

# City of Bowling Green

# Internal Auditor's Office FY2012/2013 Annual Audit Plan

Deborah Jenkins, CFE, CICA 07/03/12

# Internal Auditor's Office City Wide Risk Assessment and Audit Plan For FY2012/2013

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#### **Introduction**

Enclosed is the FY2012/2013 Audit Plan for the Internal Auditor's Office. Professional internal audit standards, as well as the Internal Auditor's Office Charter, require the preparation and presentation of this type of plan to the Audit Committee. This plan is updated annually. The Audit Plan is intended to be flexible and will be amended if additional projects of high priority are identified during the course of the fiscal year.

## Principles for the Risk Assessment and Audit Plan Development

In order to provide practical guidance and authoritative framework for the development of the risk assessment model and resulting audit plan, the following principles are utilized:

- Consideration is given to unique situations and circumstances which would supersede scheduled audits with higher risk scores.
- The approach to developing an audit plan recognizes that audit resources of personnel and dollars are limited, which prohibits 100% audit coverage each year. This limiting factor is inherent in the concept of utilizing a risk assessment model to help prioritize audits.
- The audit plan takes into consideration work performed by other auditors. These audits may be mandated by grant provisions, State and Federal agencies, or special audits.
- The risk assessment criteria used for ranking the audit plan places an emphasis on perceived or actual knowledge of the City of Bowling Green's system of internal controls.
- The audit plan has been developed with awareness that there are inherent risks and limitations associated with any method or system of prioritizing audits. The risk factors and scoring process will be periodically evaluated and modified, if necessary, in order to improve the audit plan.

#### Audit Prioritization and Selection

The *objective* of a risk assessment is to identify and prioritize audits posing the greatest potential risk and liability to the City. This process provides a tool to assign priority for the purpose of reducing the risk and liability exposure through observations, testing, analysis and recommendations. In developing the risk assessment model and audit plan, I defined risk as the potential for loss to a division due to error, fraud, inefficiency, failure to comply with statutory requirements, or actions which may have a negative effect on the City.

A systematic risk assessment approach was performed. This approach separates risk into individual *risk factors*, which were assessed individually, then combined into an overall score reflecting a Division's risk potential. For each of the individual risk factors, I evaluated the associated risk and ranked them in one of several risk levels. This process attempts to account

for a relative measure of importance between each of the risk factors and the resulting impact on the overall risk score for each division by weighting each individual risk factor. A "weighting" factor was derived by performing a comparison of each specific risk factor with all the other risk factors on a "more important than" basis. The result of this analysis is summarized on Attachment #1.

The following risk factors and applicable weights were chosen for the FY12/13 risk assessment:

- Changes in Procedures/Personnel 5%
- Budgeted Expenditures 13%
- Liquidity and Negotiability of Assets 15%
- Management 4%
- External Influences 3%
- Nature of Transactions 8%
- Quality of Internal Controls 25%
- Composition of Personnel 3%
- Time Since Last Audit 10%
- Revenue Materiality 14%

Based on the selected risk factors, interviews were perform with key management which focused on the control environment, risk assessment, control activities, information and communication and monitoring for each division. The following individuals were interviewed to discuss their specific departmental risks and operations:

#### City Manager Department

Kevin DeFebbo- City Manager

Katie Schaller- Assistant City Manager/City Clerk

#### Human Resources Department

Mike Grubbs- Director

#### **Public Works Department**

Jeff Lashlee- Director

Bobby Phelps- Operations Manager

Barry Harris- Fleet Manager

#### Legal Department

Gene Harmon- City Attorney

## Neighborhood & Community Services

Brent Childers- Pending Director

#### Fire Department

Greg Johnson-Fire Chief

#### Finance Department

Jeff Meisel- Chief Financial Officer

#### <u>Information Technology Department</u>

Lynn Hartley- Chief Information Officer

#### Parks and Recreation Department

Ernie Gouvas-Director

#### Police Department

Doug Hawkins-Police Chief

#### The FY12/13 Audit Plan

The recommended Audit Plan for FY2012/2013 includes:

Bid and Procurement Process Audit- carryover from FY11/12 Parks Maintenance Operations Audit- carryover from FY11/12 BGFD Payroll Follow-Up Audit License Division Audit

The FY2012/2013 Audit Plan includes time to verify BGPD's narcotics burn, conduct unannounced cash counts as well as respond to special requests and advisory needs of management. In addition, the City approved the creation of a Fraud and Abuse Hotline system to be implemented by Internal Audit. The development of this system as well as employee training and advertisement of this new service will also be a major project in the new fiscal year.

I continue to be concerned about the audit coverage that I have been able to provide as a one person audit shop, but will continue to search for ways to add greater value to the City based on the resources available. Additional staff or resources for co-sourcing of audits would greatly improve my ability to respond to the needs of the organization.

FY2013 Risk Assessment Worksheet				<b>A</b> '	TT	AC	HM		VT	#1			
Internal Audit		1	Data F	intry C			/HIIV]		. 1 1	11 1			
Criteria Legend:				лиус	CIIS								
Cineral Zegena	A	Changes	in Proc	edures	/Perso	nnel	]	F	Nature	of Transa	ctions		
	В	Budgeted	Exper	nditures				G	Quality	of Interna	al Controls		
	C	Liquidity a	and Ne	gotiabil	ity of A	ssets	]	Н	Compo	sition of F	Personnel		
	D	Managem	ent				]	[	Time S	Since Last	Audit		
	Е	External I	nfluenc	es			]	ſ	Revenu	ue Materia	allity		
						teria							
	A	В	C	D	Е	F	G	Н	I	J			
			M	laxim			r Criteri						
	27	9	18	18	16	18	18	18	7	9			
					We	ights					Gross	Weighted	
Department	5%	13%	15%	4%	3%	8%	25%	3%	10%	14%	Score	Score	Risk
Legislative													
Mayor and Commissioners	13	3	2	6	11	2	5	1	7	1	51	4.19	LOW
City Manager													
City Manager	5	3	2	4	6	2	8	1	7	1	39	4.31	LOW
City Clerk	5		2	8	5	8	5	1		3			LOW
Purchasing	5	1	4	14	12	18	13	1	7	3	78	7.74	HIGH
Public Information	5	3	6	4	4	5	5	2	7	1	42		LOW
Internal Auditor	2	3	2	6	9	10	5	1	7	1	46	4.22	LOW
Finance													
Treasury	5	3	10	8	7	14	11	1	7	9	75	8.53	HIGH
Chief Financial Officer	2	3	2	6	9	13	8	1	7	9	60		MEDIUM
License	5	3	10	12	10	14	11	2	7	9	83	8.81	HIGH
Accounting/Accounts Payable	5	5	2	14	10	8	11	2	7	5	69	6.91	MEDIUN
Payroll	5	1	2	10	10	11	11	1	7	5	63	6.44	MEDIUN
Human Resources													
Human Resources Management	5	5	2	6	12	8	8	1	7	3	57	5.59	MEDIUM
Benefits and Insurance	5	7	2	8	10	11	11	1	7	3	65	6.86	MEDIUM
Safety and Training	5	7	6	8	10	8	11	1	7	3	66	7.22	MEDIUM
Law	10	3	6	4	12	13	13	1	7	3	72	7.75	HIGH
Information Technology	2	7	10	10	7	13	16	3	7	5	80	9.65	HIGH
Police													
Administration	2	7	4	12	7	2	16	1	3	3	57	7.21	MEDIUM
Records	5		10	10	5	5	5	1	_	3			MEDIUM
Criminal Investigations	5		6	6	9	11	8	3		1	59		MEDIUM
Traffic and Patrol	8	_	10	6	16	14	8	9	_	1	84		HIGH
Communications	5		6	8	14	13	5	4	-	5			MEDIUM
Evidence Other (Cadets and Crossing Guards)	5 10		18	10	2	5	5	9	_	3	64 43		MEDIUM LOW
o all (Cadelo and Crossing Guards)	10	1		J		3					43	2.72	20 //
Fire													
Administration	10		4	8	7	5	13	1		1	57		MEDIUN
Suppression	5		6	4	16	8	2	9		1	61		LOW
Prevention	5		6	8	7	5	8	1		1	45		LOW
Training	5		6	8	2	2	8	1		1	37		LOW
Maintenance/Repair Services	5	3	10	10	2	5	16	1	1	1	54	7.27	<b>MEDIU</b>

Public Works													
Facilities Management	5	7	6	8	2	5	8	1	7	1	50	5.71	<b>MEDIUM</b>
Administration	7	7	2	6	7	11	8	3	7	5	63	6.38	MEDIUM
Fleet Management	17	7	10	16	2	8	16	1	1	3	81	9.15	HIGH
Operations	5	7	10	14	4	8	10	5	7	1	71	7.47	MEDIUM
Parks and Recreation													
Administration	5	3	6	6	2	8	5	2	7	9	53	5.75	MEDIUM
Maintenance	5	7	10	16	2	8	14	8	7	1	78	8.58	HIGH
Athletics	14	5	10	12	7	5	8	10	7	9	87	8.2	HIGH
Aquatics	14	5	12	10	7	5	8	10	5	9	85	8.22	HIGH
Recreation/Fitness	14	5	10	12	7	5	11	10	7	9	90	8.95	HIGH
Golf Courses	10	7	18	10	9	8	13	12	5	9	101	10.79	HIGH
Cemetery	5	3	10	10	5	5	11	2	7	9	67	7.86	HIGH
Community Centers	5	5	10	8	4	5	5	10	7	9	68	6.75	<b>MEDIUM</b>
Beautification	5	5	6	8	2	2	5	2	7	1	43	4.49	LOW
Neighborhood & Community Services													
Administration	10	3	2	6	2	8	1	1	7	1	41	3.25	LOW
Inspection	5	5	6	8	7	2	4	1	7	3	48	4.64	LOW
Housing Assistance	5	7	2	8	14	11	1	2	3	9	62	4.95	LOW
Neighborhood Action/City Central	5	3	2	6	4	8	1	1	7	1	38	3.06	LOW
Code Enforcement	5	5	6	8	4	8	4	1	3	3	47	4.63	LOW

#### **ATTACHMENT #2**

#### **Available Audit Hours for FY12/13**

#### **Available Resources (Audit Hours)** Number of Staff 1 Annual Hours Available 2,080 **Less: Non-Audit Hours** Paid Leave **Holidays** 80 Vacation 96 Personal Days 32 **Employee Appreciation Day** 8 Sick 64 **Total Paid Leave Hours** 280 Professional Development City Provided / Misc. Training 20 **ACFE Annual Conference** 24 ALGA Annual Conference 16 IDEA Bi-Annual Conference 16 **Total Professional Development Hours** 76 Administration General Administrative Functions & Tasks 150 Employee Training/Hotline Establishment 160 Staff & Senior Management Meetings Staff (1\*47) 47 **Quarterly Audit Committee Meetings** 20 Annual Risk Assessment and Audit Plan 80 Monthly Senior Mgt. (11\*4) 44 Senior Mgt. Retreat 8 Strategic Goal Planning 8 **Total Administration Hours** 517 **Total Indirect Audit Hours** 873 Total Direct Audit Hours Available 1,207

# FY12/13 Audit Plan

Advisory Services and Special Requests		160
Bid and Procurement Process Audit		320
Parks Maintenance Operations Audit		320
License Division Audit		320
BGFD Payroll Audit Follow-up		80
Unannounced Cash Counts		40
Verification of Narcotics Disposal		40
Total Budgeted Direct Audit Hours		1,280
	Resource Over/Short	(73)