GO bg Transit System
Title VI Policy Statement

The GO bg Transit System is operated by contracted services on behalf of the City of Bowling Green. Service is presently provided on multiple fixed routes and para-transit services are provided through the GO bg Too Transit system.

The City of Bowling Green grants all citizens equal access to its transportation services and is committed to a policy of non-discrimination in the conduct of all business. It is the City's policy to utilize its best efforts to make citizens aware of their rights as provided by Title VI of the Civil Rights Act of 1964.

Title VI of the Civil Rights Act of 1964, as amended, protects any person in the United States on the ground of race, color, or national origin from being excluded from participation, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving Federal financial assistance from the Department of Transportation.

Toward this end, it is the City's objective to:
- Ensure that the level and quality of transportation service is provided without regard to race, color, or national origin
- Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations;
- Promote the full and fair participation of all affected populations in transportation decision making;
- Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations
- Ensure meaningful access to programs and activities by persons with limited English proficiency.

The City's Transit Manager (Transit Management Contractor) and the Transit Operations Contractor share the responsibility for carrying out the City's commitment to Title VI. They are responsible for the day-to-day operation of the program and investigate all Title VI complaints that come through the complaint procedures process.