

City in Quarantine - Eric Denton 2020 Photo Contest 1st Place

City Manager's Letter

Dear Residents of Bowling Green,

It is my pleasure to present to you the City's fifteenth Annual Report and Calendar for your review and use during 2021. This year's report is again incorporating the works of local photographers and the City's recent "We are Bowling Green" photo contest winners. This report continues to provide the many accomplishments and achievements of the past year, along with statistics of work volume performed by City employees who service over 75,000 people encompassing approximately 41 square miles.

This year brought new challenges to all of us at the City as we navigate uncharted territories with COVID-19. While the way we operate as an organization evolved throughout the 2020 year, we are proud to still provide the same level of services to the residents that Bowling Green has come to expect.

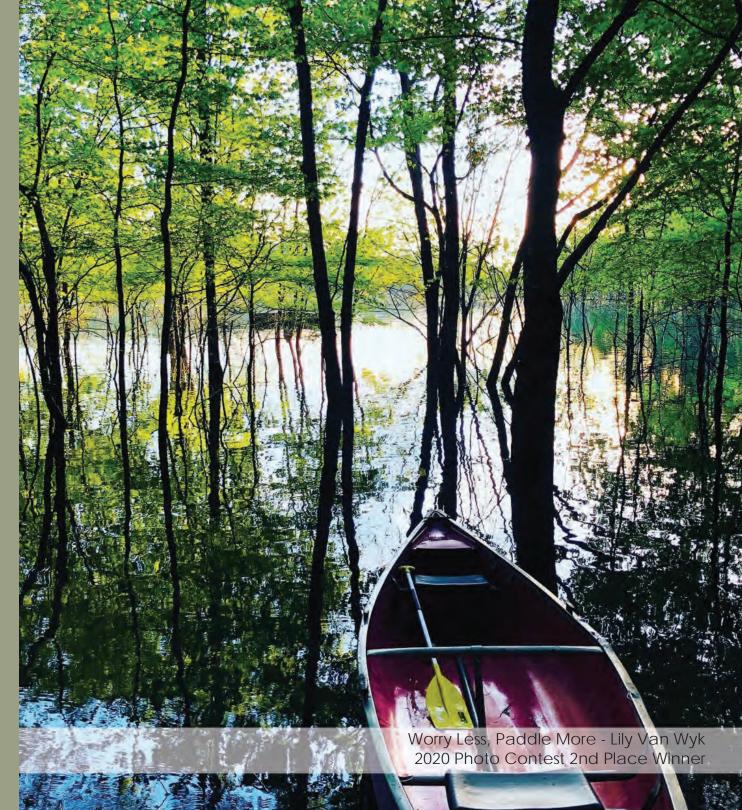
Bowling Green is a vibrant, growing city that continues to strive to:

- Provide the best city services at the lowest appropriate cost;
- Provide top-notch Police and Fire protection to its residents;
- Adequately maintain and invest in public infrastructure;
- Compete economically on a global and national stage by helping to incentivize the jobs that fuel our community;
- Be a democratic local government organization that adheres to the highest standards of honesty and integrity; and
- Be a city government that seeks to improve the quality of life for all residents.

The City has a firm financial position with no tax increases for more than a decade, a steady local economy, good quality of life, and a low crime rate in most areas. Successful schools, good utilities, well-maintained roads and modernized parks are available to all residents. A lower cost of living and lower tax rates compared to most areas of the country as well as an abundance of job opportunities have become commonplace in Bowling Green. The City's central geographic location, an entrepreneurial spirit in the community, and Western Kentucky University help make Bowling Green the best community in Kentucky.

I hope this report and calendar will serve as a reminder of the great place we live, work and play. Enjoy!

At your service, *Jeff Meisel* City Manager





Board of Commissioners & Senior Management Team

Board of Commissioners



Mayor Bruce Wilkerson



Commissioner Dana Beasley-Brown



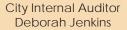
Commissioner Joe Denning

Senior Management Team











Fire Chief

Jason Colson



City Attorney Hillary Hightower



Commissioner Brian "Slim" Nash



Commissioner Sue Parrigin

Police Chief Michael Delaney



Human Resources & Executive Assistant/ Risk Management Director Erin Hulsey



Public Works Director Greg Meredith



Public Information Officer Kim Lancaster





Chief Information Parks & Recreation Officer Lynn Hartley



Neighborhood & Community Services Director Brent Childers



Director

Assistant City Manager/Chief **Financial Officer** Katie Schaller-Ward

Vision

The City of Bowling Green is a dynamic urban center, which is a hometown for families and home of the nationally recognized Western Kentucky University.

It has a vibrant downtown and riverfront and a strong, growing economy.

Our diverse Bowling Green residents have access to top quality education, can enjoy an active lifestyle with cultural, recreational and leisure opportunities and live in safe, livable neighborhoods.

We take pride in our great community.



Mission

The City of Bowling Green is committed to strengthening our vibrant community by focusing on quality of life, service delivery, fiscal responsibility, public safety, neighborhood revitalization, visionary leadership, and economic development.





2020: The Year in Review and a Look Ahead

ROADS AND TRANSPORTATION: BETTER WAYS TO GET AROUND TOWN

- 22.5 miles of roads were paved and 21 handicap upgrades were made as part of the FY2020 Overlay Project.
- 344 sidewalk trip hazards were repaired using the concrete cutting method.
- 6,290 feet of new sidewalk was constructed through the annual Sidewalk Construction Program. Locations included Kenton St., Magnolia St., North Lee Dr., Sandra St. and Potter Ave.
- 3,350 linear feet of new sidewalk was constructed as part of the Census Tract 112 improvements. Locations included Old Barren River Rd., North Sunrise Dr. and Crewdson Dr.



 1,480 liner feet of sidewalk was rehabilitated to address drainage issues on Butler Way from Warren Way to Collegeview Dr.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1 New Year's Day City Offices Closed	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18 Martin Luther King, Jr. Day City Offices Closed	19	20	21	22	23
24	25	26	27	28	29	30
31						

• Shive Lane Phase I widening project was completed with a new roundabout at Ken Bale Blvd.



- Turn lane improvements were made at the intersection of Smallhouse Rd. and Campbell Ln.
- New traffic signals were installed with pedestrian crossing accommodations at Dishman Ln. and Industrial Dr.
- Design plans were completed for Southwest Parkway, Shive Ln. Phase II, and the Kenton St. storm mitigation projects.
- The Whiskey Run Stormwater Quality Improvement Project was completed.

STRONG NEIGHBORHOODS: IMPROVING INFRASTRUCTURE, EMPOWERING PEOPLE

• Neighborhood and Community Services (NCS) worked with Parks and Recreation to complete a walking path in Pedigo Park that connects users to the adjacent neighborhood.





Stunning Silence - Anne Massey 2020 Photo Contest People's Choice

- Multiple neighborhood roundabouts were constructed to assist with traffic issues.
- The Downtown Square Improvements Project Phase I was completed, addressing pedestrian needs as well as streetscape and bicycle lane improvements.



- WKU Bikeway Project was completed to connect the Greenway near WKU at Alumni Avenue to the Greenway at F.O. Moxley Community Center.
- 12 focused listening sessions were organized with over 100 stakeholders from multiple sectors to assist in the development of an economic integration strategic plan for New Americans.
- Building Community and Growing our Economy: A Welcoming Plan for New Americans was unveiled at a public luncheon with over 100 stakeholders in attendance. The plan presented 22 recommendations in the areas of Strengthened & Inclusive Economies, Connected & Safe Communities, and Engaged & Informed Families.



7	ebruary 2021
	2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2 Groundhog Day	3	4	5	6
7	8	9	10	11	12 Lincoln's Birthday	13
14 Valentine's Day	15 Presidents' Day Washington's Birthday	16	17 Ash Wednesday	18	19	20
21	22	23	24	25	26	27
28						

- 2020 U.S. Census Public Service Announcements were recorded in 12 different languages including: Arabic, Bosnian, Burmese, Karen, Chin, Karenni, Nepali, Swahili, Spanish, Somali, and Zomi.
- The first ever four-part series on Bowling Green International Communities was presented to members of the WKU Society for Lifelong Learning.

PUBLIC SAFETY: MORE STAFF, BETTER EQUIPMENT

- Construction began on the Bowling Green Fire Department's (BGFD) Lovers Lane Fire Station.
- The Bowling Green Law Enforcement Academy (BGLEA) began instruction to the inaugural class in June of 2020, with 12 Bowling Green Police Department (BGPD) recruits.



- BGFD implemented the Strike Team response procedure for large scale incidents.
- Construction was nearly completed on the new BGPD "Forensics Complex" which will allow for a secure, on site facility to house long-term bulk evidence including vehicles.
- Funding was secured and the purchase initiated for a Lenco BearCat armored tactical vehicle, which will be used for tactical rescues and team deployments.



Hammering on the Creek - Bill Schneider

- BGFD issued a second set of turnout gear to all firefighters.
- Motorola was chosen for the replacement of the BGPD Computer Aided Dispatch system. The configuration, training, and implementation process has begun and the system should be live by the end of 2020.
- BGFD developed a Peer Support Team with other cities and attended a "Saving Those Who Save Others" course.
- BGFD implemented a Cancer Prevention Policy and equipped each apparatus with a Cancer Prevention Kit.
- Police Mobile Data Computers were replaced with new Panisonic Toughbooks, providing better overall speed and efficiency.
- Truck 1 was replaced by BGFD.



- Additional property was acquired in January 2020 for a future Public Safety Training Center expansion.
- BGPD added a Forward Looking Infrared (FLIR) equipped unmanned aircraft to facilitate low-light searches.
- BGPD implemented the project to replace the 911 phone system. The new system will provide greater capacity, redundancy and reliability, as well as a "text to 911" capability.



SUNDA	Y	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5	6
Daylight Savings B	7 Time legins	8	9	10	11	12	13
	14	15	16	17 St. Patrick's Day	18	19	20 Spring Begins
	21	22	23	24	25	26	27 Passover Begins
Palm Su	28 Inday	29	30	31			

- BGPD Training Unit added a full-time Sergeant to allow the Professional Standards Division to establish compartmentalized training for members of the department and complete 16 in-house classes for 100% accountability.
- BGFD graduated 11 new recruits.
- A dedicated Accreditation Manager was hired as the Executive Assistant to oversee the accreditation process at BGFD.
- Insurance Services Office (ISO) review took place in January 2020 and BGFD was rated Class 1 effective September 2020.

PARKS AND RECREATION: NEW AND IMPROVED FACILITIES

• Hobson Grove Golf Course renovations and Driving Range construction were completed and opened to the public.



- CrossWinds Golf Course golf cart fleet received GPS tracking systems to assist with yardage to hole distance and to help monitor cart traffic.
- CrossWinds Golf Course completed Phase 1 of the sand bunker replacement.
- Russell Sims Aquatic Center filtration system was upgraded to a Variable Frequency Drive System.



- The parking lot at the Landscape Division's shop was resealed and striped.
- The F.O. Moxley Center Gymnasium air conditioner unit was replaced after 25 years.
- Lovers Lane Soccer Complex parking capacity was increased as part of the fire station construction project.
- Limestone Turf Field (Futsal Court) at Lampkin Park was completed and opened to the public.
- Parks and Recreation staff duties shifted from developing and overseeing recreational programs to monitoring and disinfecting park locations throughout Bowling Green due to the COVID-19 pandemic.



WAYS WE'RE SAVING MONEY

- BGPD repurposed an Office Associate position in the Criminal Investigations Division to function as the department's Crime Analyst. This position will assist both the Criminal Investigation Detectives as well as Patrol.
- Public Works Facilities Division managed the construction of the new Forensics Complex for BGPD.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1 April Fool's Day	2 Good Friday City Offices Closed	3
4 Easter	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21 Administrative Professionals Day	22 Earth Day	23	24
25	26	27	28	29	30 Arbor Day	

- Finance staff collected approximately \$982,500 in additional occupational fees through collections from field inspections, payments of accounts avoiding pending litigations and audits of withholding reconciliations, net profit returns, transient accounts, and 1099 audit forms.
- Over \$60,000 was collected from two online public auctions of surplus and confiscated items through GovDeals.com.



- Quantitative respirator fit testing was performed in-house with all sworn police officers and golf spray technicians (100 employees). These tests would cost in excess of \$4,000 if performed by a private contractor.
- The City Care Center completed three years of operation in January 2019; appointment utilization averaged 104.09% for FY2020 saving the City and employees time and money.



• Increased online payments through eMisc billing by 16.5% over the prior year.



BETTER WAYS OF WORKING

- Compensatory time reviews were completed of all senior positions and general non-sworn full-time employees.
- Training sessions were presented on internal controls and fraud awareness to City Clerks from across the Commonwealth at the request of the Kentucky League of Cities.
- Efforts continued to transition more forms and approval processes online.

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- A new video conferencing product was implemented for the Fire Department and then was expanded City-wide due to COVID-19 and the need for video teleconferencing.
- Over \$1.6 million in withholding credit incentives were coordinated through the Job Development Incentive Program and are estimated to create 422 new jobs over the next 10 years.
- A new online performance evaluation process was developed and implemented saving time and creating a more efficient process.
- Laptops were provided to many employees on short notice to allow employees to work and provide services from home during the COVID-19 pandemic.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5 Cinco de Mayo	6 National Day of Prayer	7	8
9	10	11	12	13	14	15
9 Mother's Day	10	11	I∠ Eid-al-Fitr	10	14	Armed Forces Day
16	17	18	19	20	21	22
Shavuot						
23 Whitsunday (Pentecost)	24	25	26	27	28	29
(i oncoos)						
	31					
50	Memorial Day City Offices Closed					

- BGFD launched a Fire Extinguisher Training Program for the public and a Train the Trainer Program for commercial industries.
- BGPD position of Bowling Green High School Resource Officer/Instructor completed the first school year, which allowed for long-term relationships with students and staff and increased recruiting efforts.
- Housing Division instituted a paperless filing system for all client files, increasing access and simplifying retention procedures.



- City-wide Video Remote Interpreting Services were launched via mobile app to improve language access for Limited English Proficient patrons and American Sign Language for the Deaf and Hard-of-Hearing community.
- IT and NCS developed a citizen help triage page to better direct navigation of the City website to enable users to file requests with other agencies.





• Finance implemented paperless decentralized invoice and procurement card processing which increased staff efficiencies.

BETTER SECURITY AND SAFETY

- Audits were completed for the Law Department, Code Enforcement Lien Process, Animal Control, Leaf Season, Time Clock follow-up and Cemetery Administration follow-up.
- New camera DVRs were installed to provide added functionality and a new client based camera viewer.

AWARDS, ACCOMPLISHMENTS AND GRANTS

• BGPD was approved by Kentucky Law Enforcement Council (KLEC) to establish the Bowling Green Law Enforcement Academy (BGLEA) that specializes in providing Certified Basic Training Academy instruction for all new BGPD officers.



- The City's FY2020 budget document received the Governmental Finance Officers Association's (GFOA) Distinguished Budget Presentation Award for the eighth consecutive year.
- BGPD Communications Division received "no errors" on the FBI NCIC Audit, which is a measure of compliance with the FBI requirements and attention to detail.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
 6 D-Day	7	8	9	10	11	12
13	14 Flag Day	15	16	17	18	19
 20 Father's Day	21 Summer Begins	22	23	24	25	26
27	28	29	30			

- The FY2019 Popular Annual Financial Report (PAFR) received the GFOA Outstanding Achievement Award for the ninth consecutive year.
- Human Resources was awarded a safety grant of approximately \$6,000 from the Kentucky League of Cities Insurance Services for 50% reimbursement on certain sidewalk repair projects, and the purchase of Personal Protective Equipment (PPE) for various departments.
- Public Works Stormwater Program partnered with Warren County and Operation P.R.I.D.E. and was awarded a grant through General Motors for the Streamside Event that reaches over 600 middle school students with hands-on environmental projects.



- Finance was awarded the GFOA Certificate of Excellence in Financial Reporting for the FY2019 Comprehensive Annual Financial Report (CAFR) for the fourteenth consecutive year.
- Public Works received field lab certification that allows staff to analyze samples in the field.
- The City of Bowling Green co-sponsored and provided staff for the fall 2020 Household Hazardous Waste Disposal Day.



- The City was recertified as a "Drug-Free Workplace" through the Department of Workers' Claims; the City received a 5% workers' compensation premium savings of \$26,770. The annual premium savings accounts for approximately 75% of the funding needed to perform all drug & alcohol testing required under the program (approximately 400 drug/alcohol tests).
- The City partnered with Warren County Public Library to create new Silver Streaming citizen engagement content for older adults utilizing Facebook Live video, YouTube, and Government Access Cable Channel 4.



- COVID-19 multilingual information was disseminated in audio, video, print, and social media platforms to hundreds of residents with limited to no-English proficiency.
- Neighborhood group activity on Facebook and Nextdoor was inventoried to encourage neighborhood organizing and connections utilizing technology during COVID-19.
- An online volunteer neighbor match program was established to pair at risk residents with nearby volunteers that would perform shopping and delivery errands to minimize COVID-19 risk.
- Select Neighborhood Action Program (SNAP) was transformed to repsond to the dynamic environment of the pandemic by developing a Flexible Neighborhood Grant program.



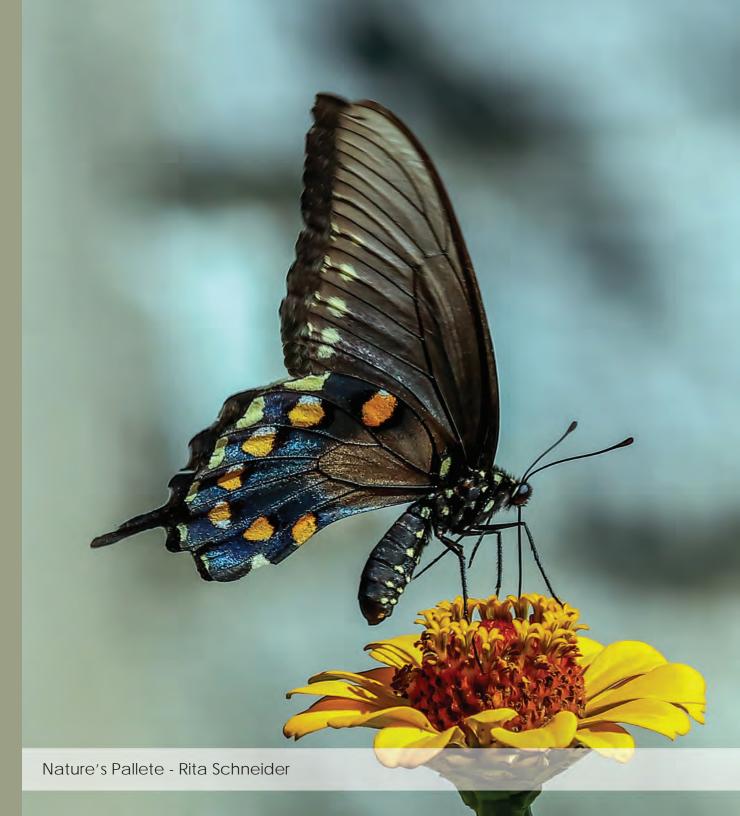
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4 Independence Day	City Offices Closed	6	7	8	9	10
Independence Day	City Offices Closed					
11	12	13	14	15	16	17
	12	13	14	10	10	17
18	Eid-al-Adha	20	21	22	23	24
25	26	27	28	29	30	31

FISCAL YEAR (FY)2021 KEY BUDGET RECOMMENDATIONS

- Compared to last year's adopted budget, revenues in FY2021 are projected to decrease by 9.7% for All Funds and 7.4% for General Fund from anticipated impacts of COVID-19 on the local economy.
- The City's FY2021 operating budget, excluding capital projects, reflects a decrease of 1.6% (\$1.7 million) for All Funds and 1.6% (\$1.1 million) for General Fund compared to FY2020. This decline is in large part due to the projected revenue reductions and preparing a balanced budget.



- The General Fund operating budget includes a cost of living adjustment for employees, continues to supplement \$1.6 million in fixed health benefit costs, adds 10 new part-time positions for Parks and Recreation programs, and reflects other organizational restructuring.
- No local tax increases were recommended or adopted in the budget for the 18th consecutive year, with no impact to fund balance in General Fund nor any need to issue debt.
- The total adopted Capital Improvement Program (CIP), including debt, is approximately \$20.6 million, which is a 21.7% decline compared to FY2020, and is the fifth year since FY2008 in which new capital projects represent over 50% of the total CIP budget.



- The FY2021 budget continues special funding for workforce development programs through the Bowling Green Area Chamber of Commerce to generate the creation and retention of new jobs and continues to cover half of the annual debt service obligation of the Kentucky Transpark bonds.
- Nearly \$3.5 million of local tax dollars will be used to continue to pay the annual ballpark debt obligation and to distribute incremental growth from the Downtown Tax Increment Financing (TIF) District to support new development.
- Almost \$725,000 of Community Development Block Grant (CDBG) and local tax dollars will be used for the seventh year for the BG Reinvestment Area for neighborhood improvements within a defined target area. Also, \$40,000 of local tax dollars will be allocated for a neighborhood grant program.



- Just under \$6.3 million in State and local funds will be used to maintain streets and sidewalks as part of the City's annual overlay and reconstruction program, continue to enhance Shive Lane to Lovers Lane, continue saving for future downtown streetscape improvements, and make other localized residential traffic improvements.
- \$350,000 in local tax revenues will be used to continue the Stormwater Mitigation Program and establish a new Greenways Enhancement Program for the enrichment of community livability.



	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
_	1	2	3	4	5	6	7
	8	9	10	11	12	13	14
	15	16	17	18	19	20	21
	22	23	24	25	26	27	28
	29	30	31				

• \$732,000 will be dedicated to enhance public safety services with upgraded facilities/vehicles/equipment for both Police and Fire, including improvements to the Police Community Room and Dispatch work area, replacement of Dispatch consoles and the Uninterruptible Power Supply (UPS) at the main 911 call center, upfitting a mobile command post vehicle for Police, completion of repairs/renovations to several fire stations, and replacement of extrication equipment for BGFD.



 Over \$2.3 million in local tax revenues will be used to upgrade Parks and Recreation facilities and implement recommendations from the Parks Master Plan, such as the second year of bunker replacements at CrossWinds Golf Course, improvements to the Hobson Golf Course irrigation system, resealing tennis courts at Covington Woods and Kereiakes Parks, resurfacing parking lots at Lovers Lane Soccer Complex and CrossWinds Golf Course, purchasing property in the Pascoe Boulevard area for a new park, and development of a new riverfront park.





Did You Know?

- 24 Board of Commissioners Meetings, Work Sessions and Special Call Meetings Held
- 30 Neighborhood Meetings
- 5 Spotlight on Bowling Green Programs Produced In-house



- 240 Positions Filled (Including Temporary/Seasonal)
- 538 Potholes Repaired
- 8,086 Permit Plan Reviews Completed
- 6,639 Fire Incident Responses
- 22,691 Property Tax Bills Distributed (Calendar Year 2019)
- 615 Municipal Computer Users Supported (Including City-County Planning Commission and Other External Agencies)
- 86,383 Rounds of Golf Played at City Golf Courses
- 69,474 Police Service Calls to 911
- 218 Municipal Orders/Resolutions Considered
- 43 Ordinances Considered



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6 Labor Day City Offices Closed	7 Rosh Hashanah	8	9	10	11 Patriot Day
12	13	14	15 Yom Kippur	16	17 Constitution Day	18
19	20 Sukkot	21	22 Autumn Begins	23	24	25
26 Hoshana Rabbah	27	28 Shemini Atzeret Simchat Torah	29	30		

- 11 Neighborhood SNAP Grant Recipients
- 36 Census Related Videos Produced In-house
- 3,746 Applicants for City Jobs
- 4,753 Feet of Sidewalk Replaced by Operations Division



- 5,101 Code Inspections
- 207 Fire Responses
- 422 New Jobs Incentivized through Job Development Incentive Program
- 1,434,698 Page Views for City Website
- 970 Acres of Parks Maintained
- 135,467 Calls for Police Service
- 2,444 Municipal Order/Resolution and Ordinance Documents from 1966-1979 Scanned
- 37 Hours of Neighborhood Management and Community Resources Training Offered to Residents
- 2 Special Olympics Videos Produced In-house



Ky 743 Barn at Sunset - Steve Pyle

- 2,722 eNews Subscribers for Job Vacancy Announcements
- 9,640 Feet of New Sidewalk Constructed
- 4,925 Building Inspections
- 144 Hazardous Condition Responses
- 949 Business Registrations
- 4,704 Computer Help Desk Requests
- 196 Trees Planted



- 22 Citizen Police Academy Graduates
- 152 Certificates Issued for the Purchase of Fairview Cemetery Burial Site
- 13 Over 50 Citizens Academy Graduates
- 40 *Update Bowling Green* Programs Produced In-house
- 69 Recruitment Announcements Issued
- 25 Miles of Streets and Alleys Repaved
- 1,947 Animal Control Calls/Responses
- 187 Fire Calls for Service



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4	5	6	7	8	9
10	11 Columbus Day	12	13	14	15	16 National Boss's Day
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31 Halloween						

- \$251,046 in Delinquent Property Taxes Collected
- 1,625 Computers, Printers and Other Hardware Supported
- 11,241 Plants Planted
- 24 Junior Police Academy Graduates



- 423 Requests for Public Records Processed by the City Clerk's Office
- 693 Complaints/Service Requests Processed by City Central
- 20 Videos Produced In-house Related to COVID-19
- 124 Auto, Property, General Liability and Injury Claims Reviewed or Investigated
- 17 Stormwater Presentations/Events
- \$6.9 Million in Federal Grant Spending
- 768 Good Intent Fire Calls
- 1,267 Transient Business Registrations
- 376 Requests for Service Forms Completed Online
- 42 Shrubs Planted
- 3,269 Traffic Collisions Worked



Shanty Hollow Lake in the Fall - Teresa Morel

- 30 City Appointees to Various Boards, Commissions and Agencies
- 35 Special Event/Parade Permit Application Requests
- 2,463 Instagram Followers
- 617 Hours of Safety Related Instruction Presented
- 1,071 Tons of Leaves Picked Up and Recycled (Oct. 2019 through Jan. 2020)



- 1,967 Electrical Inspections
- 732 Fire False Alarms
- 3,911 Accounts Payable Checks Issued
- 6,124 eNews Subscribers
- 650 Volunteers Contributed 12,000 Hours of Service
- 4,385 Traffic Stops
- 32 Proclamations Issued
- 45 City Neighborhood Groups and 11 County Neighborhood Groups on Facebook and Nextdoor
- 12,741 Facebook Friends



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2 Election Day	3	4	5	6
7 Daylight Savings Time Ends	8	9	10	11 Veterans Day	12	13
14	15	16	17	18	19	20
21	22	23	24	25 Thanksgiving City Offices Closed	26 City Offices Closed	27
28 Hanukkah	29	30				

- 629 Full and Part-time Public Service Employees
- 2,455 Linear Miles of Streets Cleaned by Sweeper
- 538 Building Permits Issued
- 101 Fire Prevention Events Held
- 8,744 Accounts Payable Electronic Funds Transfer (EFT) Payments
- 1,941 Text Message Subscribers
- 747,175 Participants in Athletics and Fitness Programs



- 555 Citations Issued for Speeding
- 148 Site Visits Across City Facilities
- 7,000 Harvest Festival Attendees (2019)
- 17,492 Twitter Followers
- 214 Volunteer Applications Received and Processed
- 279 Tons of Waste Removed from Streets by Sweeper
- 923 Electrical Permits Issued
- 22,959 Contacts through Public Fire Education and Prevention Classes



Northern Cardinal Sits on Elderberry Branch in Bowling Green, KY - Sarah Wichman

- 170 New Vendors
- 23,893 Special Populations Participants



- 174 Citations Issued for Disregarding Stop Signs
- 7 Teams of Community Leaders Participating in the City Shapers Cohort to Address Material Poverty in the West End Neighborhood
- 94,348 YouTube Views (567 Subscribers)
- 495 City-owned Vehicles/Equipment Maintained
- 599 Other Permits Issued
- 4,571 Emergency Medical Responses
- 20,509 Direct Deposit Payroll Checks Issued
- 107,687 Visits to Bowling Green Community Centers
- 242 Citations Issued for Running Red Lights
- 6 Noise Variance Application Requests
- 96,100 Square Feet of Buildings Maintained by Public Works Facilities
- \$167,980,326 Value of Building Permits Issued
- 79 Extrications/Rescues

December 2021

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6	7 Pearl Harbor Remembrance Day	8	9	10	11
12	13	14	15	16	17	18
19	20	21 Winter Begins	22	23 City Offices Closed	24 Christmas Eve City Offices Closed	25 Christmas Day
26 Kawanzaa	27	28	29	30	31 New Year's Eve City Offices Closed	

IMPORTANT CITY TELEPHONE NUMBERS POLICE/FIRE/EMS EMERGENCY ONLY: 911 **Police - Information** (Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-4244 Police - to Report Non-Emergency Police Incident: 270-393-4000 Police - Information: 270-393-BGPD Fire Non-Emergency Dispatch: 270-393-4831 City Main Number/Switchboard (Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-3000 Hearing Impaired - Toll Free: 1-800-648-6056 City Central (Complaints/Information about City Services): 270-393-3444 **Public Works Information Hotline:** 270-393-3333 Power Outage/Problem: BGMU 270-782-4302 WRECC 270-842-6541 **Building Permits:** 270-393-3615 **Electrical Permits:** 270-393-3676 **Business Licenses:** 270-393-3000 **Contractors Licensing:** 270-781-3530 **Employment Opportunities (City):** 270-393-3689 Garbage Pickup (Scott Waste): 270-783-4016 **Neighborhood Services:** 270-393-3674 Parks & Recreation Main Office: 270-393-3249

Planning & Zoning (City-County):

270-842-1953

Live Monthly Meetings Schedule on Bowling Green Government Access Channel 4

City Board of Commissioners Meeting: 1st & 3rd Tuesday at 4:30 p.m. City/County Planning Commission Meeting: 1st & 3rd Thursday at 6:00 p.m. BGMU Board Meeting: 2nd Monday at 4:30 p.m. City Code Enforcement & Nuisance Board Meeting: 4th Tuesday at 5:00 p.m. Board of Adjustments Meeting: 2nd Thursday at 5:00 p.m.

Watch Channel 4 online by visiting www.bgky.org/videos Visit our YouTube channel at www.youtube.com/cityofbgky Sign up for E-News by visiting www.bgky.org/enews.php Like us on Facebook at www.facebook.com/citybgky Follow us on Twitter at www.twitter.com/cityofbgky

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