



2018 Calendar
City of Bowling Green
2017 Annual Report

Jennings Creek

City Manager's Letter

Dear Fellow Resident,

It is my continued pleasure to present the City's twelfth Annual Report and Calendar for your review and use. The central theme of this year's offering is City Waterways.

It has often been said that water is the wellspring of life. Without an abundant and clean source of this precious commodity, no group of people could survive, let alone build a community.

Here in Bowling Green, we are blessed to have sufficient supplies of high quality water to sustain our existing community and to meet the demands of tomorrow. In addition, the various waterways that transect our beautiful city also provide a myriad of opportunities for recreation and tourism as well as unique places of emotional shelter from the frenetic pace of modern life.

We urge you to take the time to view all of the photographs of the City's waterways found here and visit those that you may find to your liking.

Although each city waterway is different in its presentation, water's essence never changes. The same holds true for our city government as we seek to remain true to our purpose and goals despite the challenges we face as a service organization. To that end, we seek:

1. To provide the best city services at the lowest appropriate cost;
2. To adequately maintain and invest in our public infrastructure;
3. To compete economically on a global and national basis by helping to incentivize the jobs that fuel our community;
4. To be a democratic local government organization that adheres to the highest standards of honesty and ethics; and
5. To be a city government that seeks to improve the quality of life for all residents.

We trust that over the last year or so we have stayed true to these operating values and succeeded in meeting your expectations. If you have any ideas that can help make us a better city, please let us know.

Bowling Green First,
Kevin D. DeFebbo, City Manager
November 2017



Stone work at the river, Power Street: Several stone works remain visible in the area and date back to the when barges carried goods up and down the Barren.



Board of Commissioners & Senior Management Team

Board of Commissioners



Front Row, Left to Right: Commissioner Rick Williams and Mayor Bruce Wilkerson

Back Row, Left to Right: Commissioner Joe Denning, Commissioner Sue Parrigin, and Commissioner Brian "Slim" Nash

Senior Management Team



Front Row, Left to Right: Gene Harmon (City Attorney), Jeff Meisel (Chief Financial Officer), and Kim Lancaster (Executive Assistant/Public Information Officer)

Middle Row, Left to Right: Mike Grubbs (Human Resources & Risk Management Director), Greg Meredith (Public Works Director), Jason Colson (Fire Chief), Doug Hawkins (Police Chief), Brent Childers (Neighborhood & Community Services Director), and Brent Belcher (Parks & Recreation Director)

Back Row, Left to Right: Lynn Hartley (Chief Information Officer), Katie Schaller-Ward (Assistant City Manager/City Clerk), Kevin D. DeFebbo (City Manager), and Deborah Jenkins (Internal Auditor)

Vision

The City of Bowling Green is a dynamic urban center, which is a hometown for families and home of the nationally recognized Western Kentucky University.

It has a vibrant downtown and riverfront and a strong, growing economy.

Our diverse Bowling Green residents have access to top quality education, can enjoy an active lifestyle with cultural, recreational and leisure opportunities and live in safe, livable neighborhoods.

We take pride in our great community.



Mission

The City of Bowling Green is committed to strengthening our vibrant community by focusing on quality of life, service delivery, fiscal responsibility, public safety, neighborhood revitalization, visionary leadership, and economic development.



Wilkin Blue Hole: Wilkin Blue hole is the second largest spring in Kentucky in terms of minimum flow.

2017: The Year in Review and a Look Ahead

ROADS AND TRANSPORTATION: BETTER WAYS TO GET AROUND TOWN

- The Josephine sidewalk project was completed and included the installation of approximately 1,500 new feet of sidewalk and 360 feet of curb and gutter.
- The East 10th Avenue and Cherry Drive intersection realignment project was completed, which made the intersection safer for traveling motorists.
- 3,700 feet of new sidewalk was added to the Lovers Lane Soccer Complex.



- A much-needed traffic signal was installed at Cave Mill Road and Crossings Boulevard to ease congestion.
- The FY2017 paving program was completed for various streets, which included approximately 23 miles of roadways.
- Sidewalk was repaired or replaced on Lewis Avenue and Jackson Street.

January 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 New Year's Day City Offices Closed	2	3	4	5	6
7	8	9	10	11	12	13
14	15 Martin Luther King, Jr. Day City Offices Closed	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

- The Canton Avenue drainage project was completed to reduce flooding impacts to residents in the area.
- New sidewalk was completed as a part of the annual sidewalk construction program on High Street, Pearl Street, W. 11th Avenue, Thames Valley Way, E. Main Avenue, Stonehenge Avenue, E. 14th Avenue, Kenton Street, Cypress Wood Lane, Gordon Avenue, and Morgantown Road.



- Storm mitigation designs were completed for Woodford Avenue, W. 14th Avenue, Nutwood Street, Robin Road, Loop Drive, E. 5th Avenue, and Paddock Way.

STRONG NEIGHBORHOODS: IMPROVING INFRASTRUCTURE, EMPOWERING PEOPLE

- Neighborhood and Community Services (NCS) partnered with the International Code Council for Building Safety Month in May to mentor the next generation of building professionals, build design for all ages, prepare for natural disasters, and invest in technology for safety, energy, and water efficiency.
- Decorative sign posts and pedestrian trash cans were installed throughout the BG Reinvestment Area Neighborhood Improvement Program Census Tract 105.2 to promote neighborhood pride and reduce pedestrian litter.



Graham Springs Complex: The Graham Springs Complex consists of four primary spring outlets draining an area of approximately 138.9 square miles.

- #BGGovToGo was launched as a new neighborhood outreach tool targeting neighborhoods and special events and it more than doubled the opportunities that Summer Strolls offered for neighbors to meet their elected officials.

- NCS and the Parks and Recreation Department partnered with Independence Bank to host two Family Fun Nights featuring outdoor movies at the new West End Park.



- NCS, the City Arborist, and Operation P.R.I.D.E. partnered to present a Neighborhood University session on “Curb Appeal,” maximizing promotion of the Private Property Improvement Program grants in Census Tract 105.2 which yielded an attendance of 60 participants, the single highest attendance recorded for a Neighborhood University training session.

PUBLIC SAFETY: MORE STAFF, BETTER EQUIPMENT

- A “Resistance to Arrest” application was developed internally for use by the Bowling Green Police Department (BGPLD) to better report on incidents and statistics.
- The gun vault at BGPLD was renovated to provide increased access accountability, more effective storage, and a more useable gunsmith station.
- Two new sworn positions were added to BGPLD.

February 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2 Groundhog Day	3
4	5	6	7	8	9	10
11	12 Lincoln's Birthday	13	14 Valentine's Day	15	16	17
18	19 Presidents' Day Washington's Birthday	20	21	22	23	24
25	26	27	28			

- Enhancements were made to the Mobile Fire Inspection Program, which allows inspections in the field to be more functional.
- BGPD Officers were outfitted with body worn cameras to be used when in the field.



- A new station alerting system was purchased and is being installed at all Bowling Green Fire Department (BGFD) fire stations and dispatch to ensure a more efficient and timely response to emergency incidents.
- Four Bowling Green Firefighters successfully completed the International Association of Arson Investigators Certification Class.
- All tasers have been replaced and upgraded.
- A TI Training system was purchased and installed by BGPD to provide a use of force decision-making training to expand Officers' skillset.
- New doors and windows were installed at the Porter Pike Fire Training Center Tower to provide safe opportunities for training around building openings while maintaining the structure.



Terminus of Whiskey Run: Whiskey Run allegedly earned its name during prohibition. Once a flowing stream it is now downtown Bowling Green's primary stormwater outlet.

- BGPD became the first agency in the Commonwealth of Kentucky to have both the 911 Center and full agency accredited simultaneously.
- The first mobile forensics unit vehicle was deployed in the BGPD for use at crime scenes and serious/fatal collisions.

PARKS AND RECREATION: NEW AND IMPROVED FACILITIES

- F.O. Moxley Community Center phase two renovations to address all public meeting room spaces were completed.
- An additional aerobics room was designed and introduced to members to increase aerobic/Silver Sneaker Program possibilities.
- Parks and Recreation offered and installed foot golf at The Golf Course at Riverview, while also offering multiple golf classes including instruction in elementary physical education classes, clinics, camps, and a Youth Golf Academy.



- Repairs were completed at CrossWinds Golf Course to Lake #2 and Lake #9.
- The new Cemetery Maintenance facility construction was completed.
- New playgrounds were installed at Kereiakes and Pedigo parks, updating the equipment for all users.

March 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5	6	7	8	9	10
11 Daylight Savings Time Begins	12	13	14 Ash Wednesday	15	16	17 St. Patrick's Day
18	19	20 Spring Begins	21	22	23	24
25 Palm Sunday	26	27	28	29	30 Passover Good Friday City Offices Closed	31

- Demolition and new construction began on the bathrooms and concession building at Lovers Lane Soccer Complex, allowing for program growth.
- Design phases were completed on major improvements to Reservoir Hill, Preston Miller, Russell Sims Aquatic Center, and Shake Rag parks.
- 8,600 feet of walking and running trails were completed at Lovers Lane Soccer Complex, known as "The Loops."



WAYS WE'RE SAVING MONEY

- An in-house property tax collection process using an existing system was implemented and installed saving over \$300,000.
- LED lighting was installed at Fire Station #1 which provided electricity cost savings.
- The bay door openers at four fire stations were replaced with more efficient units which reduced overall energy costs.
- Staff recovered \$129,509 in FY2017 City property losses through outside insurance agencies, City insurers, and recovery from individuals through personal payments or court-ordered restitution.
- Respirator fit testing was performed with all sworn police officers and golf spray technicians in-house, saving \$4,000.



Barren River Jennings Creek Confluence: this is the confluence of Jennings Creek and the Barren River, or the point at which they come together.

- A minimum of \$1.4 million was captured in personnel and non-personnel under-spending at the end of FY2017 through fiscal management of the budget, which will be applied to future capital projects.

BETTER WAYS OF WORKING

- The new Webtrac system was implemented for Parks and Recreation to allow participants the ability to sign-up and pay for reservations and teams online.
- A major upgrade to the software at the Fleet Division was completed, which allows for added functionality, including the scheduling of vehicle maintenance online.
- eMisc Billing was implemented, which allows residents to pay property taxes and other bills online.
- Over \$189,000 was collected from seven online public auctions of surplus and confiscated items through GovDeals.com.



- A new system to inventory and tag all computer-related equipment within the City was set up and completed by Information Technology (IT).
- BGPD Cadet Program was expanded to include designated positions to improve diversity.

April 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1 Easter	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22 Earth Day	23	24	25 Administrative Professional's Day	26	27 Arbor Day	28
29	30					

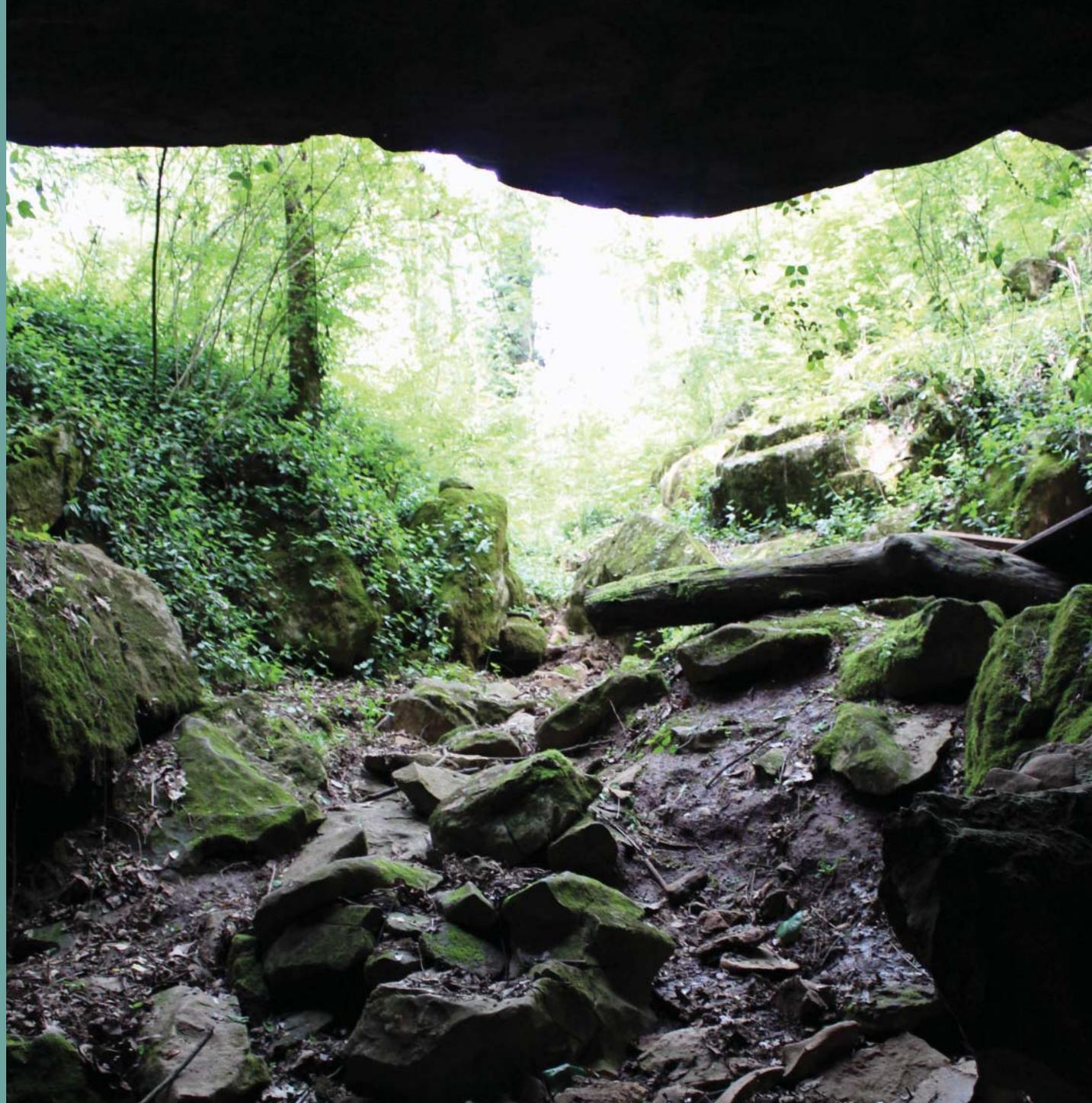
- In order to recruit more qualified candidates for public safety positions, pamphlets and business cards were developed to distribute to the community, and an internet based outreach campaign was created.
- During FY2017, the pool of potential bidders for City projects was increased by 20% over the previous year to ensure competition and to achieve the best price and value for purchases greater than \$20,000.

BETTER SECURITY AND SAFETY

- Additional doors at the Greenwood Fire Station and BGPD were added to the internal access control door system, creating better security.
- A number of additional security cameras were added at various locations throughout the City, including Lovers Lane Soccer Complex.



- Upgrades to recording devices were completed to allow longer recording times.
- More IT employee training was completed across all staff members related to data security, and several educational phishing tests were conducted.
- The closed circuit television security camera system was upgraded at the BGPD headquarters.



State Trooper Cave: This entrance to State Trooper serves as an access point for the City's groundwater monitoring program. A portion of the cave downstream of this point gained notoriety when it collapsed beneath Dishman Lane in 2002.

AWARDS, ACCOMPLISHMENTS AND GRANTS

- The seventh annual Internal Services Survey was completed to rate the services received by employees during FY2017.
- The City’s FY2017 Budget Document received the fifth consecutive Distinguished Budget Presentation Award from the Government Finance Officers Association (GFOA).
- BGF D participated in the *Hand It to a Hero Program*, which collected over \$2,000 and 400 donated toys at local businesses.



- The City was recertified as a “Drug-Free Workplace” through the Department of Workers’ Claims and received a 5% workers’ compensation premium savings of \$5,912, providing approximately 75% of all funding needed to perform pre-employment, random, and post-accident drug and alcohol testing.
- BGF D partnered with the Marine Corps League and the Toys for Tots Foundation to provide over 200 children four toys each on Christmas Day.
- The Internal Auditor’s Office Report, *Fleet Technician Efficiency Audit*, won the 2016 Exemplary Knighton Award from the Association of Local Government Auditors in the Extra Small Shop Category.

May 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3 National Day of Prayer	4	5 Cinco de Mayo
6	7	8	9	10	11	12
13 Mother's Day	14	15	16	17	18	19 Armed Forces Day Shavuot
20 Whitsunday (Pentecost)	21	22	23	24	25	26
27	28 Memorial Day City Offices Closed	29	30	31		

- BGFD participated in the Drakes Creek Watershed Festival to provide insight and advice to the community on safe boating and water rescue techniques.
- The City was awarded \$10,000 by General Motors for the Streamside Field Day Program presented by the Public Works Department.



- BGFD received a Homeland Security Grant in the amount of \$20,600 for the purchase of urban search and rescue gear.
- The City was awarded a \$300,000 Brownfields grant from the U.S. Environmental Protection Agency to assess properties potentially contaminated with hazardous substances, pollutants, or contaminants and for encouraging the redevelopment of these properties to improve opportunities for new businesses, affordable housing, and green space in west end neighborhoods.
- The Comprehensive Annual Financial Report (CAFR) received the GFOA Certificate of Excellence in Financial Reporting for FY2016 for the eleventh consecutive year.
- The Popular Annual Financial Report (PAFR) for FY2016 received the GFOA award for Outstanding Achievement for the fifth straight year.



Barren River Low Head Dam: This low head dam serves to ensure that the Bowling Green Municipal Utilities water treatment plant isn't left dry in drought conditions. It serves to hold several feet of the Barren in a pool for water withdrawal.

- The City was awarded a \$5,000 Federal 319 grant for an outdoor classroom for the Streamside Field Day Program.
- The City is expected to receive \$500,000 from the Kentucky Transportation Cabinet for the West End Neighborhood greenways connector and intersection improvements project; the project will fill gaps in the greenways system and provide pedestrian safety improvements at four intersections.



- The Housing Division received the U.S. Department of Housing and Urban Development (HUD) High Performer Status for the eleventh straight year.

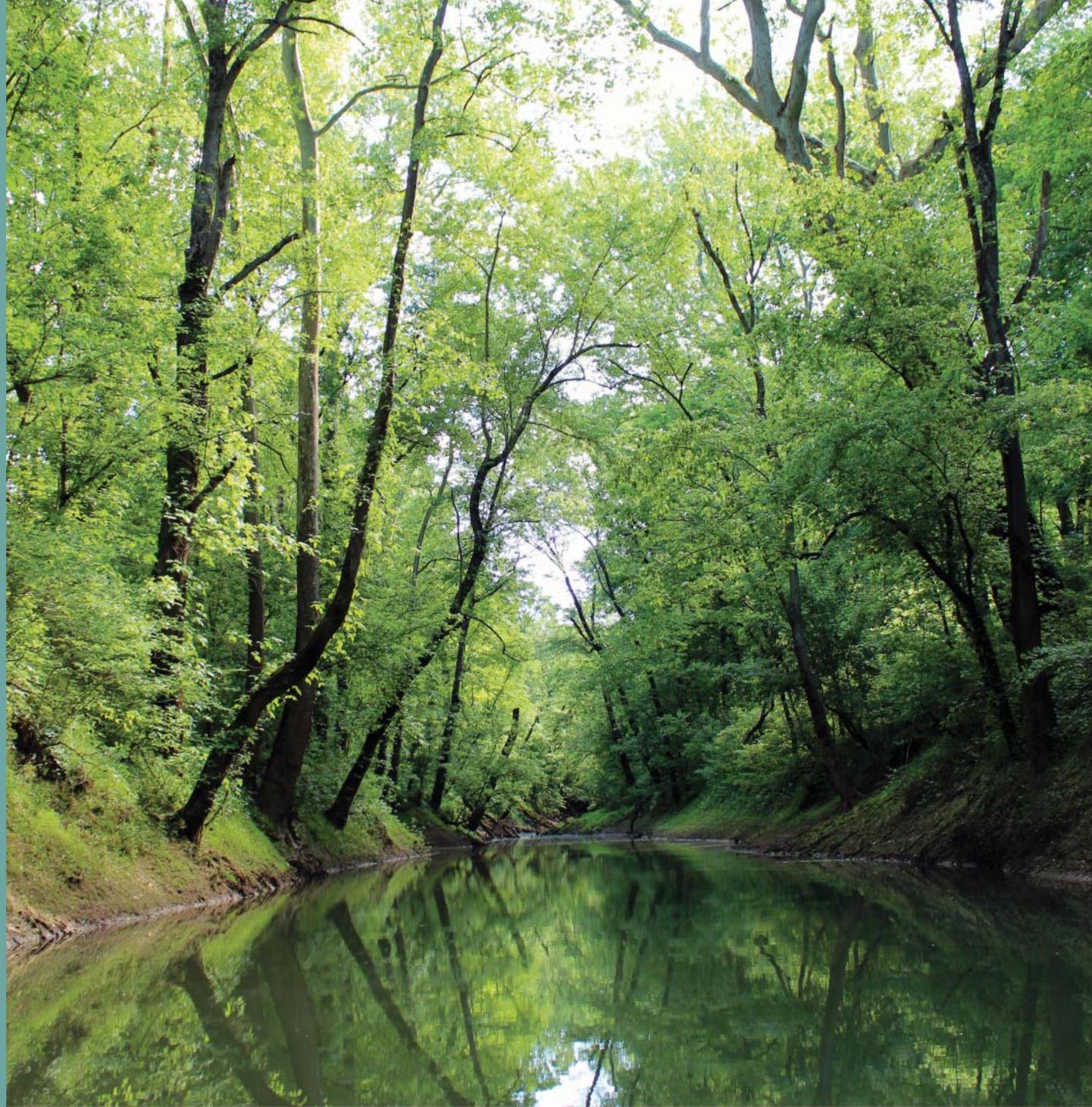
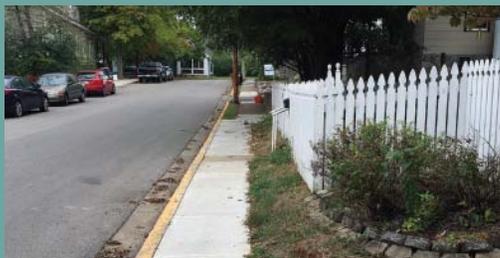
FISCAL YEAR (FY)18 KEY BUDGET RECOMMENDATIONS

- Compared to last year's adopted budget, revenues in FY2018 were projected to increase by 8.2% for All Funds and 6.8% for the General Fund.
- The City's FY2018 operating budget, excluding capital projects, reflects an increase of only 2.9% (\$2.7 million) for All Funds and 4.7% (\$2.7 million) for the General Fund compared to FY2017.
- No local tax increases were recommended or adopted in the budget for the fifteenth consecutive year.

June 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4	5	6 D-Day	7	8	9
10	11	12	13	14 Flag Day Eid-al-Fitr	15	16
17 Father's Day	18	19	20	21 Summer Begins	22	23
24	25	26	27	28	29	30

- There are no new General Fund financed projects proposed in FY2018. The total adopted Capital Improvement Program (CIP), including debt, is approximately \$29.7 million, which is a 2.7% increase over FY2017, and is the first year since FY2008 in which new capital projects represent 60% of the total CIP budget.
- The FY2018 budget includes special funding for workforce development programs through the Bowling Green Area Chamber of Commerce to foment the creation and retention of new jobs, and continues to cover half of the annual debt service obligation of the Kentucky Transpark bonds.
- Over \$2.7 million of local tax dollars will be used to continue to pay the annual ballpark debt obligation and to distribute incremental growth from the Downtown Tax Increment Financing (TIF) District to support new development.
- \$625,000 of Community Development Block Grant (CDBG) and local tax dollars will be used for the fourth year of the BG Reinvestment Area to make neighborhood improvements within a defined target area.



This springs complex forms a resurgence river that serves as a tributary to the Barren River.

- \$40,000 of local tax dollars will be used for the annual Select Neighborhood Action Program (SNAP) to assist neighborhoods with smaller improvement projects.
- \$1.1 million in State funds and another \$2.6 million in local tax revenues will be used to maintain streets and sidewalks as part of the City's annual overlay and reconstruction program, and to continue improvements to Smallhouse Road. The total overlay budget was increased by 17.5% over the FY2017 amount to continue to address the quality of road surface conditions throughout the city.



- For the first of two years, \$1.2 million of local revenues was set aside to be used for public improvements in the downtown area to create safe pedestrian walkways, improve deteriorating public infrastructure, and provide an inviting connection between Fountain Square and Circus Square parks.
- \$1 million in local tax revenues will be used to continue the Stormwater Mitigation Program and the Sidewalk Improvement Program for the enrichment of community livability.

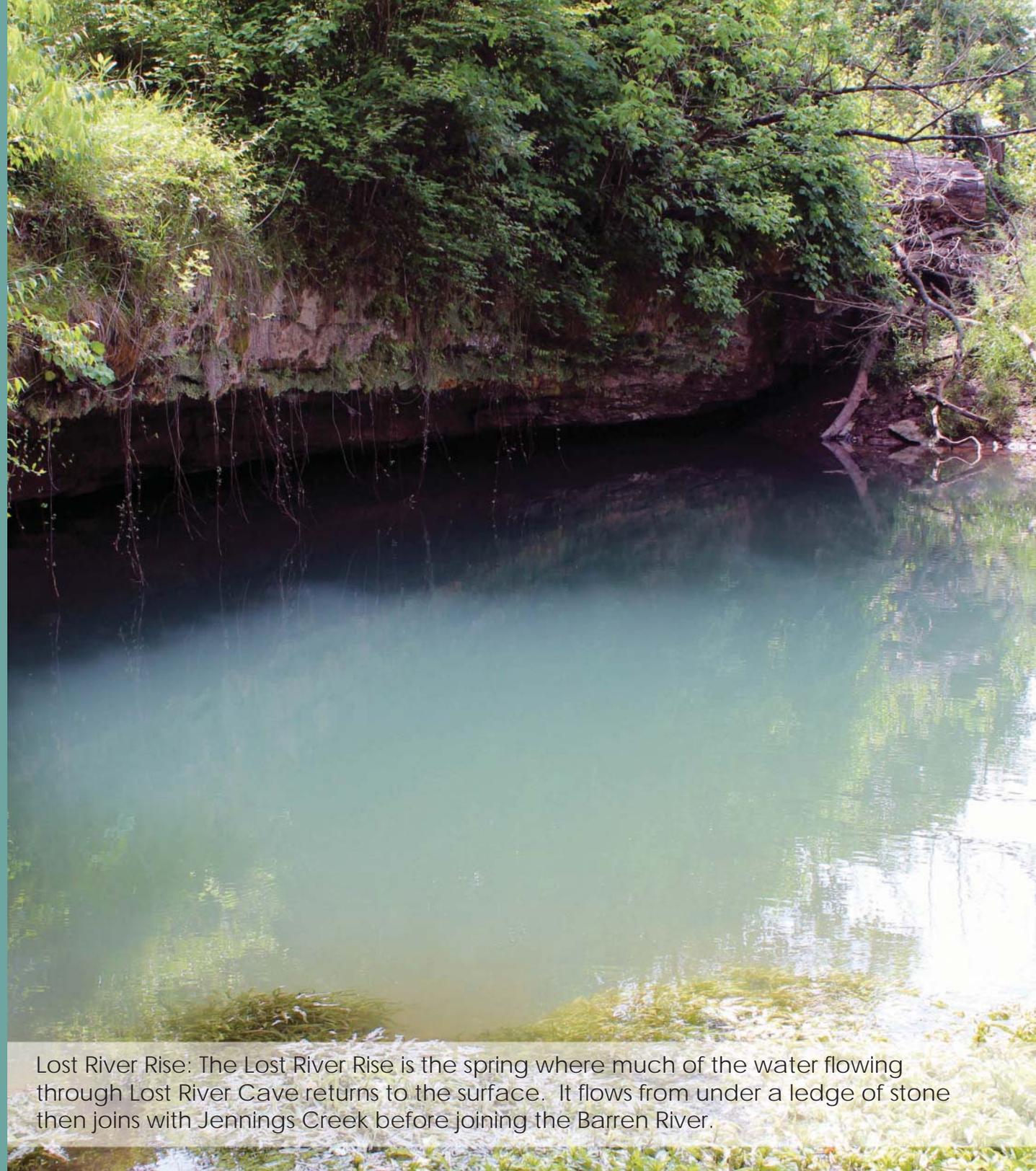
July 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4 Independence Day City Offices Closed	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

- Nearly \$6.2 million will be dedicated to enhance public safety services with upgraded facilities/vehicles/equipment, a new 911 phone system, and purchase replacement of safety equipment for Fire Suppression personnel, as well as planning for future fire stations in underserved areas.



- Over \$2.2 million in local tax revenues will be used to implement recommendations from the Parks Master Plan, including development of a new passive park at the corner of 3rd Avenue and College Street (Shake Rag), replacement of playground equipment at Covington Woods and Lampkin parks, refurbishment of multi-use courts at Lampkin Park, expansion of the bathrooms at Russell Sims Aquatic Center, renovation of the shelter and parking lot at Pedigo Park, expansion of the parking at Kereiakes Park, and to make other improvements at CrossWinds Golf Course, Russell Sims Aquatic Center, Bowling Green Community Center, and RiverWalk Park



Lost River Rise: The Lost River Rise is the spring where much of the water flowing through Lost River Cave returns to the surface. It flows from under a ledge of stone then joins with Jennings Creek before joining the Barren River.

Did You Know?

- 26 Board of Commissioners Meetings, Work Sessions and Special Call Meetings Held
- 69 Neighborhood Meetings
- 6 *Spotlight on Bowling Green* Programs Produced In-house



- 299 Positions Filled (Including Temporary/Seasonal)
- 668 Potholes Repaired
- 12,336 Permit Plan Reviews Completed
- 7,251 Fire Incident Responses
- 22,356 Property Tax Bills Distributed (Calendar Year 2016)
- 610 Municipal Computer Users Supported (Including City-County Planning Commission and Other External Agencies)
- 56,666 Rounds of Golf Played at City Golf Courses
- 78,052 Police Service Calls to 911
- 55 Ordinances Considered

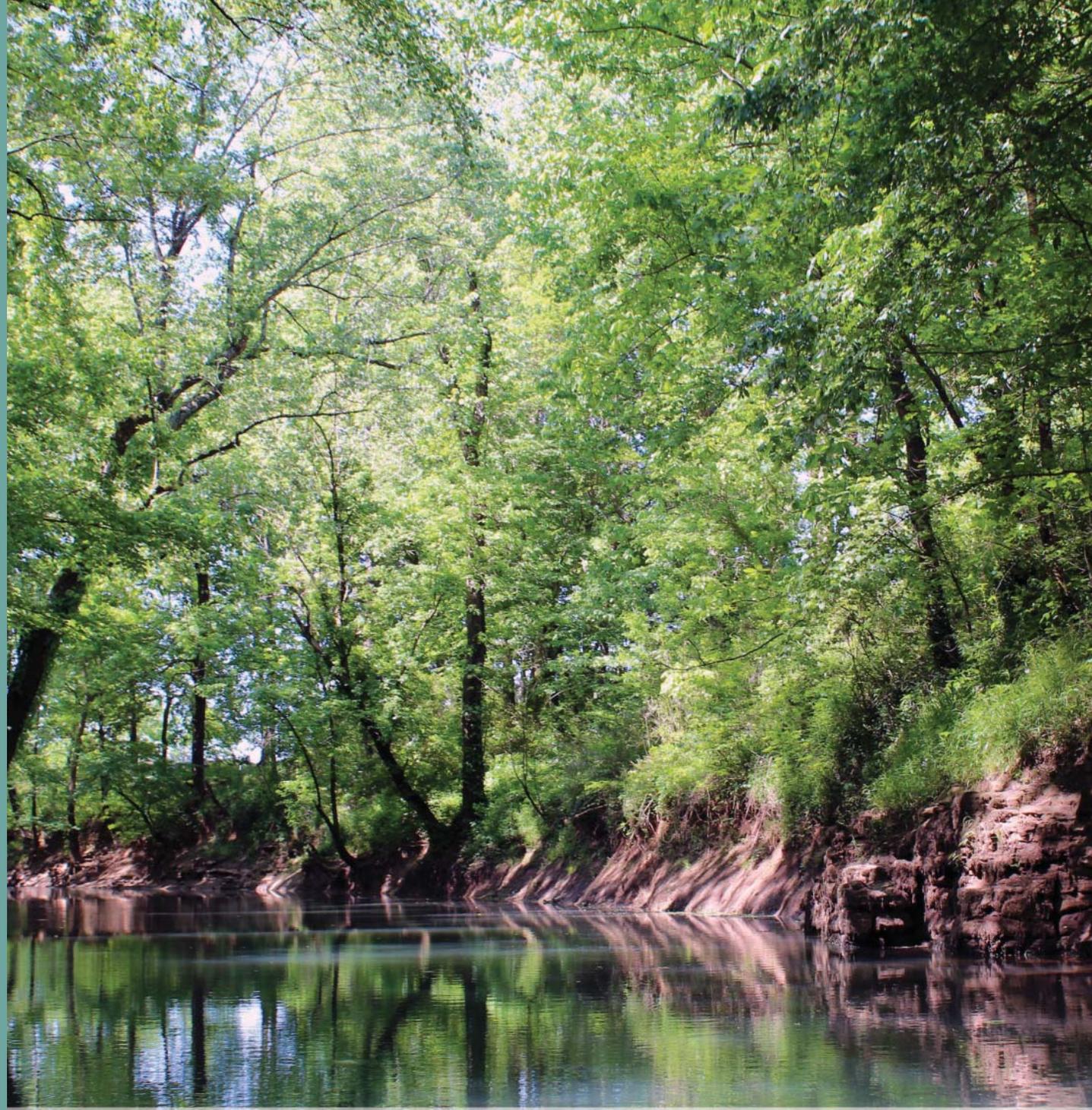
August 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21 Eid-al-Adha	22	23	24	25
26	27	28	29	30	31	

- 12 Neighborhood SNAP Grant Recipients
- 8 Public Service Announcements Produced In-house
- 545 Assists Provided to Members of the International Communities
- 2,168 Applicants for City Jobs
- 1,900 Feet of Sidewalk Replaced



- 6,959 Code Inspections
- 262 Fire Responses
- 439 New Jobs Created through Job Development Incentive Program
- 1,648,900 Page Views for City Website
- 975 Acres of Parks Maintained
- 40 Citizens Police Academy Graduates
- 274 Municipal Orders/Resolutions Considered
- 42 Hours of Neighborhood Management and Community Resources Training Offered to Residents
- 54 *Update Bowling Green Programs* Produced In-house



Jennings Creek: Designated a Kentucky Trout Water. This Creek is stocked with rainbow trout by the Kentucky Department of Fish and Wildlife from April to October.

2,291 eNews Subscribers for Job
Vacancy Announcements

10,100 Feet of New Sidewalk Constructed

4,501 Building Inspections

145 Hazardous Condition Responses

848 Business Registrations

3,403 Computer Help Desk Requests

15,631 Trees, Plants and Shrubs Planted

25 Junior Police Academy Graduates



152 Certificates Issued for the Purchase
of Fairview Cemetery Burial Sites

22 *Over 50 Citizens Academy
Graduates*

63 eNews Releases Distributed

66 Recruitment Announcements
Issued

23 Miles of Streets and Alleys
Repaved

2,489 Animal Control Calls/Responses

583 Fire Prevention Events Held

\$207,328 In Delinquent Property Taxes
Collected

September 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3 Labor Day City Offices Closed	4	5	6	7	8
9 Rosh Hashanah	10	11 Patriot Day	12	13	14	15
16	17 Constitution Day	18 Yom Kippur	19	20	21	22 Autumn Begins
23 Sukkot	24	25	26	27	28	29 Hoshana Rabbah
30 Shemini Atzeret						

1,615 Computers, Printers, and Other Hardware Supported

4,200 Volunteers Contributed 50,000 Hours of Service

4,364 Traffic Collisions Worked

332 Requests for Public Records Processed by the City Clerk's Office

1,892 Complaints/Service Requests Processed

4,144 Facebook Friends

132 Auto, Property, General Liability, and Injury Claims Reviewed or Investigated

23 Stormwater Presentations/Events

\$3.3 Million in Federal Grant Spending

21,289 Contacts Through Public Fire Education and Prevention Classes

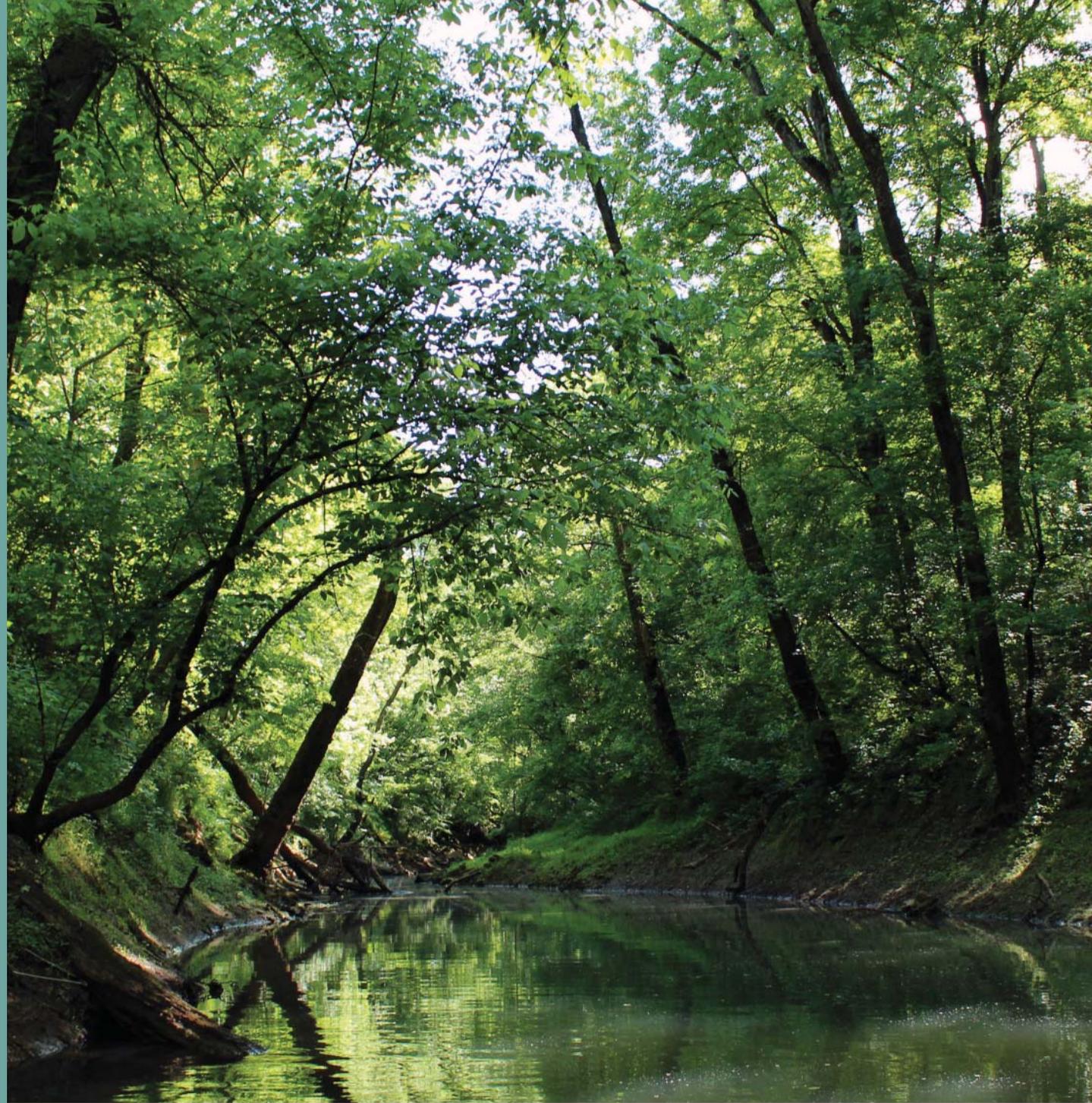


745 Transient Business Registrations

454 Request for Service Forms Completed Online

885,472 Participants in Athletics and Fitness Programs

4,490 Traffic Stops (11,130 Charges)



Graham Springs Run: It is the second largest karst groundwater basin in Kentucky, this stream serves the Graham Springs Complex, in dry weather all of the flow is spring water.

- 492 Purchase Orders Approved by Central Purchasing
- 121 Special Event/Parade Permit Application Requests
- 13,394 Twitter Followers
- 1,217 Hours of Safety Related Instruction Presented
- 1,173 Tons of Leaves Picked Up and Recycled (Oct. 2016 through Jan. 2017)



- 1,776 Electrical Inspections
- 5,034 Emergency Medical Responses
- 5,196 Accounts Payable Checks Issued
- 4,876 eNews Subscribers
- 25,076 Special Populations Participants
- 766 Citations Issued for Speeding
- 70 Formal Bids Processed and Posted on Website
- 41 Noise Variance Application Requests
- 221,798 YouTube Views (285 Subscribers)
- 746 Full and Part-time Public Service Employees

October 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 Simchat Torah	2	3	4	5	6
7	8 Columbus Day	9	10	11	12	13
14	15	16 National Boss's Day	17	18	19	20
21	22	23	24	25	26	27
26	29	30	31 Halloween			

- 2,300 Linear Miles of Streets Maintained/
Cleaned
- 634 Building Permits Issued
- 60 Extrications/Rescues
- 8,277 Accounts Payable Electronic
Funds Transfer (EFT) Payments
- 1,738 Text Message Subscribers
- 156,913 Visits to Bowling Green Community
Centers



- 431 Citations Issued for Disregarding
Stop Signs
- 3,809 Registered Bidders
- 12 Countries and 4 Ethnic Groups
Represented on the Bowling Green
International Communities
Advisory Council
- 231 Volunteer Applications Received
and Processed
- 530 Tons of Waste Removed from
Streets by Sweeper
- 1,035 Electrical Permits Issued
- 2,846 Fire Code Inspections
Conducted



Lost River Cave Roof: Lost River Cave is a seven-mile cave system that runs through the heart of Bowling Green.

- 185 New Vendors
- \$75,000 Received in Donations
- 430 Citations Issued for Running Red Lights
- 48 City Appointees to Various Boards, Commissions and Agencies
- 115 Outreach Activities Held with Members of the International Community
- 471 City-owned Vehicles/Equipment Maintained
- 627 Other Permits Issued
- 307 Plans Reviewed for Fire Code Compliance
- 2,355 Facility Rentals Processed
- 49 Proclamations Issued
- 1,836 New Americans Engaged through Community Engagement Activities
- 500,000+ Square Feet of Buildings Maintained
- \$197,299,697 Value of Building Permits Issued
- 30 Arson Fire Investigations Conducted
- 19,553 Direct Deposit Payroll Checks Issued
- 80,625 Visits to Russell Sims Aquatic Center

November 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4 Daylight Savings Time Ends	5	6 Election Day	7	8	9	10
11 Veteran's Day	12	13	14	15	16	17
18	19	20	21	22 Thanksgiving City Offices Closed	23 City Offices Closed	24
25	26	27	28	29	30	



- 3,933 Drug Charges
- 300 Subscribers to the City's Bilingual e-Newsletter *Amigos Resource Network*
- 91 Outside Agency Vehicles/Equipment Maintained
- 698 Households Receiving Rental Assistance
- 26,749 Total Hours of Departmental Training
- 453 DUI Arrests
- 78 Newly Naturalized Citizens Recognized at the Inaugural Reception for New Americans



- 1,600 Service Requests Completed by Operations Division
- 13 Homeless Veteran Families Received Housing
- 79,612 Calls for Service
- 84 City Staff Members Received Cultural Competency Training
- 1,504 Work Orders Completed by Operations Division
- 45 Hours of Face-to-Face Interpretation in Spanish



Unnamed Spring: The Graham Springs Groundwater Basin comprises the majority of Warren County northeast of Bowling Green. Numerous large springs are found along this run.

28 Stormwater Illicit Discharge Responses

183 Tons of Deicer Used on City Roadways this Past Winter



1,996 Minutes of Over-the-Phone Interpreter's Services Provided to Individuals with Limited English Proficiency Accessing Non-Emergency City Services

827 Service Requests Completed by Planning and Design

1,500 Vehicles Moved Through Two Household Hazardous Waste Collection Days

6,531 Minutes of Over-the-Phone Interpreter's Services Provided to Individuals with Limited English Proficiency Accessing Emergency City Police Services

942 Development Plan Reviews Completed

743 Fleet Preventative Maintenance Work Orders Completed

50 Essential Documents Translated into 9 Different Languages

1,315 Fleet Repair Work Orders Completed

December 2018

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2 Hanukkah	3	4	5	6	7 Pearl Harbor Remembrance Day	8
9	10	11	12	13	14	15
16	17	18	19	20	21 Winter Begins	22
23	24 Christmas Eve City Offices Closed	25 Christmas Day City Offices Closed	26	27	28	29
30	31 New Year's Eve					

IMPORTANT CITY TELEPHONE NUMBERS

POLICE/FIRE/EMS EMERGENCY ONLY: 911

Police - Information
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-4244

Police - to Report Non-Emergency Police
Incident: 270-393-4000

Police - Information: 270-393-BGPD

Fire Non-Emergency Dispatch: 270-393-4831

City Main Number/Switchboard
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-3000

Hearing Impaired - Toll Free: 1-800-648-6056

City Central (Complaints/Information about
City Services): 270-393-3444

Public Works Information Hotline: 270-393-3333

Power Outage/Problem:
BGMU 270-782-4302 WRECC 270-842-6541

Building Permits: 270-393-3615

Electrical Permits: 270-393-3676

Business Licenses: 270-393-3000

Contractors Licensing: 270-781-3530

Employment Opportunities (City): 270-393-3689

Garbage Pickup (Scott Waste): 270-783-4016

Neighborhood Services: 270-393-3674

Parks & Recreation Main Office: 270-393-3249

Planning & Zoning (City-County): 270-842-1953

Live Monthly Meetings Schedule on
Bowling Green Government Access Channel 4

City Board of Commissioners Meeting: 1st & 3rd Tuesday at 4:30 p.m.
City/County Planning Commission Meeting: 1st & 3rd Thursday at 6:00 p.m.
BGMU Board Meeting: 2nd Monday at 4:30 p.m.
City Code Enforcement & Nuisance Board Meeting: 4th Tuesday at 5:00 p.m.
Board of Adjustments Meeting: 2nd Thursday at 5:00 p.m.

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