



2024
CALENDAR
2023 ANNUAL REPORT



CITY MANAGER'S LETTER

Dear Residents of Bowling Green,

It is my pleasure to present to you the City's Annual Report and Calendar for your review and use during 2024. This year's report highlights Beautiful Bowling Green and captures areas and places that make our city uniquely Bowling Green.

This report continues to provide the many accomplishments and achievements of the past year, along with statistics of work volume performed by City employees who service over 72,000 people encompassing approximately 42 square miles.

Bowling Green is the fastest growing city in the Commonwealth of Kentucky. Our thriving local economy combined with our ability to maintain the charm of a small town and our commitment to being community led and service driven, power our growth.

Bowling Green remains a vibrant, growing city that continues to strive to:

- Provide the best city services at the lowest appropriate cost;
- Provide top-notch Police and Fire protection to its residents and businesses;
- Adequately maintain and invest in public infrastructure;
- Compete economically on a global and national stage by helping to incentivize the jobs that fuel our community;
- Be a democratic local government organization that adheres to the highest standards of honesty and integrity; and,
- Be a city government that seeks to improve the quality of life for all residents.

The City has a firm financial position with no property tax increases for more than a decade, a steady local economy, good quality of life and a low crime rate in most areas. Successful schools, good utilities, well-maintained roads and modernized and accessible parks are available to all residents. A lower cost of living and lower tax rates compared to most areas of the country, as well as an abundance of job opportunities have become commonplace in Bowling Green.

I hope this report and calendar will serve as a reminder of the great place we live, work and play. Enjoy!

At your service,
Jeff Meisel
City Manager





BOARD OF COMMISSIONERS & SENIOR MANAGEMENT TEAM

Board of Commissioners



Mayor
Todd Alcott



Commissioner
Carlos Bailey



Commissioner
Dana Beasley-Brown



Commissioner
Melinda Hill



Commissioner
Sue Parrigin

Senior Management Team



City Manager
Jeff Meisel



Assistant City
Manager/Chief
Financial Officer
Katie Schaller-
Ward



Parks & Recreation
Director
Brent Belcher



Fire Chief
Justin Brooks



Neighborhood
& Community
Services Director
Brent Childers



Police Chief
Michael Delaney



City Attorney
Hillary Hightower



Human Resources &
Risk Management
Director
Erin Hulsey



City Internal Auditor
Deborah Jenkins



Information
Technology Director
Donnita Weeks



Public Works Director
Andy Souza



JANUARY

01
2024

VISION

The City of Bowling Green is a dynamic urban center, which is a hometown for families and home of the nationally recognized Western Kentucky University.

It has a vibrant downtown and riverfront and a strong, growing economy.

Our diverse Bowling Green residents have access to top quality education, can enjoy an active lifestyle with cultural, recreational and leisure opportunities, and live in safe, livable neighborhoods.

We take pride in our great community.



MISSION

The City of Bowling Green is committed to strengthening our vibrant community by focusing on quality of life, service delivery, fiscal responsibility, public safety, neighborhood revitalization, visionary leadership, and economic development.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
31 New Year's Eve	1 New Year's Day City Offices Closed	2	3	4	5	6
7	8	9	10	11	12	13
14	15 Martin Luther King, Jr. Day City Offices Closed	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3

2023: THE YEAR IN REVIEW AND A LOOK AHEAD

ROADS AND TRANSPORTATION: BETTER WAYS TO GET AROUND TOWN

- 12.75 miles of streets repaved in overlay contract.
- 26 handicap ramps reconstructed to meet Federal ADA guidelines.
- 691 feet of sidewalk repaired/replaced by Operations Division (equal to the length of 21 school buses or 7 basketball courts).
- 2,904 linear miles of streets cleaned by sweeper (equal to 51,110 football fields).
- 269 tons of waste removed from streets by sweeper (equal to 2.5 Boeing 757-200 airliners. Each aircraft can carry 295 people).
- Westen Street intersection improvements completed.



- 372 street cut inspections completed.
- 966 sidewalk trip hazards repaired with minimal disruption to pedestrians through concrete cutting method.

FEBRUARY

02
2024

- Grant funding utilized for \$1.25 million in sidewalk repairs along state roadways within the city limits.
- Shive Lane Phase 2 (Ken Bale Boulevard extension) completed.
- Smallhouse Road Phase III Multi-Use path completed.
- College Street Pedestrian Bridge restoration underway.



STRONG NEIGHBORHOODS: IMPROVING INFRASTRUCTURE, EMPOWERING PEOPLE

- Launched Fountain Row, an arts and entertainment district, with 12+ participating restaurants, bars, and venues offering alcoholic beverage to-go service in approved cups on weekends. In March, at the request of participating businesses, Fountain Row's to-go service moved to daily operations.
- Installed 20 new Downtown BGKY branded black metal trash bins throughout the Fountain Row space to create a sense of place branding.
- Hosted 4 Wednesdays on the Square free acoustic lunch hour concerts on Fountain Square in partnership with SoKY Marketplace and food trucks.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14 Ash Wednesday Valentine's Day	15	16	17
18	19 President's Day	20	21	22	23	24
25	26	27	28	29	1	2

- Hosted 9,000+ attendees at Downtown BGKY Harvest Fest across Circus and Fountain Squares, plus partner venue SoKY Marketplace.
- Added new holiday window decorating contest to Downtown BGKY Lights Up week, with 17 Fountain Square area businesses with competing storefronts, and over 1,000 votes cast.
- Added second lighting to Downtown BGKY Lights Up event, incorporating the new Community Christmas Tree at SKyPAC into a separate lighting with Circus Square, so the 5,000+ eventgoers can attend lightings at both squares.



- Launched all-new Downtown BGKY destination website: bgkydowntown.org, featuring over 30 places to eat, drink, shop, and be entertained, plus more than 20 places to stay, a blog, and In the News menu.
- Launched the inaugural Duncan Hines Days event with more than 16,000 eventgoers tracked, from at least 28 states, making an estimated economic impact of at least \$2.28 million in Bowling Green/Warren County.
- Increased Housing Choice Vouchers from 20 to 750. This assists an additional 30 families with housing needs.



MARCH

03
2024

- Housing Division provided housing assistance to 894 families.
- Housed 17 homeless veterans.
- Housed 20 homeless families.
- Under the Neighborhood Improvements Program, Neighborhoods and Community Services partnered with Live the Dream Development for an exterior property improvements program, which resulted in 42 houses removing blighting influences and improving curb appeal.



- Through a partnership with Hope House Ministries, 98 persons were provided transportation assistance to area employment centers including the Kentucky Transpark and South Central Kentucky Industrial Park.
- The City received grant-funding approval from FEMA, which will result in five new tornado shelters at Lovers Lane Soccer Complex, Preston Miller Park, and Pedigo Park.
- Through partnerships with HOTEL INC and Live the Dream Development Inc., rehabilitation of 10 properties was completed under the Neighborhood Improvements Program for new affordable rental and transitional housing units.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
25	26	27	28	29	1	2
3	4	5	6 Patriot Day	7	8	9
10 Daylight Saving Time Begins	11	12	13	14	15	16
17 St. Patrick's Day	18	19 Spring Begins	20	21	22	23
24 Palm Sunday	25	26	27	28	29 Good Friday City Offices Closed	30
31 Easter	1 April Fool's Day	2	3	4	5	6

- Re-launched the annual Winter Fiesta Outreach to the Hispanic/Latino Community at Dishman McGinnis Elementary School for the first time since 2019. This annual free community meal and culturally appropriate holiday celebration had its largest attendance to date, gathering over 500 men, women, and children.
- Twenty-two people graduated the annual Academy for New Americans, a five-month free leadership training that empowers New Americans to understand and participate in city government. Graduates originated from 13 different countries and ethnicities and collectively spoke 18 different languages.



- *New Neighbor Series: Afghanistan* offered an opportunity to learn more about the history, origin, culture, demographics, and traditions of our newest Afghan neighbors. More than 500 Afghan men, women, and children have been through resettlement in Bowling Green since 2021. Nearly 200 City staff and community members took part in these trainings.
- Procured the translation of vital documents into Dari and Pashto, the primary languages spoken by our new Afghan neighbors.



APRIL

04
2024

- Organized and coordinated an election to form the Afghan Community Council, 100 Afghan men and women cast their votes on November 5, 2022 to elect six representatives to build leadership capacity within our newest immigrant community.
- In partnership with Refuge BG, we served 69 adults through the English Education program. In addition, 49 children received English education and tutoring support while their parents were in class.
- Curated the BG Global Marketplace Tour along the Old Morgantown Road Corridor featuring the economic vitality of immigrant small business owners in partnership with the WKU Society for Lifelong Learning.
- Co-hosted a Tenants Rights and Eviction Clinic in partnership with Kentucky Legal Aid and the Kentucky Equal Justice Center.
- Re-launched the Over 50 Citizens Academy for the first time since March 2020, with the highest number of graduates and highest rated sessions since 2016.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
31	1 April Fool's Day	2	3	4	5	6
7	8	9	10 Eid al-Fitr	11	12	13
14	15	16	17	18	19	20
21	22 Passover Begins Earth Day	23	24 Administrative Professionals Day	25	26 Arbor Day	27
28	29	30	1	2	3	4

- As part of the "Light the Path" community remembrance of the one year anniversary of the December 11, 2021 tornadoes, the Neighborhood Services Division coordinated and agency and community participation at 17 points of light along the tornado path to honor the 17 people who died as a result of the tornadoes in Warren County. Some 500 disaster preparedness kits, 2,000+ button battery lights, 300 luminary kits, and approximately 900 concert tickets were made available to tornado survivors and community helpers as part of the commemorative events.
- Facilitated with Circle/Dish Network the "Operation Appreciation: Bowling Green" tornado anniversary project, including a free Lauren Alaina concert at Van Meter Hall, a 30-minute documentary, and a disaster preparedness kit giveaway at Preston Miller Park.



- Re-launched Bowling Green Coalition of Active Neighborhoods (BGCAN) for its first in person Rally of the Neighborhoods in January 2023, and permanently transitioned the Select Neighborhood Action Program (SNAP) into the Flexible Neighborhood Grant (FNG).



MAY

05
2024

- Completed the final phase of our City Shapers planning cohort, launching a strategic goal matrix that includes emphasis on social and structural connectivity and cultivation of economic hubs in and across the west end neighborhoods.
- Worked with Operation PRIDE, Inc. and the new Re-Tree BG organization on various tree planting and tree giveaway projects to begin restoration of the urban tree canopy in tornado damaged neighborhoods.



PUBLIC SAFETY: MORE STAFF, BETTER EQUIPMENT

- The Law Enforcement Protection Program (LEPP) awarded grant money to the Bowling Green Police Department during FY23 that has helped fund the Taser program. The grant allowed BGD to update older equipment and provide the officers with the protection needed to serve this community. The new equipment works cohesively with the current body-worn camera system. This technology promotes transparency and builds public trust with every interaction the public has with the BGD.
- The Training Unit within the Professional Standards Division completed a handgun replacement project during FY23. This update provided new equipment for all sworn officers and meets the standards and needs of the department to serve our growing community.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
28	29	30	1	2 National Day of Prayer	3	4
5 Cinco de Mayo	6	7	8	9	10	11
12 Mother's Day	13	14	15	16	17	18 Armed Forces Day
19 Whitsunday (Pentecost)	20	21	22	23	24	25
26	27 Memorial Day City Offices Closed	28	29	30	31	1

- The Logistics Division worked with department and City colleagues to complete the requests for proposals and bid process for in-car and body worn cameras. This important update provided BGPD officers with better technology, expanded features to capture video evidence, and a cohesive system for public safety equipment.
- Improvements were finalized for the BGPD 911 Center. This was a multi-year project that included new consoles for phone and radio equipment plus an extensive room and flooring renovation. The updates helped to improve service delivery and cost efficiency for Bowling Green's increasing call volumes.
- Broke ground on the new public safety training center.



PARKS AND RECREATION: NEW AND IMPROVED FACILITIES

- Parker Bennett Community Center interior and exterior received updates.
- Parking lots at Lampkin Park were resealed.
- Russell Sims Aquatic Center received new picnic tables.
- Hobson Driving Range net height was increased.
- Lovers Lane Outdoor Fitness Court was installed.
- Jennings Creek nature-centric park project opened to public.



JUNE








06
2024

PUBLIC INFORMATION: BETTER WAYS TO COMMUNICATE

- Created new City Threads account.
- Produced in-house parking and Restaurant Week videos for Duncan Hines Days.
- Produced a holiday clean water video that received more than 20,000 views from all over the country.
- Produced downtown parking maps highlighting the free parking areas downtown while also educating the public about the private paid lots.
- Compiled and designed annual report presented as a calendar.
- Created new roundabout coasters as marketing tool for the City.



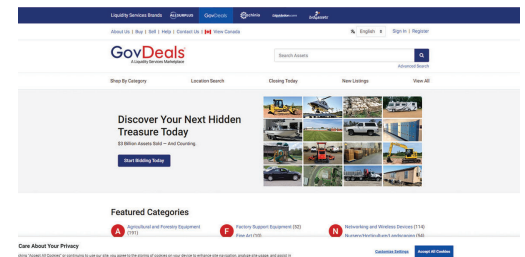
- Created a quarterly program booklet for Parks and Recreation.
- Designed a new logo for Parks Maintenance Division.
- Designed recruitment graphics for various City departments.
- Created BGF D Mission and Values video.
- Produced Christmas on College/Downtown Lights Up highlight video.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
26	27 Memorial Day City Offices Closed	28	29	30	31	1
2	3	4	5	6 D-Day	7	8
9	10 	11 Shavuot 	12 	13 	14 Flag Day 	15 
16 Eid al-Adha Father's Day 	17	18	19 Juneteenth	20 Summer Begins	21	22
23	24	25	26	27	28	29
30	1	2	3	4 Independence Day City Offices Closed	5	6

- Produced leaf schedule and pickup informational video.
- Produced Veterans Day Parade video.

WAYS WE'RE SAVING MONEY

- Completed a Citywide wireless coverage assessment. Replaced old access points and moved existing access points to make the most efficient use of equipment.
- Replaced SIM cards and implemented AT&T Control Center to better manage data usage on all mobile devices; saving the City almost \$3,500 per month in cellular data usage costs.
- Replaced existing wireless controllers with new virtual options. Utilizing virtual machines instead of physical hardware has reduced equipment costs by more than \$100,000 in this fiscal year.
- Replaced three end-of-support core network switches with two new switches. Maximizing all features of new technology has allowed for the reduction in the number of core switches.
- Over \$105,500 was collected from three online public auctions of surplus and confiscated items through GovDeals.com.





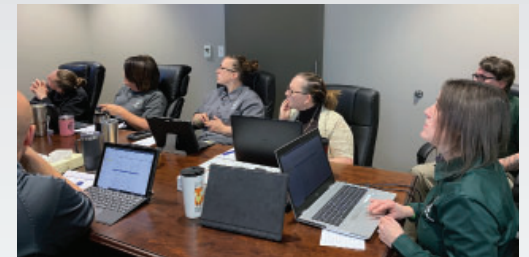
JULY

07
2024

- Over \$2.1 million in personnel and non-personnel under spending was captured during FY2023 through disciplined fiscal management of the budget, which will be applied to future capital projects and other needs
- The pool of potential bidders for City projects is 3,273, an increase of 1.65%, to ensure competition and to achieve the best price and value for purchases greater than \$40,000

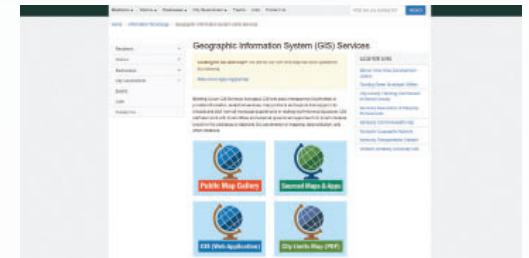
BETTER WAYS OF WORKING

- 144 employees across all departments were educated about fraud awareness topics in November 2022 during International Fraud Awareness week.
- Internal Controls and Fraud Awareness training was conducted by the City Internal Auditor for division leadership in May 2023.
- Code Compliance and Animal Protection attended over a dozen community events for outreach and education through the Check In With Codes initiative, including tornado relief and recovery events, and neighborhood HOA meetings.
- Code Compliance and Animal Protection staff collectively attended 191 hours of training or certification.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
30	1	2	3 Independence Day City Office's Closed	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3

- Setup notifications from uninterruptible power supply (UPS) systems at multiple City locations to indicate when there are power outages affecting network equipment.
- Transitioned GIS Division from the Public Works Department to Information Technology Department to maximize the efficiency gains of technology and ensure service equity to all City departments.



- Completed numerous hardware, server, phone and software application upgrades to ensure the City is able to provide the most up to date systems, maximize functionality, increase efficiency and patch any known security problems.

BETTER SECURITY AND SAFETY

- Enabled Geo-blocking on City firewalls and City email to prevent network access and emails based on geographical location. This security measure reduces risks related to known threats of ransomware, malware and spam.
- Purchased, configured and installed a new firewall and router.
- Setup multi-factor authentication for Outlook web email reducing the risk of unauthorized access.
- Completed security updates and a full inventory of all mobile devices Citywide.

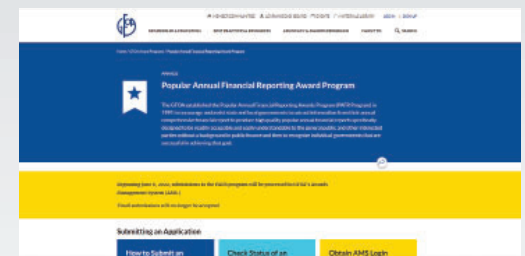
AUGUST

08
2024

- Conducted phishing test on all City email accounts and ensured all City employees completed at least one hour of cybersecurity awareness training in the year.
- The City's IT Department developed and started the implementation of a new structure segmenting the overall network into multiple virtual local area networks (VLAN).
- Installed a client management tool on numerous endpoints to better handle vulnerability mitigation and improve efficiency in pushing out software and security updates.

AWARDS, ACCOMPLISHMENTS AND GRANTS

- Collected approximately \$1,758,544 in additional occupational fees through collections from field inspections, payments of accounts and audits of withholding reconciliations, net profit returns, transient accounts, and 1099 audits. This is a 0.1% increase over CY2021.
- Awarded the Governmental Finance Officers Association's (GFOA) Certificate of Excellence in Financial Reporting for the FY2022 Annual Comprehensive Financial Report (ACFR) for the seventeenth consecutive year.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

- The FY2022 Popular Annual Financial Report (PAFR) received the GFOA Outstanding Achievement Award for the twelfth consecutive year.
- The City's FY2023 budget document received the GFOA Distinguished Budget Presentation Award for the eleventh consecutive year.
- The City received its fourth GFOA Triple Crown designation for achieving Certificates of Achievement for Excellence in Financial Reporting, Popular Annual Financial Reporting, and the Distinguished Budget Presentation.
- IT staff members gained three certifications from the technical institutions of Cisco, Hyland and OpenGov.
- Received grant funding in the amount of \$109,526 from the Kentucky Office of Homeland Security to replace end of life network switches and security cameras.



- Coordinated almost \$1.4 million in withholding credit incentives through the Job Development Incentive Program over the next 10 years that is estimated to create 250 new jobs.
- The City collected \$1,945,124 from 1,226 invoices during the seventh year of eMisc Billing, which allows for residents to pay property taxes and other bills online; payments increased by 5.7% over the prior year.

SEPTEMBER

09
2024

- Increased online payments through eMisc Billing by 12.9% over the prior year (greater number of invoices paid through online collections).
- Conducted various financial training sessions to employees involved in the accounts payable and purchasing processes; 326 participants attended 14 different training sessions.
- Issued Annual Comprehensive Financial Report on October 24, 2022, which is 116 days after the fiscal year-end close of June 30 and an improvement of one day over past record in 2021.
- Accounts Payable Supplier Portal participation from external vendors increased by 11.3%.
- New electronic Travel Form utilizing approval workflows and retention of supporting documents was fully implemented across all City departments; 151 employees were trained and 492 forms were processed during the first year.
- Won four Markie awards from the American Marketing Association of Bowling Green, for Downtown BGKY and Fountain Row branding and specialty promo items for stickers, coasters, and bottle openers.



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2 Labor Day City Offices Closed	3	4	5	6	7
8	9	10	11 Patriot Day	12	13	14
15	16	17 Constitution Day	18	19	20	21
22 Autumn Begins	23	24	25	26	27	28
29	30	1	2	3	4	5

- Won four Traverse awards from the Kentucky Travel Industry Association for experience development, radio & TV advertising, PR initiative, and specialty items.
- Received \$73,950 Emergency Rental Assistance grant funding from U.S. Treasury Department and Kentucky Housing Corporation to provide voucher recipients assistance with pre-leasing cost. Housing Division assisted 81 families with rental deposits, utility deposits and connection fees.
- Housing Division received designation by HUD as a High Performing Housing Agency.
- Building Division received authority to review and permit High Hazard and Educational Facilities, which allowed the City to collect \$249,308 in plan review and permit fees.



- The Building Division developed a new training video in partnership with the Bowling Green-Warren County Contractors Licensing Board.
- The Police Department received \$487,540 from the KY 911 Services Board to fund a new Next Generation 911 Phone System and Communications Recording System.

OCTOBER

10
2024


- The Information Technology Department received \$496,266 in funding from the KY Office of Homeland Security for a new Cybersecurity System Engineer and new Security Cameras and Network Switches.
- The Fire Department received \$107,000 from the FEMA Assistance to Firefighters Grant for overtime and backfill costs associated with training.
- Animal Protection started a new community rabies vaccine clinic program, hosting four clinics during 2023, and vaccinated several hundred animals at no cost to pet owners.



- In partnership with Chewy.com and the Humane Society of the U.S., Animal Protection received a donation of 24 pallets of pet supplies, which were distributed to over 400 families in the community free of cost.

FISCAL YEAR (FY) 2023 KEY BUDGET RECOMMENDATIONS

- Compared to last year's adopted budget, revenues in FY2024 are projected to decrease by 0.4% for All Funds and increase by 11.8% for General Fund.
- The City's FY2024 operating budget, excluding capital projects, reflects an increase of 7.0% (\$8.6 million) for All Funds and 10.2% (\$7.7 million) for General Fund compared to FY2023.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
29	30	1	2 Rosh Hashanah	3	4	5
6	7	8	9	10	11	12 Yom Kippur
13	14 Columbus Day	15	16 Sukkot National Boss's Day	17	18	19 
20	21	22 Hoshana Rabbah	23 Shemini Atzeret	24 Simchat Torah	25	26
27	28	29	30	31 Halloween	1	2

- The General Fund operating budget includes a cost of living adjustment and merit increase for employees, adds 17 new full-time positions, a net reduction of 12 part-time positions, and reflects some other organizational restructuring, as well as increases starting pay for both police officers and firefighters.



- The total adopted Capital Improvement Program (CIP), including debt, is approximately \$27.6 million, which is a 49.7% reduction compared to the FY2023 program approved in the multi-year CIP Plan, and is the eighth year since FY2008 in which new capital projects represent over 50% of the total CIP budget.
- The FY2024 budget continues over \$313,500 of special funding for workforce development programs through the Bowling Green Area Chamber of Commerce, Central Region Innovation and Commercialization Center, South Central Kentucky Workforce Development Board, WKU and Warren County to generate the creation and retention of new jobs, and continues to cover 100% of the third year of the new Transpark expansion bonds.
- Nearly \$3.24 million of local tax dollars will be used to continue to pay the annual ballpark debt obligation and to distribute incremental growth from the Downtown Tax Increment Financing (TIF) District to support new development in the downtown corridor.

NOVEMBER

11
2024

- Almost \$840,460 of CDBG and local tax dollars will be used for the tenth year of the BG Reinvestment Area to make neighborhood improvements within a defined target area. Also, \$40,000 of local tax dollars will be allocated for the neighborhood grant program.



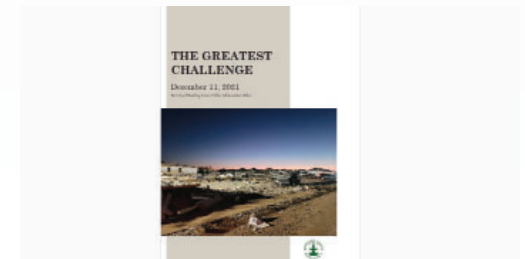
- Investing over \$2.4 million to upgrade information technology equipment, non-public safety facilities, vehicles and equipment for Information Technology, Public Works, Parks and Recreation and Neighborhood and Community Services departments.
- \$6.85 million in State and local funds will be used to maintain streets and sidewalks as part of the City's annual overlay and reconstruction program, invest in continued intersection improvements along Westen Avenue, extend Greenhill Street, design a roundabout at Tomblinson Way, and start saving for the Bluegrass Farms Boulevard Extension project.
- Investing up to \$2.8 million in several facilities for another phase to seek guaranteed energy savings opportunities to reduce operational costs where feasible.
- Almost \$3.8 million will be dedicated to enhancing public safety services with upgraded facilities, vehicles and equipment for both Police and Fire.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
27	28	29	30	31 Halloween	1	2
3 Daylight Savings Time Ends	4	5 Election Day	6	7	8	9
10	11 Veterans Day	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28 Thanksgiving Day City Offices Closed	29 City Offices Closed	30

- Almost \$4.2 million in local tax revenues will be used to upgrade Parks and Recreation facilities and implement recommendations from the Parks Master Plan, such as improvements to the CrossWinds and Hobson Golf Courses' irrigation systems, investing in Riverfront Park Development Phase II, making improvements to Covington Woods and Lampkin parks, and adding more columbarium locations at Fairview Cemetery.

DID YOU KNOW?

- 24 Board of Commissioners meetings, work sessions, and special call meetings held
- 388 Subscribers and 18 campaigns for the Downtown BGKY e-News
- 1 Published an online book on the City's response to and recovery from the 2021 tornadoes



- 49 Employees promoted
- 691 Feet of sidewalk repaired/replaced by Operations Division (equal to the length of 21 school buses or 7 basketball courts)
- 8,207 Fire incident responses



DECEMBER

12
2024

- 23,314 Property tax bills distributed (Calendar Year 2022)
- 750+ Users supported by Information Technology Department
- 17,440 Driving range ball baskets sold at Hobson Golf Course & Driving Range



- 68,220 Police service calls to 911
- 270 Municipal Orders considered
- 11 Downtown Meet Ups with stakeholders at 8 downtown venues
- 54 Ordinances considered
- 720 Employees full-time and part time
- 1,142 Tons of leaves picked up and recycled [Oct. 2022 through Jan. 2023] (equal to 1,142 Liberty Bells)
- 295 Fire responses
- 250 New jobs incentivized through Job Development Incentive Program
- 1,552,813 Page views for City website
- 97,393 Rounds of golf played at City golf courses

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
					Christmas on College Street & Downtown BGKY Lights Up	Pearl Harbor Remembrance Day
8	9	10	11	12	13	14
15	16	17	18	19	20	21
						Winter Begins
22	23	24	25	26	27	28
		Christmas Eve City Offices Closed	Christmas City Offices Closed			
29	30	31	1	2	3	4
		New Year's Eve	New Year's Day City Offices Closed			

- 158,411 Police calls for service
- 160 Certificates issued for the purchase of Fairview Cemetery burial sites
- 10,319 Permit plan reviews completed
- 3,783 Instagram followers
- 228 Employees hired (43% female, 25% minority)
- 2,904 Linear miles of streets cleaned by sweeper (equal to 51,110 football fields)



- 227 Fire hazardous condition responses
- 1,281 Business registrations
- 8,025 Computer help desk requests, a 11% increase from FY22
- 970 Acres of parks maintained
- 3,802 Police traffic collisions worked
- 1,251 Requests for public records processed by the City
- 674 Contacts and 16 Campaigns to the City's bilingual e-newsletter Amigos Resource Network, generating 13,216 in social media post engagement

IMPORTANT CITY TELEPHONE NUMBERS

POLICE/FIRE/EMS EMERGENCY ONLY: 911

**Police - Information
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-4244**

**Police - to Report Non-Emergency Police
Incident: 270-393-4000**

Police - Information: 270-393-BGPD

Fire Non-Emergency Dispatch: 270-393-4831

**City Main Number/Switchboard
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-3000**

Hearing Impaired - Toll Free: 1-800-648-6056

**City Central (Complaints/Information about
City Services): 270-393-3444**

Public Works Information Hotline: 270-393-3333

**Power Outage/Problem:
BGMU 270-782-4302 WRECC 270-842-6541**

Building Permits: 270-393-3615

Electrical Permits: 270-393-3676

Business Licenses: 270-393-3000

Contractors Licensing: 270-781-3530

Employment Opportunities (City): 270-393-3689

Garbage Pickup (Scott Waste): 270-783-4016

Neighborhood Services: 270-393-3674

Parks and Recreation Main Office: 270-393-3249

Planning Commission (City/County): 270-842-1953

**Live Monthly Meetings Schedule on
Bowling Green Government Access Channel 4**

City Board of Commissioners Meeting: 1st and 3rd Tuesday at 4:30 p.m.

BGMU Board Meeting: 2nd Monday at 4:30 p.m.

City Code Enforcement and Nuisance Board Meeting: 4th Tuesday at 4:30 p.m.

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City of Bowling Green

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