

### City Manager's Letter

Dear Residents of Bowling Green,

It is my pleasure to present to you the City's Annual Report and Calendar for your review and use during 2023. This year's report highlights photos of local attractions and activities that capture the uniqueness of Bowling Green and Warren County.

This report continues to provide the many accomplishments and achievements of the past year, along with statistics of work volume performed by City employees who service over 72,000 people encompassing approximately 42 square miles.

This year brought new challenges to all of us as we responded to the December 11, 2021 tornadoes which marked the worst natural disaster in the city's history in terms of property and infrastructure damage and the number of lives lost. As we continue to rebuild, we will never forget the 17 people who lost their lives as a result of the tornadoes.

While the way we operated as an organization changed to respond to disaster needs and the continuing pandemic throughout the year, we were proud to still provide the same level of services to the residents that Bowling Green has come to expect.

Bowling Green is still a vibrant, growing city that continues to strive to:

- Provide the best city services at the lowest appropriate cost;
- Provide top-notch Police and Fire protection to its residents;
- Adequately maintain and invest in public infrastructure;
- Compete economically on a global and national stage by helping to incentivize the jobs that fuel our community;
- Be a democratic local government organization that adheres to the highest standards of honesty and integrity;
- Be a city government that seeks to improve the quality of life for all residents.

The City has a firm financial position with no tax increases for more than a decade, a steady local economy, good quality of life, and a low crime rate in most areas. Successful schools, good utilities, well-maintained roads, and modernized and accessible parks are available to all residents. A lower cost of living and lower tax rates compared to most areas of the country, as well as an abundance of job opportunities have become commonplace in Bowling Green.

I hope this report and calendar will serve as a reminder of the great place we live, work and play. Enjoy!

At your service, *Teff Meisel* City Manager







### **Board of Commissioners &** Senior Management Team

#### **Board of Commissioners**



Mayor **Todd Alcott** 



Commissioner Carlos Bailey

Commissioner

Melinda Hill



Commissioner Dana Beasley-Brown



Commissioner Sue Parrigin

#### Senior Management Team



City Manager Jeff Meisel



Assistant City Manager/Chief **Financial Officer** Katie Schaller-Ward



Parks & Recreation Director **Brent Belcher** 



Fire Chief Justin Brooks



Neighborhood & Community Services Director **Brent Childers** 



Police Chief Michael Delaney



City Attorney Hillary Hightower



Human Resources & Risk Management Director Erin Hulsey



City Internal Auditor Deborah Jenkins



Information **Technology Director** Donnita Weeks

### Vision

The City of Bowling Green is a dynamic urban center, which is a hometown for families and home of the nationally recognized Western Kentucky University.

It has a vibrant downtown and riverfront and a strong, growing economy.

Our diverse Bowling Green residents have access to top quality education, can enjoy an active lifestyle with cultural, recreational and leisure opportunities, and live in safe, livable neighborhoods.

We take pride in our great community.



### Mission

The City of Bowling Green is committed to strengthening our vibrant community by focusing on quality of life, service delivery, fiscal responsibility, public safety, neighborhood revitalization, visionary leadership, and economic development.





# 2022: The Year in Review and a Look Ahead

#### ROADS AND TRANSPORTATION: BETTER WAYS TO GET AROUND TOWN

- Approximately 17 miles of roads were paved and 57 handicap ramp upgrades were made as part of the FY2022 Overlay Project.
- Annual overlay evaluation was completed identifying streets in need of repaying for FY2023.
- 872 sidewalk trip hazards were identified and repaired with minimal disruption to pedestrians though the concrete cutting method.
- 8,240 linear feet of sidewalk was constructed along Holly Drive, Highland Way, Loving Way, North Lee Street, Dennis Way, and Johnson Drive.



- Smallhouse Road Phase III multi-use path design and property acquisition was completed.
- Westen Street intersection improvements and construction for Rockingham intersection were completed.

# JANUARY 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
New Year's Day	2 City Offices Closed	3	4	5	6	7
8	9	10	11	12	13	14
15	16 Martin Luther King, Jr. Day City Offices Closed	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

- Downtown Improvements Phase II construction was completed.
- Chestnut Street signalized intersections at 6th and 7th Avenues were upgraded with decorative poles and new equipment in partnership with the Kentucky Transportation Cabinet.
- College Street Pedestrian Bridge restoration design was completed.



#### STRONG NEIGHBORHOODS: IMPROVING INFRASTRUCTURE, EMPOWERING PEOPLE

- Greenways connection beneath River Street Bridge was completed to connect River Front Park East and River Front Park West, improving pedestrian safety, and expanding the local greenways network.
- Neighborhood and Community Services (NCS) partnered with Live the Dream Development, Inc. and HOTEL INC to acquire and rehab 10 properties for affordable rental, homeownership, and transitional housing opportunities.
- Increased Housing Choice Vouchers from 646 to 720, this assists an additional 74 families with housing expenses.
- Age Friendly BG re-launched in person events with a revised 8-week "Discovering Bowling Green" series offered through WKU's Society for Lifelong Learning in Fall 2021, averaging attendance of 23 at each session.



• The Code Compliance Division's "Check In With Codes" outreach program attended 9 community events in the spring and summer of 2022 to educate the public about codes and ordinances, animal protection matters, and provided handouts and materials to raise awareness of property maintenance and animal safety.



- Created and broadcast radio spots to remind residents to mow their lawns and be good neighbors through property maintenance.
- Implemented a Courtesy Letter program for overgrown grass and improper parking to educate residents and gain voluntary compliance.
- The City's International Communities
   Liaison provided education about local
   codes and ordinances at several classes
   for the refugee and new American
   international community.
- Animal Protection Officers worked with local businesses and city parks to install informational signs reminding residents not to leave pets in their cars, and to call 911 if animals are seen in distress.
- Code Compliance and Animal Protection staff stepped out of the office for a day to volunteer their time to build houses with Habitat for Humanity in the Durbin Estates neighborhood.

# FEBRUARY 2023

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3	4
_							
	5	6	7	8	9	10	11
	12	13	14 Valentine's Day	15	16	17	18
	19	President's Day City Offices Closed	21	22 Ash Wednesday	23	24	25
	26	27	28				

- Code Compliance hosted several ridealongs with Code Enforcement & Nuisance Board members and City Commissioners, including the Mayor, demonstrating a dayin-the-life of our vital role to the community.
- Coordinated a Financial Wellness
   Workshop Series called Bank on Your
   Success for the Amigos Resource Network
   in collaboration with Truist Bank focusing on
   banking basics and budgeting.



- Collaborated with the Bridging Cultures With Music and WKU Pre-College Strings programs on a targeted outreach initiative to reach underserved children with musical opportunities.
- Partnered with the Bowling Green Hot Rods on the national Minor League Baseball initiative "Copa de la Diversión." "Copa de la Diversión," or "Fun Cup," is a seasonlong event series specifically designed to embrace the culture and values that resonate most with participating teams' local U.S. Hispanic/Latino communities.
- Coordinated the first ever Latino-focused food distribution initiative in collaboration with Feeding America Kentucky Heartland and La Luz del Mundo Church to bring culturally appropriate food to families.
- Five Flexible Neighborhood Grant Recipients.



- Hosted an Afghan Welcome Dinner at the Islamic Center of Bowling Green where City officials formally welcomed more than 400 Afghan neighbors resettled in Bowling Green.
- Highest grant award earned for \$150,000 from the Open Society Foundations to support the resettlement of our new Afghan neighbors to Bowling Green. Funding strengthened the community response to fast tracking the integration of more than 400 Afghan newcomers in the areas of English language education, driver's license education, and workforce services.
- First-ever Afghan Community Navigator position hired in the City of Bowling Green.
- Supported efforts to create the only Latino-focused permanent food pantry in the West End neighborhood.
- Re-launched the annual reception for new Americans to celebrate the more than 136 Bowling Green residents who became newly naturalized United States citizens since 2020.



- 47 Special Event/Parade Permit/Street Closure Application Requests.
- Resumed in-person Neighborhood Watch meetings and project open houses for Public Works Department and other neighborhood initiatives.

# **MARCH 2023**

SUNDAY		MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3	4
	5	6	7	8	9	10	11
Daylight Sav Time Be	12 ings gins	13	14	15	16	St. Patrick's Day	18
	19	20 Spring Begins	21	22	23	24	25
	26	27	28	29	30	31	

 Re-launched in-person #BGGovToGo initiative with the Downtown Community Block Party for the first time since 2019, with 14 partner exhibits, live evening news broadcasts by two local television stations, and a theme honoring "The Neighbors: Bowling Green's Mightiest Heroes."



- Worked with partners like City and County Parks and Recreation, BikeWalk BG, Special Populations and Warren County Public Library to re-introduce outdoor events as convening spaces and connecting points for neighbors to reconnect with one another and with local government, with the goal of re-establishing neighborhood connectivity as a key component of quality of life.
- Partnered with SOKY Marketplace and other agencies to continue with a second year of Operation Santa Dash, bringing COVID-sensitive holiday cheer (and Santa) to area hospitals, elder care facilities, and neighborhoods.
- Bowling Green City Shapers Cohort welcomed our facilitators from South Atlanta's Lupton Center back in person to Bowling Green for the first time since the pandemic, moving into the alignment and activation phases of our strategic planning with neighbors of our west end neighborhoods. Cohort members held a number of listening sessions, neighborhood visits, surveys and more from events and outreach at the Foundry, Lampkin Park, Pedigo Park, and Delafield.



Neighborhoods and Downtown
 Development Divisions worked with SOKY
 Marketplace to adapt and re-launch
 Wednesdays on the Square, an acoustic
 and age friendly concert series at
 Fountain Square Park with scheduled food
 and/or dessert trucks.

#### PUBLIC SAFETY: MORE STAFF, BETTER EQUIPMENT

- Text to 911 was utilized 120 times. This service offered residents a new avenue to contact emergency services for assistance.
- The Police Department Public Information Office completed 11 speaking engagements and produced eight new videos that covered a variety of topics including Scams and the Elderly, Robbery Training, General Safety Awareness, Psychology of Law Enforcement, Being a Community Helper, Press Releases, and Motorist Awareness.
- Three new facility projects at BGPD were completed with the goal of presenting a more welcoming and professional appearance to the community members who visit or drive by the department.



## **APRIL 2023**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY  1 April Fool's Day
3	4	5 Passover Begins	6	7 Good Friday City Offices Closed	8
10	11	12	13	14	15
17	18	19	20	<b>21</b> Eid al-Fitr	<b>22</b> Earth Day
24	25	26 Administrative Professionals Day	27	28 Arbor Day	29
	10	3 4 10 11 17 18	3 4 5 Passover Begins  10 11 12  17 18 19	3 4 5 6 Passover Begins 6  10 11 12 13  17 18 19 20  24 25 26 Administrative 27	3 4 Passover Begins 6 Good Friday City Offices Closed  10 11 12 13 14  17 18 19 20 21 Eld al-Fitr  24 25 Administrative 27 28 Arbor Day

30

• The Police Department collaborated with Western Kentucky University and the Intercultural Student Engagement Center to present an educational series entitled "Arrest the Fear." This series began in October 2020 and provided six new opportunities to educate, expose, and equip WKU students with knowledge and understanding related to the systematic dynamics of law enforcement.

#### PARKS AND RECREATION: NEW AND IMPROVED FACILITIES

- Fairview Cemetery #1 roads were sealed and resurfaced.
- Three HVAC units were replaced at F.O. Moxley Community Center.
- Roland Bland pickleball courts were completed.
- Hobson Driving Range grass tees were expanded.
- Lampkin Park's tennis courts were resurfaced.



 A new guardrail was installed along the road to the back parking lot at Lovers Lane Soccer Complex.



#### WAYS WE'RE SAVING MONEY

- Over \$2.4 million in personnel and nonpersonnel under spending was captured during FY2022 through disciplined fiscal management of the budget, which will be applied to future capital projects and other needs.
- Over \$73,000 was collected from three online public auctions of surplus and confiscated items through GovDeals.com.
- The pool of potential bidders for City projects is 2,855, an increase of 13.38%, to ensure competition, and to achieve the best price and value.

#### **BETTER WAYS OF WORKING**

- 269 employees across all departments were educated about fraud awareness topics in November 2021 during International Fraud Awareness week.
- Internal Controls and Fraud Awareness training was conducted by the City Internal Auditor for 63 employees from various departments.
- Continued transitioning paper forms to OnBase (content management system), digital forms processing and completed implementation of travel form, police probationary evaluations, COVID reporting, and fire incident performance evaluations.



## MAY 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4 National Day of Prayer	5 Cinco de Mayo	6
7	8	9	10	11	12	13
14 Mother's Day	15	16	17	18	19	20 Armed Forces Day
21	22	23	24	25 Shavuot	26	27
28 Whitsunday (Pentecost)	Memorial Day City Offices Closed	30	31			

- Developed an Electronic Data Interchange (EDI) 834 report to send health insurance enrollment and maintenance data to the insurance carrier. This digital solution should drastically reduce the amount of staff time needed to complete these weekly tasks and improve data accuracy.
- Completed numerous hardware, server, phone, and software application upgrades to ensure the City is able to provide the most up-to-date systems, maximize functionality, increase efficiency, and patch any known security problems.



- Focused on improving documentation of various critical systems, as well as cross training of new staff members.
- Increased online payments through eMisc Billing by 48.6% over the prior year.
- Engaged downtown stakeholders in providing input to the job description and work priorities for the newly created Downtown Development Coordinator position and for the entertainment destination center (EDC) concept.

#### **BETTER SECURITY AND SAFETY**

 Multi-factor authentication was implemented for all City computers, servers and virtual private network (VPN) connections.



- Removed any shared network user accounts and limited some accounts to specific locations so they can only access the City's network from certain devices.
   These actions were taken to improve security and reduce the overall risk.
- Enabled geo-blocking on City firewalls and City email to prevent network access and emails based on geographical location. This security measure reduces risks related to known threats of ransomware, malware, and spam.
- Upgraded the hardware and software applications for our backup solution.
   Started creating block backups which adds an efficient method for backing up data.
- The Fleet core fee, Fitness Center followup, delinquent property tax collection, and City security camera audits were completed

#### AWARDS, ACCOMPLISHMENTS AND GRANTS

- City Clerk was named Kentucky Clerk of the Year by the Kentucky Municipal Clerk's Association..
- Received a \$1.6 million Transportation Alternatives Program grant award to restore the College Street Pedestrian Bridge.



# JUNE 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5	6 D-Day	7	8	9	10
	Duncar	Duncan	Quincat	Quincal	Duneau	Duncat
	HINES	Cinc	TO THE STATE OF TH	CONT	HINES	COMPO
11	12	13	14 Flag Day	15	16	17
100.000						
Quincare HINES						
40	40	00	04	20	00	0.4
18 Father's Day	19 Juneteenth	20	21 Summer Begins	22	23	24
25	26	27	28	29	30	
25	20	2/	Eid al-Adha	27	30	

 Created a designated Entertainment Destination Center in Downtown Bowling Green.



- Awarded the Governmental Finance
   Officers Association's (GFOA) Certificate
   of Excellence in Financial Reporting for the
   FY2021 Annual Comprehensive Financial
   Report for the sixteenth consecutive year.
- The FY2021 Popular Annual Financial Report received the GFOA Outstanding Achievement Award for the eleventh consecutive year.
- The City's FY2022 budget document received the GFOA Distinguished Budget Presentation Award for the tenth consecutive year.
- The City received its third GFOA Triple Crown designation for achieving Certificates of Achievement for Excellence in Financial Reporting, Popular Annual Financial Reporting, and the Distinguished Budget Presentation.
- Coordinated almost \$2.4 million in withholding credit incentives through the Job Development Incentive Program over the next ten years that is estimated to create 563 new jobs.



- The City collected \$1,881,000 from 1,039 invoices during the sixth year of eMisc Billing, which allows for residents to pay property taxes and other bills online; usage increased by 11.6% over the prior year.
- Conducted various financial training sessions to employees involved in the accounts payable and purchasing processes; 320 participants attended 15 different training sessions.
- Issued Annual Comprehensive Financial Report on October 25, 2021, which is 117 days after the fiscal year-end close of June 30 and an improvement of four days over the past record.
- Received Kentucky American Public Works Association awards for the Downtown Improvement Project and the Southwest Parkway.
- Accounts Payable Supplier Portal participation from external vendors increased by 16.5%.
- A total of 2,044 employment applications were submitted and processed (23% minorities, 38% females) and 177 volunteer applications.
- 221 positions were filled (22% minorities, 41% females) 24 transfers, and 57 promotions.



# JULY 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY 1
2	3	4 Independence Day City Offices Closed	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

 The City's Code Compliance and Animal Protection Division was awarded National Accreditation through the American Association of Code Enforcement. They are the first in the state, and only the sixth in the nation, to receive this prestigious designation.



- After receiving \$1 million in Kentucky Community Development Block Grant (KCDBG) funds, construction will begin in the near future for nine new affordable housing units.
- A new fire station will be constructed at the Kentucky Transpark which will be funded in part by \$1,000,000 in KCDBG funds received from the State.
- The City received full grant application approval from the National Park Service for \$750,000 in Outdoor Recreation Lega-

Partnership funding for Phase I of the Downtown Riverfront Development Project.

 As a result of the December 2021 tornadoes, \$1,055,691 of State Aid Funding for Emergencies (SAFE) was received by the City to assist with disaster response and recovery.



#### TORNADO RESPONSE AND RECOVERY

- Six tornado response and recovery groups joined or formed on Facebook.
- Seven phone lines managed at the height of post-disaster response coordination.
- Following the December 11, 2021 tornadoes, more than 30 local helping organizations convened at Warren County Public Library for a post-incident check-in on December 17, 2021.
- Also following the December 11, 2021 tornadoes, more than 40 local, state and federal leaders convened at Warren County Public Library for a post-incident transition from Emergency Operations Center response to disaster response and recovery on December 17.
- 26,371 service hours and 6,042 volunteers from December 11, 2021 through March 16, 2022.



- 9,957 visits, representing 31,225 household members to the BG Strong Disaster Recovery Center for assistance with food, household goods, gift cards, and other resources.
- Two Americorps teams, one faith-based disaster relief group, and three local church teams helped provide consistent structure to the BG Strong daily operations.

# **AUGUST 2023**

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4	5
_							
	6	7	8	9	10	11	12
_							
	13	14	15	16	17	18	19
_	20	21	22	23	24	25	26
	20	21	22	23	24	23	20
-	27	28	29	30	31		
	_,	20	_,		01		

#### FISCAL YEAR (FY) 2023 KEY BUDGET RECOMMENDATIONS

- Compared to last year's adopted budget, revenues in FY2023 are projected to increase by 27.4% for All Funds and 13.7% for General Fund.
- \$1.265 million is budgeted for the Downtown Improvement Project Phase III.



- The City's FY2023 operating budget, excluding capital projects, reflects an increase of 12.1% (\$13.4 million) for All Funds, and 8.8% (\$6.1 million) for General Fund compared to FY2022.
- The General Fund operating budget includes a cost of living adjustment and merit increase for employees, supplements over \$1.0 million in fixed health benefit costs, adds 14 new fulltime positions (10 of which are in Fire) and one new part-time position, and some other organizational restructuring.
- The total adopted Capital Improvement Program (CIP), including debt, is approximately \$47.8 million, which is a significant increase compared to the FY2022 program approved in the multiyear CIP Plan, and is the seventh year since FY2008 in which new capital projects represents over 50% of the total CIP budget.



- The FY2023 budget continues special funding for workforce development programs through the Bowling Green Area Chamber of Commerce and second year of a 5-year agreement with Central Region Innovation and Commercialization Center to generate the creation and retention of new jobs, and continues to cover half of the annual debt service obligation of the Kentucky Transpark bonds, as well as 100% of the second year of the new Transpark expansion bonds.
- Nearly \$3.85 million of local tax dollars will be used to continue to pay the annual ballpark debt obligation and to distribute incremental growth from the Downtown Tax Increment Financing (TIF) District to support new development as well as continue making streetscape improvements in the downtown corridor.
- Almost \$741,000 of CDBG and local tax dollars will be used for the ninth year of the BG Reinvestment Area to make neighborhood improvements within a defined target area. Also, \$40,000 of local tax dollars will be allocated for a neighborhood grant program.
- Investing over \$2.8 million to upgrade information technology equipment, nonpublic safety facilities, and vehicles and equipment for Public Works, Parks and Recreation, and Neighborhood and Community Services departments.



# SEPTEMBER 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4 Labor Day City Offices Closed	5	6	7	8	9
10	11 Patriot Day	12	13	14	15 Rosh Hashanah	16
Constitution Day	18	19	20	21	22	23 Autumn Begins
24 Yom Kippur	25	26	27	28	<b>29</b> Sukkot	30

• \$4.35 million in State and local funds will be used to maintain streets and sidewalks as part of the City's annual overlay and reconstruction program, invest in intersection improvements at Ashley Circle and along Westen Street, improve various intersections, extend Greenhill Street, complete capital maintenance at the College Street Pedestrian Bridge, and make other localized residential traffic improvements.



- \$1.1 million in local tax revenues will be used to continue the Stormwater Mitigation Program, the Sidewalk Improvement Program, and the Greenways Enhancement Program for the enrichment of our community livability.
- Investing \$5.5 million in several facilities to seek guaranteed energy savings opportunities to reduce operational costs where feasible.
- Over \$21.5 million will be dedicated to enhancing public safety services with upgraded facilities/vehicles/equipment for both Police and Fire, including a new fire station in the Kentucky Transpark and reconstruction of the Northside Fire Station/Public Safety Training Center.



 Almost \$1.03 million in local tax revenues will be used to upgrade Parks and Recreation facilities and implement recommendations from the Parks Master Plan, such as improvements to the CrossWinds Golf Course irrigation system, extending the netting at the Hobson Driving Range, resurfacing parking lots at Lampkin Park and the Bowling Green Community Center, purchasing golf carts for Paul Walker Golf Course, and installing an outdoor fitness court at Lovers Lane Soccer Complex.



### Did You Know?

Board of Commissioners Meetings,Work Sessions, and Special CallMeetings Held

12,459 Permit Plan Reviews Completed

21 *Update Bowling Green*Programs Produced In-house

265 Feet of Sidewalk Repaired/ replaced by Operations Division

6,504 Fire Incident Responses

22,900 Property Tax Bills Distributed

(Calendar Year 2021)

755 Municipal Computer Users Supported

# **OCTOBER 2023**

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5 Hoshana Rabbah	6 Shemini Atzeret	<b>7</b> Simchat Torah
8	9 Columbus Day	10	11	12	13	14
15	16 National Boss's Day	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31 Halloween				

13,782 Driving Range Baskets Sold at Hobson



74,048 Police Service Calls to 911
261 Municipal Orders/Resolutions Considered
12,892 Code Inspections
3,392 Instagram Followers
8,240 Linear Feet of New Sidewalk

8,240 Linear Feet of New Sidewalk Constructed

300 Fire Responses

New Jobs Incentivized through Job Development Incentive Program

1,628,750 Page Views for City Website

117,812 Rounds of Golf Played at City Golf Courses

160,644 Police Calls for Service

144 Certificates Issued for the Purchase of Fairview Cemetery Burial Sites

4,635 Building Inspections

19,292 Facebook Friends

2,783 eNews Subscribers for Job Vacancy Announcements



	Contract
226	Fire Hazardous Condition Responses
1,162	Business Registrations
7,221	Computer Help Desk Requests
970	Acres of Parks Maintained
	IMESTONE SPRINGS LAMPKIN PARK
4,250	Police Traffic Collisions Worked
396	Requests for Public Records Processed by the City Clerk's Office
1,654	Animal Protection Calls/Responses
21,008	Twitter Followers
78	Recruitment Announcements Issued
57	Handicap Ramps Reconstructed t meet Federal ADA Guidelines
267	Fire Calls for Service
\$213,783	in Delinquent City Property Taxes Collected
2,350	Computers, Printers, and Other Hardware Supported

Miles of Streets Repaved in Overlay

16.9

# NOVEMBER 2023

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3	4
-	5 Daylight Savings Time Ends	6	7 Election Day	8	9	10	11 Veterans Day
-	12	13	14	15	16	17	18
-	19	20	21	22	23 Thanksgiving Day City Offices Closed	24 City Offices Closed	25
	26	27	28	29	30		

247	Trees Planted by Parks and Recreation Landscape Division					
5,280	Police Traffic Stops					
40	City Appointees to Various Boards Commissions, and Agencies					
\$10.4 million in Federal Grant Spending						
123	Auto, Property, General Liability, and Injury Claims Reviewed or Investigated					
26	Stormwater Presentations/Events					
739	Fire Good Intent Calls					
1,249	Transient Business Registrations					
27	Requests for Service Forms Completed Online					
10,685	Plants Planted					
774	Police Citations Issued for Speeding					
39	Proclamations Issued					
2,506	Electrical Inspections					
867	Tons of Leaves Picked Up and Recycled (Oct. 2021 through Jan. 2022)					



	959	False Fire Alarms				
	3,931	Accounts Payable Checks Issued				
	9,525	eNews Subscribers				
	79	Shrubs Planted				
	197	Police Citations Issued for Disregarding Stop Signs				
	45	Ordinances Considered				
	1,701	Electrical Permits Issued				
2,280		LMS Safety Courses Completed				
	3,576	Linear Miles of Streets Cleaned by Sweeper				
	2,519	Text Message Subscribers				
	4,800	Parks and Recreation Volunteers Contributed 13,600 Hours of Services				
		Police Citations Issued for Running Red Lights				
	160	Site Visits Across City Facilities				
798 Households Receive Rental Assistance						

# DECEMBER 2023

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY 1	SATURDAY 2
						Christmas on College Street & Downtown BGKY Lights Up!	
-	3	4	5	6	7 Pearl Harbor Rememberance Day	8	9
_	10	11	12	13	14	15	16
_	17	18	19	20	21 Winter Begins	22	23
_	24 Christmas Eve	25 Christmas City Offices Closed	26 City Offices Closed	27	28	29	30
	Now Year's' Eve						

New Year's' Eve

### IMPORTANT CITY TELEPHONE NUMBERS POLICE/FIRE/EMS EMERGENCY ONLY: 911

Police - Information

(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-4244

Police - to Report Non-Emergency Police

Incident: 270-393-4000

Police - Information: 270-393-BGPD

Fire Non-Emergency Dispatch: 270-393-4831

City Main Number/Switchboard

(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-3000

Hearing Impaired - Toll Free: 1-800-648-6056

City Central (Complaints/Information about

City Services): 270-393-3444

Public Works Information Hotline: 270-393-3333

Power Outage/Problem:

BGMU 270-782-4302 WRECC 270-842-6541

Building Permits: 270-393-3615

Electrical Permits: 270-393-3676

Business Licenses: 270-393-3000

Contractors Licensing: 270-781-3530

Employment Opportunities (City): 270-393-3689

Garbage Pickup (Scott Waste): 270-783-4016

Neighborhood Services: 270-393-3674

Parks & Recreation Main Office: 270-393-3249

Planning & Zoning (City-County): 270-842-1953

#### Live Monthly Meetings Schedule on Bowling Green Government Access Channel 4

City Board of Commissioners Meeting: 1st & 3rd Tuesday at 4:30 p.m.
City/County Planning Commission Meeting: 1st & 3rd Thursday at 5:30 p.m.
BGMU Board Meeting: 2nd Monday at 4:30 p.m.

City Code Enforcement and Nuisance Board Meeting: 4th Tuesday at 4:30 p.m. Board of Adjustments Meeting: 2nd Thursday at 5:00 p.m.

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