



2019 Calendar City of Bowling Green 2018 Annual Report

Beautiful Bridge - Tanner Kremer
2018 Photo Contest 1st Place &
People's Choice Winner

City Manager's Letter

Dear Residents of Bowling Green,

It is my pleasure to present to you the City's thirteenth Annual Report and Calendar for your review and use during 2019. This year's report may be one of our best yet, incorporating the works of local photographers and the City's recent "We are Bowling Green" photo contest winners. This report continues to provide the many accomplishments and achievements of the past year, along with statistics of work volume performed by the City employees who service over 65,000 people that encompasses approximately 40 square miles.

Bowling Green is a vibrant growing city that will always strive to:

- Provide the best city services at the lowest appropriate cost;
- Adequately maintain and invest in public infrastructure;
- Compete economically on a global and national stage by helping to incentivize the jobs that fuel our community;
- Be a democratic local government organization that adheres to the highest standards of honesty and integrity; and
- Be a city government that seeks to improve the quality of life for all residents.

I believe Bowling Green residents have much to be grateful for in our community. We have a firm financial position, steady local economy, good quality of life, low crime rate in most areas, respectable schools, good utilities, well-maintained roads, up-to-date parks, lower cost of living than most areas of the country, low tax rates compared to most areas of the country, plenty of job opportunities, good geographic location, an entrepreneurial spirit in the community, and a great university.

I hope this report and calendar will serve as a reminder of the great place where we live, work, and play! Hope you enjoy!

At your service,

Jeff Meisel
City Manager



Downtown Reflection Inside Out - Sheila Reeves
2018 Photo Contest 2nd Place Winner



Board of Commissioners & Senior Management Team

Board of Commissioners



Front Row, Left to Right: Commissioner Rick Williams and Mayor Bruce Wilkerson

Back Row, Left to Right: Commissioner Joe Denning, Commissioner Sue Parrigin, and Commissioner Brian "Slim" Nash

Senior Management Team



Front Row, Left to Right: Gene Harmon (City Attorney), Erin Hulseley (Human Resources & Risk Management Director), Jason Colson (Fire Chief), and Kim Lancaster (Executive Assistant/Public Information Officer)

Middle Row, Left to Right: Katie Schaller-Ward (Assistant City Manager/Chief Financial Officer), Brent Childers (Neighborhood & Community Services Director), Brent Belcher (Parks & Recreation Director), and Deborah Jenkins (Internal Auditor)

Back Row, Left to Right: Greg Meredith (Public Works Director), Doug Hawkins (Police Chief), and Jeff Meisel (City Manager)

Not Pictured: Lynn Hartley (Chief Information Officer)

Vision

The City of Bowling Green is a dynamic urban center, which is a hometown for families and home of the nationally recognized Western Kentucky University.

It has a vibrant downtown and riverfront and a strong, growing economy.

Our diverse Bowling Green residents have access to top quality education, can enjoy an active lifestyle with cultural, recreational and leisure opportunities and live in safe, livable neighborhoods.

We take pride in our great community.



Mission

The City of Bowling Green is committed to strengthening our vibrant community by focusing on quality of life, service delivery, fiscal responsibility, public safety, neighborhood revitalization, visionary leadership, and economic development.



Snowy Night at the Square - Fred Dent
2018 Photo Contest 3rd Place Winner

2018: The Year in Review and a Look Ahead

ROADS AND TRANSPORTATION: BETTER WAYS TO GET AROUND TOWN

- Completed installation of the first phase of directional wayfinding signage in the downtown area with assistance from the Bowling Green Area Convention and Visitors Bureau.
- Drainage improvement projects were completed at South Sunrise Drive, W. 14th Avenue, Woodford Street, Loop Avenue, Nutwood Street, 5th Avenue, and Paddock Way.
- Over 4,500 feet of new sidewalk was constructed on South Sunrise Drive, Hogle Drive and Logan Way.



- Over 1,000 feet of sidewalk was replaced along Nutwood Street.
- The Smallhouse Road Widening Project Phase I construction was completed, creating 3 lanes, new storm sewers, and an eight foot wide multi-use path.
- The Smallhouse Road Widening Project Phase II design was completed.

January 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1 New Year's Day City Offices Closed	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21 Martin Luther King, Jr. Day City Offices Closed	22	23	24	25	26
27	28	29	30	31		

- Turn lane improvements were made at the intersection of Creason Street and Emmett Drive alleviating traffic issues.
- Concrete intersection rehabilitation was completed at three downtown intersections.

STRONG NEIGHBORHOODS: IMPROVING INFRASTRUCTURE, EMPOWERING PEOPLE

- Exterior rehabilitation was completed on over 100 houses to remove blighting influences and improve curb appeal as part of the Neighborhood Improvements Program.
- Two new Neighborhood Builders Awards were established and awarded: "Model Neighborhoods" designation to the Crestmoor and Hillview Mills Neighborhoods and a "Pillar Award" to the Eloise B. Houchens Center.
- A new kickoff event for the #BGGovToGo was launched with a Star Wars themed Community Block Party featuring "Touch a Truck" and other activities.



- The Over 50 Citizen's Academy was featured in the annual AARP publication, "Where we Live 2018: 100+ Inspiring Examples from America's Local Leaders."



Winter in My Backyard - Ella P. Photography

- The scope of the Select Neighborhood Action Program (SNAP) was expanded to include organizational development and organizational triage and troubleshooting to address the changing needs of neighborhoods and the sustainability of organizations.

PUBLIC SAFETY: MORE STAFF, BETTER EQUIPMENT

- Bowling Green Fire Department (BGFD) received a Homeland Security Grant in the amount of \$15,600 for the purchase of urban search and rescue gear.
- Bowling Green Police Department (BGPLD) received a \$245,000 grant from the Kentucky 911 Services Board to upgrade the existing 911 system to the Next Generation 911.
- A second set of turnout gear was provided to all BGFD employees to increase safety and assist with a cancer reduction initiative.
- The locker rooms and bathrooms were renovated at BGPLD and the roof was replaced.
- BGFD replaced six fire apparatus: one rescue engine, four fire engines, and one aerial truck.
- A total of six 911 dispatchers were hired to provide more efficient services.

February 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2 Groundhog Day
3	4	5	6	7	8	9
10	11	12 Lincoln's Birthday	13	14 Valentine's Day	15	16
17	18 Presidents' Day Washington's Birthday	19	20	21	22	23
24	25	26	27	28		



- BGPD purchased and deployed Narcon (Naloxone) to treat drug overdose victims and accidental narcotic exposures to officers.
- Ten new BGFDF Firefighters were hired and completed the recruit class.
- The BGPD Criminal Investigation Division constructed a “viewing room” to allow private live remote viewings of criminal interviews.
- Seven new BGPD Officers were hired.
- BGFDF is converting all gasoline powered hydraulic extrication equipment (“jaws of life”) over to battery powered units for increased efficiency.



PARKS AND RECREATION: NEW AND IMPROVED FACILITIES

- The Reservoir Hill Park improvements project was completed resulting in ADA accessible parking and walking paths, replacement of a retaining wall, and installation of a new bus shelter for the public transit system.
- The Lampkin Park walking paths project was completed resulting in 6,000 linear feet of new walking paths connecting park users to amenities within the park and connecting the nearby neighborhood to and through the park.



Spring in Bowling Green - Elizabeth Fielder-Fix

- Playgrounds were replaced and improved at Lampkin and Covington Woods Parks.
- A shelter was replaced and an additional plaza was constructed at Pedigo Park.
- The gymnasium floor at F.O. Moxley was sanded, repainted and refinished.
- Numerous upgrades were completed at Russell Sims Aquatic Center including a new entry building, expanded bathrooms, and pool bottom renovations.



- Ornamental lighting at RiverWalk Park was replaced.
- A much needed parking lot was added at Keriakes Park.
- The CrossWinds Pro Shop was renovated, updated, and the square footage was increased.
- A new zip line was opened and work began on the Lime Stone Springs Spray Ground at Lampkin Park.
- Work began on the soccer fields at Preston Miller Park which will include four fields, lights, and an additional parking lot.
- The structural rehabilitation project at the Hobson House at Riverview Park was completed.

March 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4	5	6 Ash Wednesday	7	8	9
10 Daylight Savings Time Begins	11	12	13	14	15	16
17 St. Patrick's Day	18	19	20 Spring Begins	21	22	23
24	25	26	27	28	29	30
31						

WAYS WE'RE SAVING MONEY

- Group term life insurance was bid out, resulting in an employer cost reduction beginning January 2018, with no change in employee cost for additional coverage.
- Staff performed quantitative respirator fit testing with all sworn police officers and golf spray technicians (110 employees). Savings in excess of \$4,000 was achieved by performing this service in-house.
- Staff applied 481,282 gallons of leachate under the City's land farming permit at the Butler County Landfill saving \$36,095.
- Over \$3.2 million in personnel and non-personnel under spending was captured during FY2018 through disciplined fiscal management of the budget, which will be applied to future capital projects and other needs.

BETTER WAYS OF WORKING

- The Human Resources Department hosted a job fair with open interviews for the Parks and Recreation Department, saving time and money by filling multiple positions at one time.
- Over \$121,000 was collected from seven online public auctions of surplus and confiscated items through GovDeals.com.



Spring at the Courthouse - Donn Mierti

- The development of the new records management facility was completed, and staff initiated implementation of a records tracking system and began accepting records for long-term storage.
- The City Care Center completed two years of operation in January 2018, and hours of operation were increased in November 2017.



- Physician appointment utilization averaged 83.7% at the City Care Center.
- 133 employees attended a total of 51 WKU instructed employee and supervisor development classes coordinated through Human Resources.
- NCS Housing Division implemented procedures to allow management companies to be considered as Housing Choice Voucher (HCV) landlords, expanding the number of landlords available for the HCV program.
- Public Works co-sponsored and provided staff for two Household Hazardous Waste Disposal Days, creating an opportunity for residents to properly dispose of household hazardous wastes for free.
- During FY2018, the pool of potential bidders for City projects was increased by 14% over the previous year to ensure competition and to achieve the best price and value for purchases greater than \$20,000.

April 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
7	8	9	10	11	12	13
14 Palm Sunday	15	16	17	18	19 Passover Good Friday City Offices Closed	20
21 Easter	22 Earth Day	23	24 Administrative Professional's Day	25	26 Arbor Day	27
28	29	30				

- The building permit plan storage area at 707 East Main was updated to allow for plans to be prepared, printed, scanned, copied, and to be available electronically in the field.

BETTER SECURITY AND SAFETY

- A large number of security cameras were replaced at various locations as part of a two year replacement plan.



- New cameras were added at Weldon Peete, Fountain Square, Lovers Lane Soccer Complex, Lampkin, Preston Miller and H.P. Thomas Parks.
- A new "Online Reporting" tool was launched through BYPD to provide improved and more secure access to police reporting services.

AWARDS, ACCOMPLISHMENTS AND GRANTS

- The City was recertified as a "Drug-Free Workplace" through the Department of Workers' Claims and received a 5% workers' compensation premium savings of \$24,306. The annual premium savings accounts for approximately 75% of the funding needed to perform pre-employment, random and post-accident drug and alcohol testing.



An Adventure Close to Home - Whitney Williams

- The City's FY2018 Budget Document received the sixth consecutive Distinguished Budget Presentation Award from the Government Finance Officers Association (GFOA).
- Almost \$25,000 was raised during the BGFD "Fill the Boot" Campaign for the Muscular Dystrophy Association.
- BGFD received its third consecutive re-accreditation from the Commission on Fire Accreditation International (CFAI) for meeting the criteria established through the CFAI's voluntary self-assessment and accreditation program.
- The City was awarded the Kentucky League of Cities (KLC) Enterprise Cities Award for the Academy for New Americans Program. The Enterprise Cities Award recognizes outstanding projects and programs in Kentucky cities. The award celebrates cities and allows KLC member cities of all sizes to be inspired by, learn from and replicate successes happening in other Kentucky communities. The KLC award had a \$1,000 prize to be used to enhance the Academy for New Americans.
- BGPD received its sixth consecutive Kentucky Association of Chiefs of Police accreditation.

May 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2 National Day of Prayer	3	4
5 Cinco de Mayo	6	7	8	9	10	11
12 Mother's Day	13	14	15	16	17	18 Armed Forces Day
19	20	21	22	23	24	25
26	27 Memorial Day City Offices Closed	28	29	30	31	



- The Housing Division received the U.S. Department of Housing and Urban Development (HUD) High Performer Status for the twelfth straight year.



- A safety grant of approximately \$6,000 was awarded from the KLC Insurance Services for 50% reimbursement on certain sidewalk repair and the purchase of Personal Protective Equipment for various departments.
- FY2017 Comprehensive Annual Financial Report (CAFR) received the GFOA award for the twelfth consecutive year.



- FY2017 Popular Annual Financial Report (PAFR) received the GFOA award for the seventh consecutive year.
- Received the GFOA Award for Excellence for exceptionally well implemented best practice for Safeguarding Equipment Assets with Physical Inventory.



Bees Perform Job of Pollination at the Wildflower - Sheila Reeves

FISCAL YEAR (FY)2019 KEY BUDGET RECOMMENDATIONS

- Compared to last year's adopted budget, revenues in FY2019 are projected to increase by 4.2% for All Funds and 6.6% for the General Fund.
- The City's FY2019 operating budget, excluding capital projects, reflects an increase of only 2.8% (\$2.6 million) for All Funds and 4.0% (\$2.4 million) for the General Fund compared to FY2018.
- The General Fund operating budget absorbs a cost of living adjustment and merit raise for eligible employees, includes a 12% increase in CERS rates, pre-funds a portion of a future pension unfunded liability payment, and adds 14 new full-time positions; including two police officers and nine firefighters to staff the future Lovers Lane Fire Station.



- No local tax increases were recommended or adopted in the budget for the sixteenth consecutive year, with no impact to fund balance in the General Fund nor any need to issue debt.

June 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5 Eid-al-Fitr	6 D-Day	7	8 Shavuot
9 Whitsunday (Pentecost)	10	11	12	13	14 Flag Day	15
16 Father's Day	17	18	19	20	21 Summer Begins	22
23	24	25	26	27	28	29
30						

- There are no new financed projects proposed in FY2019. The total adopted Capital Improvement Program (CIP), including debt, is approximately \$29.6 million, which is a 0.4% decrease compared to FY2018, and is the second year since FY2008 in which new capital projects represent 60% of the total CIP budget.
- The FY2019 budget continues special funding for workforce development programs through the Bowling Green Area Chamber of Commerce to foment the creation and retention of new jobs and continues to cover half of the annual debt service obligation of the Kentucky Transpark bonds.
- Nearly \$2.6 million of local tax dollars will be used to continue to pay the annual ballpark debt obligation and to distribute incremental growth from the Downtown Tax Increment Financing (TIF) District to support new development.
- Almost \$703,000 of Community Development Block Grant (CDBG) and local tax dollars will be used for the fifth year of the BG Reinvestment Area to make neighborhood improvements within a defined target area. Also, \$40,000 of local tax dollars will be used for the annual SNAP Grant Program to assist neighborhoods with smaller improvement projects.



Aerial View of Hobson House - Brian Walker



- \$5.2 million in State and local funds will be used to maintain streets and sidewalks as part of the City's annual overlay and reconstruction program, continue improvements to Smallhouse Road, install a new traffic signal at Dishman Lane/ Industrial Drive, upgrade existing traffic signal switches, enhance Shive Lane and make other localized residential traffic improvements.



- The FY2019 budget includes the second year of funding to begin public improvements in the downtown area later this fall, implementing safer pedestrian access, improving deteriorating public infrastructure, enhancing Morris Alley, and providing an inviting connection between Fountain Square and Circus Square Parks with improvements along Heritage Trail.
- \$1 million in local tax revenues will be used to continue the Stormwater Mitigation Program and the Sidewalk Improvement Program for the enrichment of community livability.



July 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4 Independence Day City Offices Closed	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

- Over \$5.1 million will be dedicated to enhance public safety services with upgraded facilities/vehicles/equipment, such as the purchase of new safety equipment for BGF D Suppression and scene reconstruction equipment for B G P D, along with the construction of a new fire station on Lovers Lane and a new bulk evidence storage facility for Police.



- Almost \$2.5 million in local tax revenues will be used to upgrade equipment/vehicles for Parks and Recreation and implement recommendations from the Parks Master Plan, including baseball field lighting upgrades at Kereiakes Park, installation of an outdoor fitness playground at Preston Miller Park, basketball court refurbishment at Parker Bennett, construction of a shelter at the Loops at Lovers Lane, renovations and maintenance of the wall at RiverWalk Park, installation of an inclusive playground and skate park renovations at Roland Bland Park, and adding a Greenways connection under the River Street bridge, as well as designing plans for a public mausoleum at Fairview Cemetery.



SkyPac - Steve Bailey

Did You Know?

- 33 Board of Commissioners Meetings, Work Sessions and Special Call Meetings Held
- 40 Neighborhood Meetings
- 6 *Spotlight on Bowling Green* Programs Produced In-house



- 329 Positions Filled (Including Temporary/Seasonal)
- 598 Potholes Repaired
- 9,307 Permit Plan Reviews Completed
- 7,298 Fire Incident Responses
- 22,487 Property Tax Bills Distributed (Calendar Year 2017)
- 620 Municipal Computer Users Supported (Including City-County Planning Commission and Other External Agencies)
- 57,105 Rounds of Golf Played at City Golf Courses
- 64,822 Police Service Calls to 911
- 64 Ordinances Considered

August 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5	6	7	8	9	10 Eid-al-Adha
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

- 12 Neighborhood SNAP Grant Recipients
- 7 Public Service Announcements Produced In-house
- 2,435 Applicants for City Jobs
- 1,361 Feet of Sidewalk Replaced



- 6,338 Code Inspections
- 221 Fire Responses
- 297 New Jobs Created through Job Development Incentive Program
- 1,253,191 Page Views for City Website
- 970 Acres of Parks Maintained
- 187,093 Police Calls for Service
- 40 Citizens Police Academy Graduates
- 275 Municipal Orders/Resolutions Considered
- 65.5 Hours of Neighborhood Management and Community Resources Training Offered to Residents
- 14 Update Bowling Green Programs Produced In-house



Bowling Green VFW American Pride - Cassie Carson

- 2,604 eNews Subscribers for Job Vacancy Announcements
- 4,575 Feet of New Sidewalk Constructed
- 4,599 Building Inspections
- 143 Hazardous Condition Responses
- 915 Business Registrations
- 3,484 Computer Help Desk Requests
- 1,599 Trees, Plants and Shrubs Planted
- 28 Junior Police Academy Graduates



- 4,337 Municipal Order/Resolution and Ordinance Documents from 1990-2002 Scanned
- 22 Over 50 Citizens Academy Graduates
- 71 eNews Releases Distributed
- 69 Recruitment Announcements Issued
- 18 Miles of Streets and Alleys Repaved
- 2,542 Animal Control Calls/Responses
- 769 Fire Prevention Events Held
- \$374,690 In Delinquent Property Taxes Collected

September 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2 Labor Day City Offices Closed	3	4	5	6	7
8	9	10	11 Patriot Day	12	13	14
15	16	17 Constitution Day	18	19	20	21
22	23 Autumn Begins	24	25	26	27	28
29 Rosh Hashanah	30					

- 1,615 Computers, Printers, and Other Hardware Supported
- 4,750 Volunteers Contributed 50,000 Hours of Service
- 3,587 Traffic Collisions Worked
- 163 Certificates Issued for the Purchase of Fairview Cemetery Burial Sites
- 1,795 Complaints/Service Requests Processed
- 6,008 Facebook Friends
- 112 Auto, Property, General Liability, and Injury Claims Reviewed or Investigated
- 24 Stormwater Presentations/Events
- \$4.9 Million in Federal Grant Spending
- 20,921 Contacts Through Public Fire Education and Prevention Classes



- 862 Transient Business Registrations
- 414 Request for Service Forms Completed Online
- 995,538 Participants in Athletics and Fitness Programs
- 6,901 Traffic Stops (14,676 Charges)



Corvette Museum - Wayne Garmon

- 427 Requests for Public Records Processed by the City Clerk's Office
- 71 Special Event/Parade Permit Application Requests
- 14,758 Twitter Followers
- 1,192 Hours of Safety Related Instruction Presented
- 1,232 Tons of Leaves Picked Up and Recycled (Oct. 2017 through Jan. 2018)



- 1,794 Electrical Inspections
- 753 Emergency Medical Responses
- 4,796 Accounts Payable Checks Issued
- 5,197 eNews Subscribers
- 21,134 Special Populations Participants
- 608 Citations Issued for Speeding
- 350 Purchase Orders Approved by Central Purchasing
- 16 Noise Variance Application Requests
- 283,167 YouTube Views (420 Subscribers)
- 654 Full and Part-time Public Service Employees

October 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
6	7	8 Yom Kippur	9	10	11	12
13 Sukkot	14 Columbus Day	15	16 National Boss's Day	17	18	19 Hoshana Rabbah
20 Shemini Atzeret	21 Simchat Torah	22	23	24	25	26
27	28	29	30	31 Halloween		

- 1,606 Linear Miles of Streets Maintained/
Cleaned
- 613 Building Permits Issued
- 34 Extrications/Rescues
- 8,596 Accounts Payable Electronic
Funds Transfer (EFT) Payments
- 2,522 Text Message Subscribers
- 159,047 Visits to Bowling Green Community
Centers



- 60 Formal Bids Processed and Posted
on Website
- 4,445 Registered Bidders
- 12 Countries and 4 Ethnic Groups
Represented on the Bowling Green
International Communities
Advisory Council
- 236 Volunteer Applications Received
and Processed
- 222.57 Tons of Waste Removed from
Streets by Sweeper
- 971 Electrical Permits Issued
- 1,974 Fire Code Inspections
Conducted



A WKU Fan Takes a Break from Waving Her Red Towel - Alyssa Berry

- 280 New Vendors
- \$85,000 Received in Donations
- 374 Citations Issued for Running Red Lights
- 36 City Appointees to Various Boards, Commissions and Agencies
- 120 Outreach Activities Held with Members of the International Community
- 466 City-owned Vehicles/Equipment Maintained
- 549 Other Permits Issued
- 299 Plans Reviewed for Fire Code Compliance
- 2,395 Facility Rentals Processed



- 34 Proclamations Issued
- 1,037 New Americans Engaged through Community Engagement Activities
- 96,100 Square Feet of Buildings Maintained
- \$222,568,546 Value of Building Permits Issued
- 34 Arson Fire Investigations Conducted
- 20,029 Direct Deposit Payroll Checks Issued
- 82,599 Visits to Russell Sims Aquatic Center

November 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3 Daylight Savings Time Ends	4	5 Election Day	6	7	8	9
10	11 Veteran's Day	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28 Thanksgiving City Offices Closed	29 City Offices Closed	30

- 3,826 Drug Charges
- 354 Subscribers to the City's Bilingual e-Newsletter *Amigos Resource Network*
- 104 Outside Agency Vehicles/Equipment Maintained
- 762 Households Receiving Rental Assistance
- 27,045 Total Hours of Departmental Training
- 441 DUI Arrests
- 116 Newly Naturalized Citizens Recognized at the Inaugural Reception for New Americans



- 975 Service Requests Completed by Planning and Design
- 25 Homeless Veteran Families Received Housing
- 125 City Staff Members Received Cultural Competency Training
- 1,598 Work Orders Completed by Operations Division
- 35 Hours of Face-to-Face Interpretation in Spanish
- 1,167 Street Cut Inspections Completed



Christmas on the Square - Russell Long

18 Stormwater Illicit Discharge Responses

676 Tons of Deicer Used on City Roadways this Past Winter



1,646 Minutes of Over-the-Phone Interpreter's Services Provided to Individuals with Limited English Proficiency Accessing Non-Emergency City Services

1,621 Vehicles Moved Through Two Household Hazardous Waste Collection Days

8,204 Minutes of Over-the-Phone Interpreter's Services Provided to Individuals with Limited English Proficiency Accessing Emergency City Police Services

989 Development Plan Reviews Completed

768 Fleet Preventative Maintenance Work Orders Completed

285 Essential Documents Translated into 2 Different Languages

1,248 Fleet Repair Work Orders Completed

638 Environmental Permit Reviews

235 GIS Service Requests Completed

December 2019

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7 Pearl Harbor Remembrance Day
8	9	10	11	12	13	14
15	16	17	18	19	20	21 Winter Begins
22 Hanukkah	23	24 Christmas Eve City Offices Closed	25 Christmas Day City Offices Closed	26	27	28
29	30	31 New Year's Eve				

IMPORTANT CITY TELEPHONE NUMBERS

POLICE/FIRE/EMS EMERGENCY ONLY: 911

Police - Information
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-4244

Police - to Report Non-Emergency Police
Incident: 270-393-4000

Police - Information: 270-393-BGPD

Fire Non-Emergency Dispatch: 270-393-4831

City Main Number/Switchboard
(Weekdays 7:30 a.m. - 4:30 p.m.): 270-393-3000

Hearing Impaired - Toll Free: 1-800-648-6056

City Central (Complaints/Information about
City Services): 270-393-3444

Public Works Information Hotline: 270-393-3333

Power Outage/Problem:
BGMU 270-782-4302 WRECC 270-842-6541

Building Permits: 270-393-3615

Electrical Permits: 270-393-3676

Business Licenses: 270-393-3000

Contractors Licensing: 270-781-3530

Employment Opportunities (City): 270-393-3689

Garbage Pickup (Scott Waste): 270-783-4016

Neighborhood Services: 270-393-3674

Parks & Recreation Main Office: 270-393-3249

Planning & Zoning (City-County): 270-842-1953

Live Monthly Meetings Schedule on Bowling Green Government Access Channel 4

City Board of Commissioners Meeting: 1st & 3rd Tuesday at 4:30 p.m.
City/County Planning Commission Meeting: 1st & 3rd Thursday at 6:00 p.m.
BGMU Board Meeting: 2nd Monday at 4:30 p.m.
City Code Enforcement & Nuisance Board Meeting: 4th Tuesday at 5:00 p.m.
Board of Adjustments Meeting: 2nd Thursday at 5:00 p.m.

Watch Channel 4 online by visiting www.bgky.org/videos
Visit our YouTube channel at www.youtube.com/cityofbgky

Sign up for E-News by visiting www.bgky.org/enews.php

Like us on Facebook at www.facebook.com/citybgky

Follow us on Twitter at www.twitter.com/cityofbgky

Read our blog at www.bgky.org/blog



City of Bowling Green
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