock System was implemented to track employee work times with a clock-in and clock-out function.
- BGFD partnered with Warren County Volunteer Fire Departments as well as Louisville and Lexington Fire Departments for various trainings.
- The revised Local Bidder Preference Policy was developed and implemented during FY14 and one local bidder was awarded a bid based on this policy.

#### BETTER SECURITY

- A new building security access system was implemented at BGPD and the City Hall Main Campus (including City Hall Annex and Public Works).

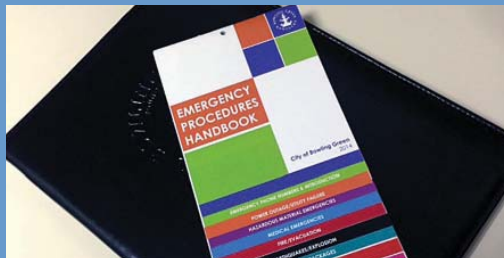


- The preventable injury rate for FY14 decreased to 3.1 injuries per 100 employees, a decrease over the prior five-year average.
- Public Works Operations Division completed the fiscal year with no lost time injuries.
- Staff worked to comply with HIPAA guidelines regarding encrypted emails.
- Multiple departments assisted with the development of the final architect plans for renovations and security upgrades to the City Hall Annex and new NCS building.

# MAY 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4	5 Cinco de Mayo	6	7	8	9
10 Mother's Day	11	12	13	14	15	16 Armed Forces Day
17	18	19	20	21	22	23
24	25 Memorial Day City Offices Closed	26	27	28	29	30
31						

- A comprehensive City Emergency Action Handbook to be used by office employees was designed, finalized and distributed.



- Long-term radon testing was completed at four Fire Department facilities and recommendations for mitigation were made.
- The Human Resources Risk Manager performed 56 safety related training classes resulting in 591 employee training hours and performed eight driver related training courses resulting in 84 employee training hours.

#### **BETTER PRICE TAG**

- License Division collected approximately \$771,000 in additional occupational license fees through audits, field inspections and litigation.
- Over \$106,000 was collected from eight on-line public auctions of surplus and confiscated items through GovDeals.com.
- Staff recovered over \$37,000 in City property losses through outside insurance agencies, City insurers and recovery from individuals through personal payments or court-ordered payments.
- The selection of a \$50,000 deductible in the general liability coverage has netted a premium savings of approximately \$55,000.



Fountain Square Park



- According to the Kentucky League of Cities Insurance Service, the City's Worker's Compensation Experience Modifier is the lowest of the 376 cities and entities insured by KLCIS with an estimated savings of \$175,000 during FY14.

- Human Resources saved money by assisting the Finance Department with certified accountant testing by hosting a local site and administering six tests rather than sending employees to another city.

#### DISTINCTIVE

- BCPD was accredited for the fifth consecutive five year term through a professional examination of policy, procedures and knowledge designed to measure professionalism and ability to deliver police services to the community.



- Participation in ICMA's Center for Performance Measurement Data Reporting and Comparison Program continued for the seventh year.
- The fourth annual Internal Services Survey was completed to rate the services received by employees during FY14.
- The City's FY14 Budget Document received the second consecutive Distinguished Budget Presentation Award from the Government Finance Officers Association (GFOA).

# JUNE 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
7	8	9	10	11	12	13
14 Flag Day	15	16	17	18	19	20
21 Father's Day Summer Begins	22	23	24	25	26	27
28	29	30				



- BGFD collected \$18,000 for the Muscular Dystrophy Association through the “Fill the Boot” campaign.



- Participated for a third year in the South Central Kentucky Training Consortium, which provides access to discounted employee and supervisor training.
- The Housing Division of the Neighborhood and Community Services Department received the High Performer Status from Housing and Urban Development for the tenth consecutive year.

#### OUTSTANDING

- The Comprehensive Annual Financial Report (CAFR) received the GFOA Certificate of Excellence in Financial Reporting for FY13.
- The BGFD partnered with Toys for Tots and delivered toys to over 400 kids on Christmas morning.
- The Popular Annual Financial Reporting (PAFR) for FY13 received the GFOA award for Outstanding Achievement.
- A new web design with more user-friendly features was developed and rolled out to the public.
- The BGPD partnered with the Bowling Green Jr. Women’s Club on the “Coats for Kids” campaign.



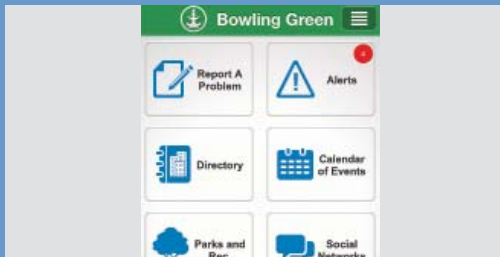
Russell Sims Aquatic Center



- The BGFD arson arrest rate was 60% while FBI statistics list the national average at 18.8%.
- The City workforce recorded zero loss-time injuries between April of 2013 and February of 2014.
- Seven employees graduated from the year-long supervisor certification program offered through the South Central Kentucky/WKU Consortium.
- 20 participants attended the second "Over 50" Citizen's Academy.

#### HIGH PERFORMING

- A balanced operating budget for Fiscal Year 14/15 was prepared and presented two weeks ahead of the traditional budget planning/preparation schedule for the second consecutive year.
- Staff worked with AT&T to develop a City of Bowling Green Smartphone App that was successfully deployed.



- Public Works designed a mower chute grass deflector to increase safety and reduce liability when mowing in high traffic areas. The deflector won the Kentucky Transportation Center's "Build a Better Mouse Trap" competition.
- BGFD received the five year National Re-accreditation from the Center for Performance Safety Excellence.

# JULY 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3 Independence Day Observed City Offices Closed	4 Independence Day
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	



- BGFD's Firehouse Expo at Home Depot provided fire safety tips as well as education to over 1,000 spectators.



#### FISCAL YEAR (FY) 2015 KEY BUDGET RECOMMENDATIONS

- The FY15 Adopted Budget marks the start of program revenues and expenditures for both Golf and Aquatics to be incorporated as part of the General Fund and no longer as separate Enterprise Funds for accounting purposes.
- Compared to last year's adopted budget, revenues in FY15 are projected to increase by 4.5% for All Funds and 5.4% for General Fund, excluding the addition of Golf and Aquatics.
- The City's overall expenditure budget has increased by \$383,331 (0.4%) for FY15 and the General Fund expenditure budget has increased by 4.6% compared to the previous year, without including Golf and Aquatics.
- No local tax increases were recommended or adopted in the budget.
- The General Fund minimum reserve balance (savings) remains at 20% of revenues to better underwrite the City's financial obligations.



Circus Square Park



- There are no new financed projects proposed in FY15. The total adopted Capital Improvement Program, including debt, is approximately \$20.2 million.

- \$500,000 of CDBG and local tax dollars will be used to launch the first year of the BG Reinvestment Area and be allocated for making neighborhood improvements within targeted portions of the defined area.

- \$1,250,000 in State funds and another \$1,372,000 in local tax revenues will be used to maintain streets and sidewalks as part of the City's annual overlay and reconstruction programs, and to make improvements to McLellan Road, a segment of Smallhouse Road, and other roads.



- \$1.15 million in local tax revenues will be used to continue the Stormwater Mitigation Program and the Sidewalk Improvement Program for the enrichment of our community livability.
- \$1.32 million will be spent on capital improvement projects to replace vehicles and equipment for the Police and Fire Departments, along with Public Works, Parks and Recreation, and Neighborhood and Community Services Departments, as well as the purchase of a Mobile Public Education Center for the Fire Department.

# AUGUST 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

- The Convention Center Corporation will share its taxing district revenues with the City for the next five years in an effort to expand and improve Parks and Recreation facilities and programming. The first \$300,000 will be used to develop a soccer field on the west end of town.
- The City will commit more than \$3.5 million of General Fund tax dollars toward job creation and community development in FY15.



# Did You Know?

40	Board of Commissioners Meetings, Work Sessions and Special Call Meetings Held
57	Neighborhood Groups Participating in Neighborhood Watch
6	<i>Spotlight on Bowling Green</i> Programs Produced In-house
248	Positions Filled (Including Temporary/Seasonal)
426	Potholes Repaired
827	Building Plan Reviews Completed
5,634	Fire Incident Responses



CrossWinds Golf Course



- 21,864 Property Tax Bills Distributed (Calendar Year 2013)
  - 590 Municipal Computer Users Supported (Including Planning Commission and Other External Agencies)
  - 66,625 Rounds of Golf Played at City Golf Courses
  - 75,800 Police Service Calls to 911
  - 47 Ordinances Considered
  - 61 Neighborhood Meetings
  - 2 *BG Minute Programs* Produced In-House
  - 321 Assists Provided to Members of the International Communities
  - 1,011 Applicants for City Jobs
  - 882 Feet of Sidewalks Replaced
- 
- 6,959 Code Inspections
  - 13,852 People in Fire Education/Prevention Classes/Events
  - 227 New Jobs Created through Job Development Incentive Program
  - 1,896,119 Page Views for City Website
  - 970 Acres of Parks Maintained

# SEPTEMBER 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
6	7 Labor Day City Offices Closed	8	9	10	11 Patriot Day	12
13	14	15	16	17 Constitution Day	18	19
20	21	22	23 Autumn Begins	24	25	26
27	28	29	30			

2,788	Animal Control Calls/Responses
239	Municipal Orders/Resolutions Considered
12	Celebrate Safe Communities Events
2	City Hall Tours
5,354	eNews Subscribers for Job Vacancy Announcements
9,700	Feet of New Sidewalks Constructed
5,305	Building/Electrical Inspections
212	Total Fire Runs
1,025	Business Registrations
3,810	Computer Helpdesk Requests
14,300	Trees, Plants and Shrubs Planted
24	Citizen Police Academy Graduates
129	Certificates Issued for the Purchase of Fairview Cemetery Burial Sites



7	Summer Strolls
56	Recruitment Announcements Issued
127	Feet of Curb and Gutter Replaced
554	Building Permits Issued



RiverWalk/McConnell Park



3,894 Fire First Responder/EMS Responses

\$152,953 Delinquent Property Taxes Collected

1,804 Computers, Printers and Other Hardware Supported

3,350 Parks & Recreation Volunteers Contributed 90,787 Hours of Service



23 Junior Police Academy Graduates

132 Requests for Public Records Processed by the City Clerk's Office

14 Neighborhood SNAP Grant Recipients

37 *Update Bowling Green Programs Produced In-house*

804 Citations Issued for Disregarding Stop Signs

83 Auto, Property, General Liability and Injury Claims Reviewed or Investigated

772 Electrical Permits Issued

46 Fire Extrication Responses (Auto and Industrial)

132 Outreach Activities Held with Members of the International Community

# OCTOBER 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5	6	7	8	9	10
11	12 Columbus Day	13	14	15	16 National Boss's Day	17
18	19	20	21	22	23	24 United Nations Day
25	26	27	28	29	30	31 Halloween

144 Request for Service Forms Completed On-line

970,174 Participants in Athletics and Fitness Programs

3,458 Traffic Collisions Worked

2,454 Complaints/Service Requests Processed

190 Purchase Orders Approved by Central Purchasing

42.5 Hours of Neighborhood Management and Community Resources Training Offered to Residents

3.9 Miles of Streets and Alleys Repaved



61 eNews Releases Distributed

1,006 Hours of Safety Related Instruction Presented

9 Stormwater Presentations/Events

\$151,793,878 Value of Building Permits Issued

1,264 Fire Code Inspections Conducted

5,544 Accounts Payable Checks Issued

5,968 eNews Subscribers

31 Formal Bids Processed and Posted on Website



Veterans Day Parade



- 1,463 Facebook Friends
- 730 Full and Part-Time Public Service Employees
- 4,500 Special Populations Participants
- 13,189 Police Traffic Stops (14,336 Charges)
- 70 Special Event/Parade Permit Application Requests
- 205 Volunteer Applications Received and Processed
- 430 Tons of Waste Removed from Streets by Sweeper
- 7,704 Accounts Payable Electronic Funds Transfer (EFT) Payments
- 272,470 Visits to Bowling Green Community Centers
- 45 Noise Variance Application Requests
- 1,122 Tons of Leaves Picked Up and Recycled (Oct. 2013 to Jan. 2014)



- 9 Countries Represented on the Bowling Green International Communities Advisory Council
- 3,395 Active Vendors
- 3,070 Park Facility Rentals Processed

# NOVEMBER 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1 Daylight Savings Time Ends	2	3 Election Day	4	5	6	7
8	9	10	11 Veterans Day	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26 Thanksgiving City Offices Closed	27 City Offices Closed	28
29	30					

1,269    Tons of Deicer Used on City  
Roadways this Past Winter

2,667    Registered Bidders

17        New Installation Street Lighting  
Requests

7,300    Twitter Followers

399      City-Owned Vehicles/Equipment  
Maintained



505        Other Permits Issued

162        New Vendors

446        Bikes Registered On-line

\$64,900   Received in Donations

1,570      Fleet Work Orders Completed  
(Repairs)

1,354      Citations Issued for Speeding

52         City Appointees to Various Boards,  
Commissions and Agencies

23         Applications & Inquiries Regarding  
the Use of the Downtown Parks

1,545      Linear Miles of Streets Maintained/  
Cleaned

673        Citations Issued for Running Red  
Lights



Fountain Square Park



- 712 Fleet Work Orders Completed (Preventative Maintenance)
- 719 Households Receiving Rental Assistance
- 73,473 YouTube Views
- 1,635 Service Requests Completed by Operations Division
- 24 Proclamations Issued
- 96,100 Square Feet of Buildings Maintained
- 654 Transient Business Registrations
- 15 Stormwater Illicit Discharge Responses
- 107,875 Visits to Russell Sims Aquatic Center



- 6,421 Criminal Charges (Including Drug Charges)
- 74 Outside Agency Vehicles/ Equipment Maintained
- 1,036 Development Plan Reviews Completed
- 541 DUI Arrests
- 1,244 Service Requests Completed by Planning and Design
- 17 Fires Investigated

# DECEMBER 2015

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
6	7 Pearl Harbor Remembrance Day	8	9	10	11	12
13	14	15	16	17	18	19
20	21 Winter Begins	22	23	24 Christmas Eve City Offices Closed	25 Christmas Day City Offices Closed	26
27	28	29	30	31 New Year's Eve		

## IMPORTANT CITY TELEPHONE NUMBERS

POLICE/FIRE/EMS EMERGENCY ONLY: 911

Police - Information  
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-4244

Police - to Report Non-Emergency Police  
Incident: 270-393-4000

Police - Information: 270-393-BGPD

Fire Non-Emergency Dispatch: 270-393-4831

City Main Number/Switchboard  
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-3000

Hearing Impaired - Toll Free: 1-800-648-6056

City Central (Complaints/Information about  
City Services): 270-393-3444

Public Works Information Hotline: 270-393-3333

Power Outage/Problem:  
BGMU 270-782-4302 WRECC 270-842-6541

Building Permits: 270-393-3615

Electrical Permits: 270-393-3676

Business Licenses: 270-393-3000

Contractors Licensing: 270-781-3530

Employment Opportunities (City): 270-393-3689

Garbage Pickup (Scott Waste): 270-783-4016

Neighborhood Services: 270-393-3674

Parks & Recreation Main Office: 270-393-3249

Planning & Zoning (City-County): 270-842-1953

## Live Monthly Meetings Schedule on Bowling Green Government Access Channel 4

City Board of Commissioners Meeting: 1st & 3rd Tuesday at 7:00 p.m.  
City/County Planning Commission Meeting: 1st & 3rd Thursday at 6:00 p.m.  
BGMU Board Meeting: 2nd Monday at 7:00 p.m.  
City Code Enforcement Board Meeting: 4th Tuesday at 5:00 p.m.  
Board of Adjustments Meeting: 4th Thursday at 5:00 p.m.

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Watch Channel 4 online by visiting [www.bgky.org/videos](http://www.bgky.org/videos)

Visit our YouTube channel at [www.youtube.com/cityofbgky](http://www.youtube.com/cityofbgky)

Sign up for E-News by visiting [www.bgky.org/enews.php](http://www.bgky.org/enews.php)

Like us on Facebook at [www.facebook.com/citybgky](http://www.facebook.com/citybgky)

Follow us on Twitter at [www.twitter.com/cityofbgky](http://www.twitter.com/cityofbgky)

Read our blog at [www.bgky.org/blog](http://www.bgky.org/blog)



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