

City of Bowling Green

Internal Auditor's Office FY2013/2014 Annual Audit Plan

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Internal Auditor's Office City Wide Risk Assessment and Audit Plan For FY2013/2014

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Introduction

Enclosed is the FY2013/2014 Audit Plan for the Internal Auditor's Office. Professional internal audit standards, as well as the Internal Auditor's Office Charter, require the preparation and presentation of this type of plan to the Audit Committee. This plan is updated annually. The Audit Plan is intended to be flexible and will be amended if additional projects of high priority are identified during the course of the fiscal year.

Principles for the Risk Assessment and Audit Plan Development

In order to provide practical guidance and authoritative framework for the development of the risk assessment model and resulting audit plan, the following principles are utilized:

- Consideration is given to unique situations and circumstances which would supersede scheduled audits with higher risk scores.
- The approach to developing an audit plan recognizes that audit resources of personnel and dollars are limited, which prohibits 100% audit coverage each year. This limiting factor is inherent in the concept of utilizing a risk assessment model to help prioritize audits.
- The audit plan takes into consideration work performed by other auditors. These audits may be mandated by grant provisions, State and Federal agencies, or special audits.
- The risk assessment criteria used for ranking the audit plan places an emphasis on perceived or actual knowledge of the City of Bowling Green's system of internal controls.
- The audit plan has been developed with awareness that there are inherent risks and limitations associated with any method or system of prioritizing audits. The risk factors and scoring process will be periodically evaluated and modified, if necessary, in order to improve the audit plan.

Audit Prioritization and Selection

The *objective* of a risk assessment is to identify and prioritize audits posing the greatest potential risk and liability to the City. This process provides a tool to assign priority for the purpose of reducing the risk and liability exposure through observations, testing, analysis and recommendations. In developing the risk assessment model and audit plan, I defined risk as the potential for loss to a division due to error, fraud, inefficiency, failure to comply with statutory requirements, or actions which may have a negative effect on the City.

A systematic risk assessment approach was performed. This approach separates risk into individual *risk factors*, which were assessed individually, then combined into an overall score reflecting a Division's risk potential. For each of the individual risk factors, I evaluated the associated risk and ranked them in one of several risk levels. This process attempts to account

for a relative measure of importance between each of the risk factors and the resulting impact on the overall risk score for each division by weighting each individual risk factor. A "weighting" factor was derived by performing a comparison of each specific risk factor, with all the other risk factors on a "more important than" basis. The result of this analysis is summarized on Attachment #1.

The following risk factors and applicable weights were chosen for the FY2013/2014 risk assessment:

- Changes in Procedures/Personnel 5%
- Budgeted Expenditures 13%
- Liquidity and Negotiability of Assets 15%
- Management 4%
- External Influences 3%
- Nature of Transactions 8%
- Quality of Internal Controls 25%
- Composition of Personnel 3%
- Time Since Last Audit 10%
- Revenue Materiality 14%

Based on the selected risk factors, interviews were performed with key management which focused on the control environment, risk assessment, control activities, information and communication and monitoring for each division. The following individuals were interviewed to discuss their specific departmental risks and operations:

City Manager Department Kevin DeFebbo- City Manager Katie Schaller- Assistant City Manager/City Clerk Human Resources Department Mike Grubbs- Director Public Works Department Jeff Lashlee- Director Bobby Phelps- Operations Manager Barry Harris- Fleet Manager Legal Department Gene Harmon- City Attorney Neighborhood & Community Services Brent Childers- Director Fire Department Greg Johnson- Fire Chief Finance Department Jeff Meisel- Chief Financial Officer Information Technology Department Lynn Hartley- Chief Information Officer Parks and Recreation Department Brent Belcher- Director Police Department Doug Hawkins- Police Chief

The FY2013/2014 Audit Plan

The recommended Audit Plan for FY2013/2014 includes:

Parks Maintenance Operations Audit- carryover from FY2011/2012 License Division Audit- carryover from FY2012/2013 Fleet Division Follow-up Audit

The FY2013/2014 Audit Plan includes time to conduct unannounced cash counts, administer the newly implemented Employee Ethics Hotline, complete the Policy and Procedures Manual for the Internal Auditor's Office, and coordinate the RFP/Evaluation/Recommendation for the next 5 year external audit contract while being responsive to special requests and advisory needs of management.

This year will hopefully be a year of re-focus and prioritization in order to catch up on the pending items that have carried over from prior years due to other priorities or unplanned audits. I continue to be concerned about the audit coverage that I have been able to provide as a one person audit shop, but will continue to search for ways to add greater value to the City based on the resources available. Additional staff or resources for co-sourcing of audits would greatly improve my ability to respond to the needs of the organization.

FY2014 Risk Assessment Worksheet				A 7	ГТ		'LIN/			41			
Internal Audit						AU			NT 7	†1			
Critoria Laga	nd.		Data E	ntry Ce	ells								
Criteria Lege	A A	Changes	in Proc	edures	/Persor	nel		F	Nature o	f Transa	Inctions		
	B	Budgetec						G			al Controls		
	C	Liquidity				ssets		н Н			Personnel		
	D	Manager		gotiubli		00010		I	Time Sir				
	E	External		es				J	Revenue				
				_									
					Crit	teria							
	А	В	С	D	E	F	G	Н	I	J			
		i	Μ	aximu	ım Poi	nts pe	r Criter	ia					
	27	9	18	18	16	18	18	18	7	9			
						ights				-	Gross	Weighted	
Department	5%	13%	15%	4%	3%	8%	25%	3%	10%	14%		Score	Risk
	- , -			.,,							~		
Legislative													
Mayor and Commissioners	13	3	2	6	11	2	5	1	7	1	51	4.19	LOW
				-			-						
City Manager													1
City Manager	2	3	2	4	6	2	8	1	7	1	36	4.16	LOW
City Clerk	2	3	2	8	5	8	5	1	7	3	44	4.3	LOW
Purchasing	5	1	4	14	12	18	13	1	1	3	72	7.14	MEDIUM
Public Information	2	3	6	4	4	5	5	2	7	1	39	4.22	LOW
Internal Auditor	2	3	2	6	9	10	5	1	7	1	46	4.22	LOW
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Finance													
Treasury	2	3	10	8	7	14	11	1	7	9	72	8.38	HIGH
Chief Financial Officer	2	3	2	6	9	13	8	1	7	9	60		MEDIUM
License	2	3	10	12	10	14	11	2		9	80	8.66	HIGH
Accounting/Accounts Payable	2	5	2	14	10	8	11	2	7	5	66	6.76	MEDIUM
Payroll	2	1	2	10	10	11	11	1	7	5	60	6.29	MEDIUM
Human Resources													
Human Resources Management	2	-	2	6	12	8	8	1		3	54		MEDIUM
Benefits and Insurance	2		2	8	10	11	11	1		3	62		MEDIUM
Safety and Training	2	7	6	8	10	8	11	1	7	3	63	7.07	MEDIUM
Law	2	3	6	4	12	13	13	1	7	3	64	7.35	MEDIUM
	2	7	10	10		12	16	2	2		70	0.25	IIICII
Information Technology	2	7	10	10	7	13	16	3	3	5	76	9.25	HIGH
Police													
Police Administration	2	7	4	12	7	2	16	1	2	2	57	7.01	MEDIUM
Records	5		4	12	7	2	5	1		3			MEDIUM
Criminal Investigations	5		6	6	9	5 11	8	3		1	50		MEDIUM
Traffic and Patrol	5		10	6	16	11	8	<u> </u>		1	59 81		MEDIUM MEDIUM
Communications	5		6	8	16	14	5	9		5	70		MEDIUM
Evidence	5		18	8 10	8	8	5	4		3	64		MEDIUM MEDIUM
Other (Cadets and Crossing Guards)	10		2	8	2	0 5	2	9		1	43		LOW
Care (Care and Crossing Ouards)	10	1	2	0	2	5	2	7	5	1	43	2.92	
Fire													
Administration	10	7	4	8	7	5	13	1	1	1	57	6.46	MEDIUM
Suppression	2		6	4	16	8	2	9		1	58		LOW
Prevention	5		6	8	7	5	8	1		1	45		LOW
Training	5		6	8	2	2	8	1		1	37		LOW

Public Works													
Facilities Management	5	7	6	8	2	5	8	1	7	1	50	5.71	MEDIUM
Administration	7	7	2	6	7	11	8	3	7	5	63	6.38	MEDIUM
Fleet Management	17	7	10	16	2	8	16	1	3	3	83	9.35	HIGH
Operations	5	7	10	14	4	8	10	5	7	1	71	7.47	MEDIUM
Parks and Recreation			_										
Administration	5	3	6	6	2	8	5	2	7	9	53	5.75	MEDIUM
Maintenance	5	7	10	16	2	8	14	8	7	1	78	8.58	HIGH
Athletics	14	5	10	12	7	5	8	10	7	9	87	8.2	HIGH
Aquatics	14	5	12	10	7	5	8	10	5	9	85	8.22	HIGH
Recreation/Fitness	14	5	10	12	7	5	11	10	7	9	90	8.95	HIGH
Golf Courses	10	7	18	10	9	8	13	12	5	9	101	10.79	HIGH
Cemetery	5	3	10	10	5	5	11	2	7	9	67	7.86	HIGH
Community Centers	5	5	10	8	4	5	5	10	7	9	68	6.75	MEDIUM
Beautification	5	5	6	8	2	2	5	2	7	1	43	4.49	LOW
Neighborhood & Community Services													
Administration	10	3	2	6	2	8	1	1	7	1	41	3.25	LOW
Inspection	5	5	6	8	7	2	4	1	7	3	48	4.64	LOW
Housing Assistance	5	7	2	8	14	11	1	2	5	9	64	5.15	MEDIUM
Neighborhood Action/City Central	5	3	2	6	4	8	1	1	7	1	38	3.06	LOW
Code Enforcement	5	5	6	8	4	8	4	1	3	3	47	4.63	LOW

ATTACHMENT #2		
Available Audit Hours for FY13/14		
Available Resources (Audit Hours)		
Number of Staff	1	
Annual Hours Available		2,080
Less: Non-Audit Hours		
Estimated Holidays and Leave Time		280
Professional Development		
City Provided / Misc. Training	20	
CGAP (Cert. Govt. Auditing Pro.) Prepatory Class	24	
ACFE Annual Conference	24	
ALGA Annual Conference	16	
Total Professional Development Hours		84
Administration		_
General Administrative Functions & Tasks	240	
Employee Training/Fraud Awareness Presentations	80	
Complete Policy and Procedure Manual for IA	120	
Total Administration Hours		440
Total Indirect Audit Hours		804
Total Direct Audit Hours Available		1,276
FY12/13 Audit Plan		
Advisory Services/Special Requests/Employee Hotline Admin.		240
Parks Maintenance Operations Audit (carry forward)		320
License Division Audit (carry forward)		320
Fleet Operations Audit Follow-up		160
Audit Committee Meetings/RFP for new External Audit Contract		120
Annual Risk Assessment and Audit Plan		80
Unanounced Cash Counts		40
Total Budgeted Direct Audit Hours		1,280
Resource Over/Short		(4)