



Thank you for choosing to spend your 2012 summer with us at the Russell Sims Aquatic Center. Please know that your enjoyment is a primary concern to our operation and we will strive to provide you and yours with our best everyday.

Please know that we employ over 30 American Red Cross Certified Lifeguards and an additional 20 attendants and support staff.

Our Core Staff Values remain:

- 1) Safety of our customers and employees.
- 2) Cleanliness of the water and park.
- 3) A fun family atmosphere that all customers are able to enjoy.
- 4) Customer service that strives to be the best each and every day.
- 5) Employee professional behavior whereby all employees are modeling behavior for our customers.
- 6) Teamwork.

We look forward to serving you on your daily vacation this summer! You are always encouraged to give us feedback on how we can better serve you and we will see you by the pool soon!

Thanks for your time,

Brent Belcher  
Recreation Division Manager  
Bowling Green Parks and Recreation  
393-3249 or [brent.belcher@bgky.org](mailto:brent.belcher@bgky.org)

